

City of Hanford



ADA Self-Evaluation & Transition Plan



Table of Contents

1.0 Introduction	1
1.1 Summary	1
1.2 Legislative Mandate.....	1
1.3 ADA Self-Evaluation and Transition Plan Requirements and Process ...	2
1.4 Discrimination and Accessibility.....	3
1.5 Fundamental Alteration, Direct Threat and Undue Burden	4
1.6 Access Survey of City Facilities and Pedestrian Rights-of-Way	4
1.7 Program, Policy and Procedures Review	4
1.8 Public Outreach	6
1.9 City Staff Training.....	6
2.0 Definitions	7
2.1 Disability	7
2.2 Qualified Individual with a Disability	7
2.3 Discrimination on the Basis of Disability	7
2.4 Complaint	8
2.5 Physical or Mental Impairments	8
2.6 Substantial Limitations of Major Life Activities.....	8
2.7 Having a Record of Impairment.....	9
2.8 Regarded as Having a Disability	9
2.9 Reasonable Program Modifications.....	9
2.10 Undue Burden	10
2.11 Auxiliary Aids and Services	11
3.0 Policies & Programmatic Accessibility Findings & Actions.....	12
Introduction.....	12
Overview.....	12
Programmatic Modifications.....	13
3.1 Findings and Recommended Actions – City-Wide Programs, Activities, and Services	13
Accessible/Adaptive Equipment.....	14
Customer Service	16

Notice Requirements	17
Printed Information.....	19
Televised and Audiovisual Public Information	21
Website.....	21
Telephones and Communication Devices	23
Training and Staffing.....	24
Program Eligibility and Admission.....	25
Public Meetings	26
Transportation	28
Tours and Trips	28
Use of Consultants for Delivering Program Services	29
Emergency Evacuation Procedures	29
Facilities.....	30
Special Events on Public Properties	30
3.2 Policy Review: City Municipal Code.....	31
3.3 Department Reports.....	34
City Clerk	34
Community Development.....	36
Finance	38
Fire Department	40
Information Technology Division	42
Personnel	43
Police Department	45
Public Works	47
Recreation Department.....	53
4.0 Transition Plan.....	57
4.1 Facilities Transition Plan.....	58
A. Program Barrier Removal Priorities	58
B. Priorities for Barrier Removal within Facilities.....	58
C. Transition Plan for Facilities	60
D. Phasing Schedule for Facilities.....	60
4.2 Pedestrian Rights-of-Way Transition Plan	63
A. Overview of the Pedestrian Rights-of-Way	63
B. Surveys of Existing Pedestrian Rights-of-Way Conditions	63
C. Pedestrian Rights-of-Way Prioritization	63
D. Time Period for Pedestrian Rights-of-Way Improvements	64
E. Pedestrian Rights-of-Way Construction Details	64
F. Accessibility During Construction	64
G. Street or Sidewalk Closure	65
H. Citizen Request Process	65
I. Street-Related Pedestrian Improvement Projects and Policies	65

5.0 ADA Policy and Complaint Procedure	66
ADA Program Modification Requests.....	66
ADA Grievance Procedure.....	66
6.0 Program Accessibility Guidelines, Standards & Resources	68
Introduction	68
Federal Accessibility Standards and Regulations and Resources	68
U.S. Department of Justice.....	68
US Access Board.....	69
State Of California Accessibility Standards and Regulations and Resources	70
Division of the State Architect.....	70
General Disability Etiquette	71
Accessible Websites.....	71
Emergency Preparedness	72
Providing Accessible Facilities and Programs	74
Local, State, and National Organizations Who Provide Disability Services and Information	77
Blind/Visually Impaired: Things to Know, Things to Do	79
Deaf/Hard of Hearing: Things to Know, Things to Do.....	83
Deaf/Blind (Both Deaf and Blind): Things to Know, Things to Do.....	88
Physical Disability/Mobility Impairment: Things to Know, Things to Do ...	89
Psychiatric Disabilities: Things to Know, Things to Do.....	92
Developmental Disabilities: Things to know, Things to Do	94
Learning Disabilities: Things to Know, Things to Do	97
Speech Impairments: Things to Know, Things to Do	98
Multiple Chemical Sensitivity: Things to Know, Things to Do.....	100
Appendices	102
Appendix A – Accessibility Program Questionnaire	
Appendix B – Public Meeting Minutes	
Appendix C – City Standard Construction Details	
Appendix D – Program Modification Draft Form	
Appendix E – Facility Reports (available upon request)	
Appendix F – Public Rights-of-Way Reports (available upon request)	

1.0 Introduction

1.1 Summary

The American with Disabilities Act (ADA) is a comprehensive civil rights law for persons with disabilities. The ADA states that its purpose is to provide a "clear and comprehensive national mandate for the elimination of discrimination against individuals with disabilities." Congress emphasized that the ADA seeks to dispel stereotypes and assumptions about disabilities and to assure equality of opportunity, full participation, independent living, and economic self-sufficiency for people with disabilities.

This ADA Self-Evaluation and Transition Plan is being prepared in partial fulfillment of the requirements set forth in Title II of the Americans with Disabilities Act. The ADA states that a public entity must reasonably modify its policies, practices, or procedures to avoid discrimination against people with disabilities. This report will assist the City of Hanford to identify policy, program, and physical barriers to accessibility and to develop barrier removal solutions that will facilitate the opportunity of access to all individuals.

This plan describes the process by which policies, programs, and facilities were evaluated for compliance with the ADA; presents the findings of that evaluation; and provides recommendations to improve access. This section of the plan provides an overview of the requirements for developing the Self-Evaluation and Transition Plan and outlines the plan development process. Subsequent sections will describe and evaluate policies and programs and will establish the relationship between physical and programmatic barriers to accessibility.

1.2 Legislative Mandate

The development of a Transition Plan is a requirement of the federal regulations implementing the Rehabilitation Act of 1973, which requires that all organizations receiving federal funds make their programs available without discrimination toward people with disabilities. The Act, which has become known as the "civil rights act" of persons with disabilities, states that:

No otherwise qualified handicapped individual in the United States shall, solely by reason of handicap, be excluded from the participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving federal financial assistance. (Section 504)

Subsequent to the enactment of the Rehabilitation Act, Congress passed the Americans with Disabilities Act on July 26, 1990. Title II of the ADA covers programs, activities, and services of public entities such as the City of Hanford. The Department of Justice's Title II regulation adopts the general prohibitions of discrimination established under Section 504 and incorporates specific prohibitions of discrimination for the ADA. Title II provides protections to individuals with disabilities that are at least equal to those provided by the nondiscrimination provisions of Title V of the Rehabilitation Act.

Specifically, the City may not, either directly or through contractual arrangements, do any of the following:

- Deny persons with disabilities the opportunity to participate as members of advisory boards and commissions.
- Deny persons with disabilities the opportunity to participate in services, programs, or activities that are not separate or different from those offered others, even if the City offers permissibly separate or different activities.
- In determining the location of facilities, make selections that have the effect of excluding or discriminating against persons with disabilities.

Title II of the ADA provides that public entities must identify and evaluate the programs, activities and services available to the public and review the policies, practices, and procedures that govern administration of the entity's program's activities, and services. This report and certain documents incorporated by reference, establishes the City of Hanford's ADA Self-Evaluation and Transition Plan.

1.3 ADA Self-Evaluation and Transition Plan Requirements and Process

The Self-Evaluation is the City's assessment of its current policies, practices, and procedures. The Self-Evaluation identifies and makes recommendations to correct those policies and practices that are inconsistent with Title II requirements. As part of the Self-Evaluation, the City:

- Identified the City's programs, activities, and services; and
- Reviewed the policies, practices, and procedures that govern the administration of the City's programs, activities, and services.

The ADA sets forth specific requirements for preparation of an acceptable Transition Plan. The Transition Plan includes:

- A list of the physical barriers in the City's facilities that may limit the accessibility of its programs, activities, or services to individuals with disabilities;
- A description of the actions that can be used to remove these barriers and make the facilities accessible;
- Planning level cost estimates for the removal of architectural barriers;
- A schedule for removing architectural barriers; and
- The name of the individual responsible for the Transition Plan's implementation.

1.4 Discrimination and Accessibility

There are two kinds of accessibility:

1. Program accessibility; and
2. Physical accessibility

Absence of discrimination requires that both types of accessibility be provided. Programmatic accessibility includes physical accessibility, but also entails all of the policies, practices, and procedures that permit people with disabilities to participate in programs and to access important information.

Physical accessibility requires that a facility be barrier-free. Barriers include any obstacles that prevent or restrict the entrance to or use of a facility.

Program accessibility requires that individuals with disabilities be provided an equally effective opportunity to participate in or benefit from a public entity's programs and services. Program accessibility may be achieved by either structural or non-structural methods. Non-structural methods include acquisition or redesign of equipment, assignment of aides to beneficiaries, and provision of services at alternate sites.

Programs offered by the City to the public must be accessible. Accessibility includes advertisement, orientation, eligibility, participation, testing or evaluation, physical access, provision of auxiliary aids, transportation, policies, and communication.

The City may achieve program accessibility by a number of methods:

- Structural methods such as altering an existing facility;
- Acquisition or redesign of equipment;
- Assignment of aides; and
- Providing services at alternate accessible sites.

When choosing a method of providing program access, the City will give priority to the one that results in the most integrated setting appropriate to encourage interaction among all users, including individuals with disabilities. In compliance with the requirements of the ADA, the City must provide equality of opportunity.

1.5 Fundamental Alteration, Direct Threat and Undue Burden

The City is not required to take any action that it can demonstrate would result in a fundamental alteration in the nature of its program or activity, would create a hazardous condition resulting in a direct threat to the participant or others, or would represent an undue financial and/or administrative burden.

The determination that an undue burden would result must be based on an evaluation of all resources available for use in the City. For example, if a barrier removal action is judged unduly burdensome, the City must consider other options for providing access to the benefits and services of the program or activity by individuals with disabilities.

1.6 Access Survey of City Facilities and Pedestrian Rights-of-Way

In 2010-11 the City conducted a physical survey of City facilities and selected pedestrian rights-of-way to identify architectural barriers and identify recommendations to improve access to City programs, activities and services. The list of facilities surveyed included City parks, municipal buildings, and selected sidewalks and curb ramps.

1.7 Program, Policy and Procedures Review

In 2011, the City of Hanford evaluated its policies, programs, and procedures to determine current levels of service and the extent to which its policies and programs may create barriers for persons with disabilities.

An online questionnaire administered to City staff in each department provided information on the nature of the program, forms and methods used to advertise the program's services and activities, the types of equipment and materials used, testing and entrance requirements if required, staff training, and any special modifications provided.

Information provided in the completed questionnaires and meetings with City staff indicated that existing policies, programs, and procedures may present barriers for people with disabilities. It is the intent of the City to address the programmatic accessibility barriers in the following areas:

Customer Service – Policies and practices will support individuals with disabilities to participate in the programs, activities and services provided by the City, including: procedures for program modifications, and no additional fees for reasonable accommodation to the person with a disability for modifications required to make a program accessible to that individual.

Outreach and Information – Notices, printed information, televised and audiovisual information, the municipal and departmental websites, public telephones and communication devices will be accessible to persons with disabilities.

Training and Staffing – Training will continue to be provided to City staff regarding providing services to individuals with disabilities.

Programs and Activities – Policies and procedures will support the participation of persons with disabilities in the following areas: program eligibility and admission when required; participation in public meetings, tours and trips; the use of consultants or contractors who may provide city services; emergency evacuation procedures; special events and private events on City properties; maintenance of accessible programs; and ongoing accessibility improvements.

Accessible/Adaptive Equipment – When appropriate, the City will make use of automated electronic equipment and auxiliary aids to assist individuals with disabilities to participate in City programs.

Findings from each program provider's responses can be found in Section 3.3. A copy of the online survey questionnaire can be found in Appendix A.

1.8 Public Outreach

A public meeting was held on December 15, 2010. The purpose of the meeting was to encourage members of the public including persons with disabilities to share their comments regarding the preparation of an ADA Self-Evaluation and Transition Plan.

Announcements inviting people to participate in the preparation of the Plan were sent to the following organizations:

- Hanford Unified School District
- Independent Living Center Central Valley
- Deaf & Hard of Hearing Service Center, Inc.
- MS Society of Southern California
- United Cerebral Palsy
- Kings Rehabilitation Center
- ARC Fresno
- Down Syndrome Association of Central California
- Hanford Senior Center/Transit Service
- City of Visalia Disability Advocacy Committee
- Hanford Hospital

1.9 City Staff Training

The City conducted two ADA staff training sessions on August 18, 2011. One training session focused specifically on disability etiquette and providing customer service to the public. A second training addressing basic ADA building code concepts and solutions was also provided for City maintenance and facility staff.

2.0 Definitions

The following is a summary of many definitions found in the ADA. Please refer to the Americans with Disabilities Act for the full text of definitions and explanations (<http://www.ada.gov/>).

2.1 Disability

The term disability means, with respect to an individual:

A physical or mental impairment that substantially limits one or more of the major life activities of such individual;

- A record of such impairment; or
- Being regarded as having such impairment.

2.2 Qualified Individual with a Disability

A qualified individual with a disability means an individual with a disability who, with or without reasonable modification to rules, policies, or practices; the removal of architectural, communication, or transportation barriers; or the provision of auxiliary aids and services, meets the essential eligibility requirements for the receipt of services or the participation in programs or activities provided by the City.

2.3 Discrimination on the Basis of Disability

Discrimination on the basis of disability means to:

- Limit, segregate, or classify a citizen in a way that may adversely affect opportunities or status because of the person's disability;
- Limit, segregate, or classify a participant in a program or activity offered to the public in a way that may adversely affect opportunities or status because of the participant's disability;
- Participate in a contract that could subject a qualified citizen with a disability to discrimination;
- Use any standards, criteria, or methods of administration that have the effect of discriminating on the basis of disability;
- Deny equal benefits because of a disability;
- Fail to make reasonable accommodations to known physical or mental limitations of an otherwise qualified individual unless it can be shown

that the accommodation would impose an undue burden on the City's operations;

- Use selection criteria that exclude otherwise qualified people with disabilities from participating in the programs or activities offered to the public; and
- Fail to use tests, including eligibility tests, in a manner that ensures that the test results accurately reflect the qualified applicant's skills or aptitude to participate in a program or activity.

2.4 Complaint

A complaint is a claimed violation of the ADA.

2.5 Physical or Mental Impairments

Physical or mental impairments may include, but are not limited to: vision, speech, and hearing impairments; emotional disturbance and mental illness; seizure disorders; mental retardation; orthopedic and neuromotor disabilities; learning disabilities; diabetes; heart disease; nervous conditions; cancer; asthma; hepatitis B; HIV infection (HIV condition); and drug addiction if the addict has successfully completed or is participating in a rehabilitation program and no longer uses illegal drugs.

The following conditions are not physical or mental impairments: transvestitism; illegal drug use; homosexuality or bisexuality; compulsive gambling; Kleptomania; pyromania; pedophilia; exhibitionism; voyeurism; pregnancy; height; weight; eye color; hair color; left-handedness; poverty; lack of education; a prison record; and poor judgment or quick temper if not symptoms of a mental or physiological disorder.

2.6 Substantial Limitations of Major Life Activities

An individual is disabled if she or he has a physical or mental impairment that (a) renders her or him unable to perform a major life activity, or (b) substantially limits the condition, manner, or duration under which she or he can perform a particular major life activity in comparison to other people.

Major life activities are functions such as caring for oneself, performing manual tasks, walking, seeing, hearing, speaking, breathing, learning, and working.

In determining whether physical or mental impairment substantially limits the condition, manner, or duration under which an individual can perform a

particular major life activity in comparison to other people, the following factors shall be considered:

- The nature and severity of the impairment;
- The duration or expected duration of the impairment; and
- The permanent or long-term impact (or expected impact) of or resulting from the impairment.

2.7 Having a Record of Impairment

An individual is disabled if he or she has a history of having an impairment that substantially limits the performance of a major life activity; or has been diagnosed, correctly or incorrectly, as having such impairment.

2.8 Regarded as Having a Disability

An individual is disabled if she or he is treated or perceived as having an impairment that substantially limits major life activities, although no such impairment exists.

2.9 Reasonable Program Modifications

If the individuals' disabilities prevent them from performing the essential functions of the program or activity, it is necessary to determine whether reasonable program modifications would enable these individuals to perform the essential functions of the program or activity.

Reasonable program modification is any change in program or activity or in the way things are customarily done that enables an individual with a disability to enjoy equal program opportunities. Accommodation means modifications or adjustments:

To a registration or application process to enable an individual with a disability to be considered for the program or activity;

To the program or activity environment in which the duties of a position are performed so that a person with a disability can perform the essential functions of the program or activity; and

That enables individuals with disabilities to enjoy equally the benefits of the program or activity as other similarly situated individuals without disabilities enjoy.

Modification includes making existing facilities and equipment used by individuals readily accessible and usable by individuals with disabilities.

Modification applies to:

- All decisions and to the application or registration process;
- All services provided in connection with the program or activity; and
- Known disabilities only.

Modification is not required if:

- It changes the essential nature of a program or activity of the person with a disability;
- It creates a hazardous situation;
- Adjustments or modifications requested are primarily for the personal benefit of the individual with a disability; or
- It poses an undue burden on the City.

2.10 Undue Burden

Undue burden means significant difficulty or expense incurred in the provision of an accommodation to a person with a disability to participate in a City program, service or activity. Undue burden includes, but is not limited to, financial difficulty. Undue burden refers to any modification that would be unduly costly, extensive, substantial, or disruptive, or that would fundamentally alter the nature of operation of the business of the City.

Whether a particular accommodation will impose an undue burden is determined on a case-by-case basis. If a particular modification is determined to cause an undue burden to the City, the City shall attempt to identify another modification that would not pose such a burden. If cost causes the undue burden, the City must consider whether funding for the modification is available from an outside source. If no such funding is available, the City must give the person with a disability the opportunity to provide the modification or to pay for that portion of the modification that constitutes an undue burden.

The following factors shall be considered in determining whether a program modification would create an undue burden: the nature and cost of the modification, the financial resources of the City available to make the modification, the impact the expense of the accommodation will have on the affected City operation, and the permanence of the alterations affecting the site.

2.11 Auxiliary Aids and Services

The term auxiliary aids and services include:

- Qualified interpreters or other effective methods of making orally delivered materials available to individuals with hearing impairments;
- Qualified readers, taped texts, or other effective methods of making visually delivered materials available to individuals with visual impairments; and
- Acquisition or modification of equipment or devices; and other similar services and actions.

3.0 Policies & Programmatic Accessibility Findings & Actions

Introduction

Programs, activities and services offered by the City of Hanford to the public must be accessible. Accessibility applies to all aspects of a program or service, including advertisement, orientation, eligibility, participation, testing or evaluation, physical access, provision of auxiliary aids, transportation, policies, and communication.

Overview

This section details the review of current City-wide policies, services, programs, and activities based on meetings with City staff and responses to the program accessibility questionnaire from the following departments and divisions:

- Administration – City Clerk and Personnel
- Economic Development – Building Division
- Finance – Accounting
- Finance – Utility Billing
- Fire Department
- Information Technology Division
- Police Department
- Public Works – Administration, Building, Engineering, Fleet, Parks, Refuse, Street and Utilities
- Recreation Department – Administration and other programs such as aquatics, youth programs and events.

The findings and recommendations contained in this section will serve as a basis for the implementation of specific improvements for providing access to City programs. All departments, divisions and programs will utilize these recommendations to facilitate the participation of persons with disabilities in programs, activities, and services. There were a total of 19 programmatic questionnaires submitted by the City of Hanford Staff. Detailed department reports can be found in Section 3.3.

Programmatic Modifications

The ADA Coordinator will follow-up with each department to ensure that the recommendations from this Self-Evaluation Report are reviewed and implemented as appropriate. In those situations where a policy, program, or procedure creates a barrier to accessibility that is unique to a department or a certain program, the ADA Coordinator, or designee, will coordinate with the department head or program manager to address the removal of the barrier in the most reasonable and accommodating manner.

Timeframe for Completing Programmatic Modifications

The recommended actions listed in this Chapter consist of modifications to programs, practices, notifications, services, and materials produced by the City for use by the public. These actions will be addressed incrementally as resources become available, and are targeted for completion by the year 2015.

3.1 Findings and Recommended Actions – City-Wide Programs, Activities, and Services

This section is organized into categories based on the requirements of Title II of the ADA.

- Accessible/ Adaptive Equipment
- Customer Service
- Notice Requirements
- Printed Information
- Televised and Audiovisual Public Information
- Website
- Public Telephones and Communication Devices
- Training and Staffing
- Program Eligibility and Admission
- Public Meetings
- Transportation Services
- Tours and Trips

- Use of Consultants for Delivering Program Services
- Emergency Evacuation Procedures
- Facilities
- Special Events on Public Properties

Accessible/Adaptive Equipment

Adaptive aids are devices, controls, appliances, or items that make it possible for persons with disabilities to improve their abilities to function independently and participate in programs, services, and activities offered by the City. For example, providing assistive listening devices at public meeting enable the hard-of-hearing to participate in the meetings.

Self-Evaluation Findings:

Few City departments allow the public to access electronic devices. Of the Departments that allowed access to electronic devices, most reported providing adaptive aids such as a clipboard when accessible counters are not available. Most departments provide accessible equipment upon request.

Recommended Actions:

1. Collaborate with local community organizations such as the Resources of Independence – Central Valley, to develop and maintain a current resource list of assistive technology equipment and sources for acquiring them. A list of local community organizations can be found in Section 6.0.
2. Establish and maintain a “Resources Toolkit” of adaptive aids and human resources that should be available for use by individuals participating in City programs. Include information about the availability of specific equipment and/or individuals who are available to provide special services (e.g., American Sign Language translation) in public information materials such as brochures and the City’s website.
3. Include accessibility as a criterion for purchasing decision making. Whenever possible, evaluate furniture and building materials purchases for compatibility with a wide range of disabilities and sensitivities. Select items that are easily adjustable or can be modified to accommodate a variety of physical and ergonomic needs when purchasing items such as furniture, site furnishings, and office

systems. Consultation with local disability organizations and persons with disabilities will assist in this task.

Customer Service

In-person interaction with the public is one of the primary functions of many City departments.

Self-Evaluation Findings:

Most staff reported that they are aware of procedures for determining reasonable modifications to achieve program accessibility. No department reported charging an additional fee for modifying a program for a person with a disability. Some departments indicated that they consult or have partnerships with outside organizations that provide services to people with disabilities. Many departments reported that they make changes to standard operating procedures to accommodate a person with disabilities. No departments have policies that exclude service animals.

Recommended Actions:

1. Make appropriate modifications to regular practices to accommodate the needs of individuals with disabilities when providing customer service.
2. Provide accessible facilities such as parking, including van accessible parking, path-of-travel, entry doors, signage, and transaction counters at customer service locations. If alternative locations for providing accessible services are required, provide those services in the most integrated setting, without stigmatizing the user.
3. Provide standard equipment at each site where programs are administered to facilitate basic communications access using alternative formats. Equipment may include, but not be limited to, paper and pencil, an enlarging copy machine, and access to Text Telephone or Teletype (TTY) or relay service technology.
4. Allow the use of service animals to assist persons in accessing programs, activities and services in City facilities. Since service animals are not always dogs, staff should be made aware of the definition of a service animal and the protocol and etiquette for service animals.
5. Uniformly use criteria for determining reasonable modifications to provide program accessibility, which may include acquisition or redesign of equipment, assignment of aides to persons with disabilities, and provision of services at alternative accessible sites. An approach should include:

- a. Requests for reasonable modification in programs or services should be made to the department responsible for the program or service.
- b. The department offering the program or service should meet with the individual with a disability to identify which aspects of the program limit participation and what modifications can be made.
- c. The department offering the program or service should consult with the relevant program or service staff to determine the reasonable modification. The department offering the program or service may also consult with the City's ADA Coordinator or other resources providing services or information regarding persons with disabilities as appropriate.
- d. The department offering the program or service should document the modification(s) that was offered and the response of the person with the disability to the modification(s) offered. This documentation should be filed with the City ADA Coordinator's office.
- e. If individuals with a disability are not satisfied with the results of this process, they should be directed to the City's ADA Grievance procedure.

Notice Requirements

Title II regulations require the City to inform the public of the rights and protections provided by the ADA for access to public programs, services, and activities.

Self-Evaluation Findings:

Some departments have a nondiscrimination statement that includes people with disabilities. Few departments post a nondiscrimination statement in a location that maximizes public exposure that also includes information about how to reach an ADA coordinator. Few departments notify people that meetings, hearings, and conferences will be held in accessible locations and that adaptive aids such as assistive listening devices will be provided upon request to participants with disabilities.

Few departments notify people about how to and with whom to file a disability complaint. Few departments know the procedure for filing a discrimination complaint.

Recommended Actions:

1. Increase outreach to people with disabilities and the organizations that serve them. The City should inform the public of the possible modifications that can be provided to make services, programs, and activities accessible.
2. Include the following notice (or a similar notice) regarding the City's commitment to providing accessible services in all City publications that provide information about City services, programs, or activities, including applications, advertising, sale and award. The notice must also be placed in all City departments in a location that will maximize public exposure including offices, reception areas and program areas.

In accordance with the Americans with Disabilities Act and California Law, it is the policy of the City of Hanford to offer its public programs, services and meetings in a manner that is readily accessible to everyone, including individuals with disabilities. If you are a person with a disability and require information or materials in an appropriate alternative format, or if you require any other accommodation, please contact department staff.

Advance notification within this guideline will enable the City to make reasonable arrangements to ensure accessibility.

Non-discrimination language should appear on both *hard* copies and documents posted on the web. Include the following notice (or a similar notice) regarding the City's non-discrimination *policy* in all City publications that provide general information about City services, programs, or activities:

POLICY ON NON-DISCRIMINATION ON THE BASIS OF DISABILITY

The City of Hanford does not discriminate on the basis of disability in the admissions or access to its programs or activities.

An ADA Coordinator has been designated to coordinate compliance with the non-discrimination requirements contained in the Department of Justice regulations implementing Subtitle A of Title II of the Americans with Disabilities Act (42 U.S.C. 12131), which prohibits discrimination on the basis on disability by public agencies.

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1. The City's TTY number should always be listed when providing contact information to the public. This number is received by a Police Department dispatcher who transfers the call to requested City employee via the 711 California Relay Service.

The City of Hanford offers Text Telephone (TTY) services for persons with hearing or speech impairments: (559) 585-2535

2. Develop a statement regarding accessible locations and the availability of auxiliary aids upon request that is included on all public announcements, postings for City programs, and applications, including:
3. The notice of non-discrimination;
4. Information regarding site accessibility, including the accessible bus route serving the program, facility, or event;
5. The City's TTY number, California Relay Service information, and the phone number and email address of the person who can provide assistance in meeting special needs; and
6. A notice that information is available in alternative formats with 72 hours notice, but that all an attempt will be made to accommodate all requests.

Printed Information

In order to meet the ADA's communication standards, City departments must be able to provide information, when requested, in alternative formats

such as using easy-to-understand language, Braille, large-print format, audiotape, computer disk, or other formats upon request.

Self-Evaluation Findings:

Many City departments and offices produce printed information that is available to the public. Most registration forms, permits, and waivers are only available in written form. While some City departments distribute information about obtaining printed information in alternative formats, other departments do not. Few City departments make their materials available in easy-to-read formats. Some departments reported including pictures of people with disabilities in their printed materials.

Recommended Actions:

1. Provide information to each department on how to produce printed information in alternative formats for persons with various disabilities to ensure that requests are handled in a uniform and consistent manner.
2. Publicize the City's commitment to provide program information in alternative formats on an individual basis as requested.
3. Ensure the uniformity of charges for a publication for all formats of that publication.
4. Include the following notice on all materials printed by the City that are made available to the public:

This publication can be made available in alternative formats, such as, Braille, large print, audiotape, or computer disk. Requests can be made by calling (559) 585-2518 (Voice) or (559) 585-2535 (TTY). Please allow at least 3 working days, but also try to accommodate all requests.

5. Handle all requests for other alternative formats or lengthy documents on an individual basis.
6. Provide program, facility, permit, and reservation information in a variety of formats upon request (for example, enlarge print format for persons with visual disabilities or in simple language for persons with cognitive disabilities). Provide programmatic changes (e.g., staff assistance), upon request to assist in filling out forms or when alternative formats are unavailable or infeasible.

7. Produce meeting agendas and other public information distributed at meetings in alternative formats when requested.

Televised and Audiovisual Public Information

Televised and audiovisual information is a means for disseminating public information through presentations produced by City departments. All televised and audiovisual information must be accessible to people with disabilities. As more and more communication is being done remotely via the rapidly changing internet, it will be increasingly important that all communication tools maintain accessibility as technology changes. Another means for disseminating public information is through audiovisual presentations produced by City departments.

Self-Evaluation Findings:

Few City departments reported providing audiovisual and televised presentations. Most departments include photos of people with disabilities in their audiovisual presentations. Only one department provides captioning for its audiovisual presentations.

Recommended Action:

1. Use closed captioning or other alternatives to audio presentations for audiovisual presentations produced by the City (including videos, films, and City Council meetings) in order to ensure that persons with hearing impairments can benefit from these presentations.

Website

As people turn to the Internet as their primary source of information regarding services, programs, activities, and facilities, the City's website (<http://www.ci.hanford.ca.us/>) takes on increased importance as a communications tool.

Providing public access to City publications online is an effective means of reaching persons with disabilities. New accessibility standards for electronic and information technology covered by Section 508 of the Rehabilitation Act Amendments of 1998 have set forth the technical and functional performance criteria necessary for such technology to be accessible.

Self-Evaluation Findings:

Most City web pages do not include information relating to how their services or facilities are accessible to persons with disabilities. Few departments reported that their websites were accessible to blind users who use speaking

browsers. Few departments knew if the documents provided for downloading were in a blind-accessible format.

Recommended Actions:

1. Increase outreach to persons with disabilities by having the website include more information about the City's commitment to providing accessible services.
2. On the City's website (<http://www.ci.hanford.ca.us/>) include the following statement:

City of Hanford staff and services can be reached through California Relay Services (dial 711 or <http://www.ddtp.org>. The City of Hanford also offers a trained dispatcher to assist with Text Telephone (TTY) services for persons with speech or hearing impairments.
3. Provide information regarding programs, facilities, permits, and reservations on the City's website in an accessible format. This information should be easily found by new web users.
4. Include the City's statement regarding accessible locations and the availability of auxiliary aids upon request on the website.
5. Continually improve the accessibility of web pages through the use of web accessibility analysis to meet and/or exceed Section 508 of the Rehabilitation Act guidelines for accessibility of electronic information. Acquire the technological resources necessary to create accessible PDF and graphics files as described in ADAAG standards for electronic and information technology.
6. To support consistent and accessible web pages, develop a Website Accessibility Policy that expresses the City's commitment to accessibility and each department's responsibility for accessibility compliance. This includes providing oversight for outside vendors who create web pages.
7. Develop a program to monitor web pages for continued compliance with accessible web standards.
8. Continue to provide training to City staff members in creating accessible PDF and other electronic files for posting on City or departmental websites.

9. Use services that help web page authors provide an accessible website by identifying and repairing barriers to access for individuals with disabilities. Please see Section 6, Program Accessibility Guidelines, Standards & Resources for a list of links for creating accessible web pages.

Telephones and Communication Devices

Technology changes have made more options available to the hearing and speech-impaired. Video phones, electronic devices that can read text out loud, and texting, and social media increase options for communicating. Staff should be both trained in older methods of communicating with the deaf, such as a TTY, and also open to these new methods of communication.

Self-Evaluation Findings:

Few departments reported using the California Relay Service, or 711, to communicate with the hearing and speech impaired. No departments reported that they publish how they communicate with the deaf, or have TTY device numbers listed in their publications. Few departments stated they have trainings on how to communicate with the hearing and speech impaired.

Recommended Action:

1. Develop protocol for police dispatcher to use TTY equipment and convey information as appropriate to the ADA Coordinator and other City staff when required. Train all City staff to communicate over the telephone with a person with a hearing or speech disability, such as the California Relay Service (711).
2. Consider Remote Video Interpreting Services (VRI) for communicating with the deaf. There are many situations where a live interpreter is required, such as in medical situations, but VRI is a convenient, flexible, lower-cost alternative to live interpreters. Please see section 6.0 for more resources for communicating with the deaf and hearing impaired.
3. Consider using social media, such as Facebook, to communicate with the public.
4. The California Relay Service number (711) should be included on all advertising that displays a telephone number.

Training and Staffing

Self-Evaluation Findings:

In general, City staff members are familiar with problems encountered by persons with disabilities, and have some experience working with individuals with disabilities. Many staff members may not be knowledgeable about the different types of reasonable modifications that would make their services accessible.

One of the most frequently identified needs by City departments is more and improved accessibility training. Different types of training are necessary depending on the type of work and the amount of public contact involved with a specific position. There has been staff turnover since the last accessibility trainings. Some staff members have been trained in how to communicate via telephone with individuals with hearing disabilities. However, sufficient numbers of current staff members have not yet been trained in areas such as:

- Communication and etiquette with persons with disabilities;
- Standardized, appropriate procedures for making programmatic accommodations;
- How to acquire or use assistive devices; and
- General evacuation procedures for buildings.

Recommended Actions:

1. Provide City staff members with on-going awareness and sensitivity training. Provide resources such as the Federal Communications Commission Disability Etiquette: Interacting with Persons with Disabilities (http://www.fcc.gov/cgb/dro/504/disability_primer_4.html)
2. Include persons with disabilities as trainers.
3. Provide training to City staff members who have contact with the public about how to provide modifications and use assistive devices to make their programs, activities and services accessible. Ensure that customer service training includes information about communicating with and providing modifications for persons with a variety of disabilities. Include program-specific adaptations, assistive devices, and modifications in each department's accessibility policy manual.
4. Develop a comprehensive disability access training program. Educate all City staff about their responsibilities under the ADA. The City's ADA

Coordinator and line supervisors should be responsible for ensuring that staff members receive training. Reference materials that address special modifications should be included in this training.

5. Develop standard guidelines for training materials. These guidelines should include standard language that appropriately describes the City's policies on inclusion and non-discrimination, and staff members should receive training on using the guidelines effectively.
6. Whenever City staff has contact with the public and depending on operational needs, consider offering training to employees who wish to learn basic American Sign Language (ASL) communication skills. This training should emphasize basic communication skills and should not be viewed as a substitute for employing qualified ASL interpreters when requested.
7. Train maintenance staff with respect to accessibility compliance and building codes to achieve and maintain accessibility.
8. Designate one high-level manager in each department to serve as the department's Disability Access Liaison. The Liaison will be required to complete a training program and attend periodic retraining regarding accessibility issues.

Program Eligibility and Admission

The public should be able to access all programs, services, and activities, regardless of ability.

Self-Evaluation Findings:

No departments reported having limitations or ratio requirements that would exclude people with disabilities. Some departments note that they have eligibility requirements. These requirements were physical or mental performance standards for staff based on income, performance, and safety standards.

Recommended Actions:

1. Ensure that individuals with disabilities are not excluded from regular programs or are required to accept special services or benefits. Involve individuals with disabilities in regular programs to the maximum extent possible.

2. Modify policies, practices, or procedures to avoid discrimination unless the modification would fundamentally alter the nature of the program or create a hazardous situation.
3. Ensure that when specific requirements that exclude or limit the participation of persons with disabilities are necessary for the safe operation of programs, those requirements are based on real risks, not on speculation, stereotypes, or generalizations.
4. Evaluate each request for modification on an individual basis, and, when possible, the individual and the City department should determine an appropriate modification for the individual.
5. Admission criteria, ability to complete forms, and participation in interviews should be available to all members of the public by providing reasonable accommodations.

Public Meetings

Self-Evaluation Findings:

Generally, public meetings are held in locations that are accessible to persons with mobility impairments. Most departments reported that they provide auxiliary aids upon request. Generally, staff is not knowledgeable about how to access assistive listening systems, or American Sign Language interpreters.

Recommended Actions:

1. Schedule public meetings at accessible locations. An accessible location includes, but is not limited to, the following: wheelchair accessible path-of-travel to the meeting room, accessible restrooms, accessible parking, an accessible route from transit and parking to the meeting facility, temperature control, signage, and the ability to provide access to fresh air for persons with chemical sensitivities.
2. When a fully accessible site is not available, then make reasonable modification so that an individual with a disability can participate. These modifications may include phone-in participation, video recording, and meeting transcripts.
3. Make information available to City staff on the types of modification requests that may be made by persons with different types of disabilities. Provide information about auxiliary aids such as different types of assistive listening systems, sign language interpreters, readers, descriptive services, and other assistive technologies like

"real-time captioning." Provide guidance in the layout of the room, sign-in table and refreshments table, to insure that these features are accessible.

4. Display a notice on meeting agendas indicating the availability of accessibility modifications.
5. Provide agendas and other meeting materials in alternative formats, when requested.
6. Consider assigning a staff member to be a greeter at public meetings and events. Identify the staff member as a resource for persons who may require assistance.
7. Provide flexibility in the time limit on speaking for individuals with communication difficulties.
8. Provide assistive listening devices at public meetings, when requested.
9. Publicize the availability of American Sign Language (ASL) interpreters in all meeting announcements. Include the following notice in all meeting publicity:

All city public meetings are conducted in accessible locations.

If you require accommodations to participate in this meeting, these may be requested by calling the ADA Coordinator:

*(559) 585-2518 (Voice) or (559) 585-2535 (TTY)
at least 72 hours in advance.*

Copies of documents used in this meeting are available in accessible formats upon request.

10. Maintain a list of on-call American Sign Language interpreters who may be brought to meetings to assist individuals with hearing impairments (see Section 6.0).
11. Develop a checklist for creating accessible meetings and selecting accessible meeting spaces, and make the list available to all City departments and programs.
12. Prepare a list of already accessible meeting spaces to facilitate the scheduling of meetings and/or the relocation of meetings upon request.

Transportation

Self-Evaluation Findings:

Few departments reported providing transportation as part of their programs, activities and services. One department reported that they have a procedure for making transportation accessible to people with hearing impairments. No departments reported policies for providing transportation to people with mobility, vision, or cognitive disabilities.

Recommended Actions:

1. Ensure that when transportation is provided for City programs, accessible vehicles are available upon request.
2. Publish information about how to request accessible transportation.

Tours and Trips

Self-Evaluation Findings:

Some departments offer tours or trips as part of their programs, activities and services. Some departments have procedures for making these accessible to people with physical, visual, and cognitive disabilities. No departments have procedures for making tours and trips accessible to people to the deaf and hearing impaired.

Recommended Actions:

1. Ensure that tours are provided in a way that allow people with mobility, visual, speech, hearing and cognitive disabilities to fully participate.
2. Evaluate the destination of the tour or trip in order to determine the level of accessibility and any accommodations or modifications that may be required.
3. If a tour route or a portion of a route is not accessible, the tour will be rerouted or the department providing the tour will determine an alternative accommodation (e.g. photographs, close-captioned videos, etc.) that will allow the tour to be experienced.
4. Provide information to participants in advance of a tour or trip regarding the destination, transportation, and other characteristics of the event so that informed requests for accommodations can be made.

Use of Consultants for Delivering Program Services

Self-Evaluation Findings:

Few departments use consultants to provide services to the public. No departments ensure that consultants are aware of their obligations to facilitate participation of persons with disabilities in programs provided in the written contracts. No departments reported that they monitor their contractor's obligation to provide accessible services.

Recommended Actions:

1. For those departments that use consultants to provide services to the public, a procedure should be established to ensure that their work is consistent with City accessibility policies and standards, including contract language and a monitoring procedure.

Emergency Evacuation Procedures

Departments must adopt emergency evacuation plans that establish procedures for evacuating persons with disabilities who may need special assistance in an emergency.

Self-Evaluation Findings:

Most City departments have not established emergency evacuation procedures for specific disabilities to safely evacuate persons with these disabilities.

Recommended Actions:

1. Develop guidelines for the evacuation of persons with disabilities in various types of emergency situations. Each department, division, or program should use these guidelines to create their own emergency evacuation plans. These plans should:
 - Address what to do when an alarm is triggered;
 - Establish meeting places for assistance and evacuation chairs;
 - Provide direction on what to do if assistance is not available; and
 - Establish floor captains.
2. Specific suggestions for evacuation plans and procedures can be found through the US Access Board (www.access-board.gov/evacplan.htm) and the Emergency Procedures for Employees with Disabilities in Office

Occupancies document published by FEMA and the US Fire Administration.

3. Train City staff regarding emergency evacuation procedures with periodic drills, both announced and unannounced.
4. Review existing procedures dealing with emergencies to ensure that persons with disabilities can be alerted and that they can alert emergency service providers. Provide all evacuation policies and procedures in alternative formats when requested. Work with disability organizations to explore the use of other technologies such as audible exit signs for orientation and direction and vibrating paging systems.

Facilities

Self-Evaluation Findings:

Few departments reported that they have had accessibility complaints related to facilities.

Recommended Actions:

1. Provide accessible facilities such as parking, including van accessible parking, path-of-travel, entry doors, signage, and transaction counters at customer service locations for providing accessible services are required, provide those services in the most integrated setting, without stigmatizing the user.
2. Provide information about facility accessibility on department publications including the department's website.
3. All requests relating to facility access should be tracked. The ADA requests should be analyzed periodically to look for global issues that can be addressed and problems that can be solved proactively.
4. If individuals with a disability are not satisfied with the results of this complaint process, they should be directed to the City's ADA Complaint Procedure (see Section 5.0).

Special Events on Public Properties

Self-Evaluation Findings:

Some departments reported that they offer special events on City property. No departments reported that they ensure that special events held on City property are accessible to people with disabilities.

Recommended Actions:

1. In situations where private organizations sponsor events in City facilities, the City will inform private organizations about applicable ADA requirements.
2. The City will provide a checklist and information during the application process to inform organizers of their responsibility for accessibility under the ADA. The checklist and information will be available on the City's website.

3.2 Policy Review: City Municipal Code

The City's Municipal Code can be found online at:

(<http://www.ci.hanford.ca.us/depts/clerk/municode.asp>)

The following general provisions should apply to all City policies:

- All written materials including forms, applications, and City policies will be provided in alternative formats such as Braille, electronic files, large print, etc. upon request by persons with disabilities.
- When forms are required for applications, provide alternative accessible formats for a person with disabilities, when requested, for a fee not to exceed listed fees. When signatures are needed, give an alternative for a person with a disability to providing a written signature such as a signature stamp.
- All meeting locations shall be held in accessible locations including signage and accessible bathrooms, parking and transportation when available.
- When participating in City business, such as speaking at a meeting, reasonable accommodations such as an ASL interpreter shall be provided upon request.
- Building codes, zoning rules, and housing regulations shall stay be consistent with existing State and Federal laws.

Below are suggested changes to acknowledge accessibility in the municipal code language by Title.

Title 1: General Provisions – No findings.

Title 2: Administration and Personnel - Section 2.04.191 Procedures for public hearings.

Suggested language:

Add language that people with speech impairment have may be given longer than 5 minutes to speak to accommodate their slower speech.

Title 2: Administration and Personnel - 2.20.010 Establishing city commissions.

Suggested language:

Add language that people with disabilities should be encouraged to join commissions.

Title 3: Revenue and Finance – No findings.

Title 4: Reserved for future use.

Title 5: Business Licenses and Regulations – Section 5.16.060 FCC or California Public Utilities Commission jurisdiction.

Suggested language:

Add language that cable television must be captioned.

Title 5: Business Licenses and Regulations –Section 5.40.080 Rules and regulations.

Suggested language:

Add language that service animals must be permitted in taxicabs.

Title 6: Animals – Section 6.04.060 Leash law.

Suggested language:

Add language that service animals used to assist disabled persons cannot be prohibited on private property.

Title 6: Animals – Section 6.04.070 Animals at large.

Suggested language:

Add language that service animals must be permitted in taxicabs.

Title 6: Animals – Section 6.04.110 Permit required to keep livestock

Suggested language:

Add language that service horses (who sometimes act as guide animals for the blind) be exempted.

Title 7: Reserved for future use.

Title 8: Health and Safety – No findings.

Title 9: Public Peace, Morals and Welfare – No findings.

Title 10 Vehicles and Traffic – 10.08.080 Traffic control devices--Authority to install. Item C.

Suggested language:

Add language that the City engineer may also work with people with disabilities to determine where traffic control devices may help increase mobility and safety for people with disabilities.

Title 10 Vehicles and Traffic – Section 10.64.027 Scooter defined.

Suggested language:

Add language to exempt scooters used as mobility devices by people with disabilities.

Title 11: Reserved for future use.

Title 12: Streets, Sidewalks and Public Places – No findings.

Title 13: Public Services – No findings.

Title 14: Reserved for future use.

Title 15: Buildings and Construction – No findings.

Title 16: Subdivisions – No findings.

Title 17: Zoning – No findings.

3.3 Department Reports

City Clerk

Description of Programs and Services

The City Clerk records and maintains proceedings of city council meetings, conduct elections, process liability claims, notarize documents, process program, administer and file oaths of office, serve as filing officer for Political Reform Act, maintain appointive list as required under Maddy Act.

ADA Self-Evaluation Contact

Melonie Patrick, City Clerk
(559) 585-2515
mpatrick@ci.hanford.ca.us

Location of Facilities

Civic Auditorium - City Council meetings; city commission meetings
City Hall Training Room - City Council meetings; public meetings

Programmatic Survey Findings

- The City Clerk Department makes changes to standard operating procedures to include a person with disabilities.
- The City Clerk Department has a non-discrimination statement that includes persons with disabilities.
- The City Clerk Department notifies all persons that meetings, hearings, interviews, and conferences will be held in accessible locations and that adaptive/auxiliary aids (such as assistive listening devices, readers for the blind, pen and paper) will be provided, upon request, to participants with disabilities
- The City Clerk Department makes documents and publications available to individuals with visual disabilities in electronic format upon request.
- The City Clerk Department includes images of people with disabilities in their publications.
- The City Clerk Department portrays people with disabilities in their audiovisual presentation. The mayor, who happens to be disabled, is portrayed in a PowerPoint presentation.

- The City Clerk Department has a website. The website contains city wide information and news.
- The City Clerk Department requires an interview prior to participating in some programs.
- The City Clerk Department requires that public meetings, hearings, and conferences be held in accessible locations.
- The City Clerk Department provides American Sign Language (ASL) interpreters, readers, or adaptive equipment when requested for meetings, interviews, and conferences. The City requests two days notice for ASL interpreters.
- The City Clerk Department provides listening devices at council meetings.

Community Development

Description of Programs and Services

The main goal of the Community Development Department, Building Division and the Code Compliance Section is to ensure compliance with national, state, and local building, and health and safety codes to safeguard life, health, and property for the residents of Hanford and the public in general. The Building Division performs plan reviews, issues building permits, and performs field inspections on all construction projects located within the city limits. This work is performed to insure that all construction meets the applicable building and zoning codes to protect the health, safety, and welfare of the residents and general public.

The Code Compliance Section is located within the Building Division. Code Compliance enforces the applicable requirements of the Hanford Municipal Code and other applicable state and federal laws. Our code compliance officers strive to make our city a clean, safe, and healthy environment to live in for all its residents.

ADA Self-Evaluation Contact

Tom Webb, Building Official
(559) 585-2584
twebb@ci.hanford.ca.us

Location of Facilities

City Hall – Office location
Basement of Auditorium – Drawing storage

Programmatic Survey Findings

- The Building Division makes changes to standard operating procedures to include a person with disabilities.
- The Building Division does not charge an additional fee for people with disabilities for modifying programs.
- The Building Division does not have any policies which exclude service animals, such as service dogs for the blind or signal dogs for the hearing impaired.
- The Building Division has a non-discrimination statement that includes persons with disabilities.

- Building Division staff knows the procedure for filing a disability discrimination complaint.
- The Building Division produces printed materials that are made available to the public.
- The Building Division has a website which includes information the following information: contact Information, forms, inspection request information, general information, policies and procedures.
- The Building Division ensures that its website is usable by individuals with disabilities, including those who use speaking browsers.
- Building Division Staff are informed at training sessions about their department's obligations and policies that enable persons with disabilities to participate in programs or activities.
- Forms are required for some Building Division programs. These forms contain a notice that the City does not discriminate against people with disabilities. An interview is required for some Building Division programs.
- The Building Division requires that that public meetings, hearings, and conferences be held in accessible locations.
- The Building Division American provides Sign Language interpreters, readers, or adaptive equipment provided upon request for meetings, interviews, and conferences.
- The Building Division ensures that all individuals with hearing disabilities who do not read sign language can participate effectively in meetings, conferences, and hearings via assistive listening devices or other means.
- The Building Division uses consultants to conduct programs on behalf of their department.
- The Building Division has had requests had requests for improving accessibility to department facilities.

Finance

Description of Programs and Services

The finance department has two divisions: Accounting and Utility Billing.

Accounting: The accounting division provides financial services to all city departments, including cash management, preparation of financial reports, budget preparation and control, revenue and expenditure control, accounts receivable, payroll, purchasing, liability and property insurance, business licenses, general accounting, and financial advice.

Utility Billing: The utility billing division provides customer billing services for water, refuse, and sewer.

ADA Self-Evaluation Contact

Kandice Thorpe – Accountant
Phone: (559) 585-2504
Email: KThorpe@ci.hanford.ca.us

Location of Facilities

City Hall

Programmatic Survey Findings - Accounting

- The Accounting Division has a non-discrimination statement that includes persons with disabilities.
- The Accounting Division has a non-discrimination statement that includes information about how to reach the ADA coordinator posted in all departments in a location that maximizes public exposure.
- The Accounting Division makes the contents of its printed materials available in simple, easy-to-understand language for individuals with learning disabilities.
- The Accounting Division has a website. The website contains the following information: phone numbers for contacting the department for different issues, business renewal forms and applications for businesses licenses.
- The Accounting Division communicates by telephone with individuals with hearing or speech difficulties.

Programmatic Survey Findings – Utility Billing

- The Utility Billing Division has a website:
(http://www.ci.hanford.ca.us/depts/finance/utility_division.asp)
- The Utility Billing Division has a means of communicating over the telephone with a person with a hearing or speech disability.
- The Utility Billing Division informs staff members who have contact with the public of their obligations and policies that enable persons with disabilities to participate in programs or activities.

Fire Department

Description of Programs and Services

The Fire Prevention Division is responsible for controlling hazards in our community that would lead to loss of life or property by fire, hazardous materials incident or any other emergency situation that may occur. To accomplish this task the Battalion Chief/Fire Marshal and Fire Inspector enforce various codes and perform public safety educational programs.

The Hanford Fire Department enforces the 2007 California Fire Code, 2007 California Building Code, the Hanford Municipal Code and the State of California Health and Safety Code. Inspection of occupancies may be performed annually, bi-annually, monthly, or quarterly depending on the type of inspection and type of building use. Plans for new buildings are checked for proper adherence to the adopted codes prior to construction.

ADA Self-Evaluation Contact

Tim Ieronimo, Fire Chief
(559) 585-2593
tleronimo@ci.hanford.ca.us

Location of Facilities

Station 1 – 350 W. Grangeville Boulevard
Station 2 – 10553 Houston Avenue.

Programmatic Survey Findings

- The Hanford Fire Department has a formal procedure for making changes to standard operating procedures.
- The Hanford Fire Department consults with an outside organization that works with people with disabilities: adult protective services.
- The Hanford Fire Department has a non-discrimination statement that includes persons with disabilities. This is posted on their job flyers.
- The Hanford Fire Department includes images of people with disabilities in their publications.
- The Hanford Fire Department has a website. The website contains the following information: Department history, mission statement, PSA.

- The Hanford Fire Department requires that public meetings, hearings, and conferences be held in accessible locations.
- The Hanford Fire Department provides facility tours and trips for members of the public.
- The Hanford Fire Department has a procedure to make tours and trips accessible to persons who have visual disabilities.
- The Hanford Fire Department has a procedure to make tours and trips accessible to persons who have mobility disabilities.
- The Hanford Fire Department has a procedure to make tours and trips accessible to persons who have learning disabilities
- The Hanford Fire Department organized organizes special events on City property such as a park or City building such as Fire Prevention Week, National Night Out, and the Farmer's Market.

Information Technology Division

Description of Programs and Services

The Information Technology Division is responsible for the computers and network throughout the City.

ADA Self-Evaluation Contact

Eric Forcey, Information Technology Manager

Phone: (559) 585-4746

Email: eforcey@ci.hanford.ca.us

Location of Facilities

All City facilities.

Programmatic Survey Findings

- The Information Technology Division has a formal procedure for making changes to standard operating procedures.
- The Information Technology Division has a non-discrimination statement that includes persons with disabilities.
- The Information Technology Division has a non-discrimination statement that includes information about how to reach the ADA coordinator posted in all departments in a location that maximizes public exposure.
- The Information Technology Division knows the procedure for filing a disability discrimination complaint.
- The Information Technology Division has a website: (www.ci.hanford.ca.us)
- The Information Technology Division's website is usable by individuals with disabilities, including those who use speaking browsers.

Personnel

Description of Programs and Services

The personnel department is responsible for all aspects of the city's personnel system including recruitment, testing, selection, classification administration, labor relations, benefit administration, workers compensation, safety administration, risk management, and employee development.

ADA Self-Evaluation Contact

Lola Spain, Senior Administrative Analyst

Phone: (559) 585-2522

Email: LSpain@ci.hanford.ca.us

Location of Facilities

Civic Auditorium - testing, safety programs training room - testing, workshops and meetings

City Hall Conference Room - interviews, meetings.

Programmatic Survey Findings

- The Personnel Department allows members of the public to use electronic equipment such as copying machines, personal computers.
- The Personnel Department provides auxiliary aids (such as tools, access to equipment, moveable light sources, adjustable worktable levels, paper and pen, etc.) to assist persons with disabilities if request with a reasonable amount of notice.
- The Personnel Department tracks accessibility requests.
- The Personnel Department has a non-discrimination statement that includes persons with disabilities.
- The Personnel Department has a non-discrimination statement that includes information about how to reach the ADA coordinator posted in all departments in a location that maximizes public exposure.
- The Personnel Department notifies all persons that meetings, hearings, interviews, and conferences will be held in accessible locations and that adaptive/auxiliary aids (such as assistive listening devices, readers for the blind, pen and paper) will be provided, upon request, to participants with disabilities

- The Personnel Department knows the procedure for filing a disability discrimination complaint.
- The Personnel Department notifies all members of the public how and with whom to file a disability discrimination complaint.
- The Personnel Department has a website: (www.ci.hanford.ca.us). The website contains the following information: Job information, MOU, class specs, job application.
- The Personnel Department's website includes information about accessibility of facilities (parking, bathrooms, assistive listening devices, etc.) where programs or services are offered.
- The Personnel Department inform staff members who have contact with the public of their department's obligations and policies that enable persons with disabilities to participate in programs or activities.
- The Personnel Department requires forms for admission to certain program.
- The Personnel Department organizes special events on City property such as a park or City building such as City dinner and safety programs.

Police Department

Description of Programs and Services

The City of Hanford provides a variety of professional law enforcement services, including investigations, records and communications, school resource officers and the Narcotics task force. We are committed to your safety, peace of mind and a high quality of life for you and your family. Whether you live in Hanford, in other nearby communities, or are visiting from outside the county, we will do all that is possible to keep you safe through our well trained dedicated staff.

ADA Self-Evaluation Contact

Parker Sever, Captain
Phone: (559) 585-4720
Email: psever@ci.hanford.ca.us

Location of Facilities

The main Police Department is used for dispatch services and patrol operations. Members of public not generally allowed in facility. Investigations Building houses the detectives and members of the public are not allowed in this building. Records Building houses the Records Department and no members of the public are allowed in this facility. It does have a lobby that is not used currently.

Programmatic Survey Findings

- The Police Department has a formal procedure for making changes to standard operating procedures.
- The Police Department notifies all persons that meetings, hearings, interviews, and conferences will be held in accessible locations and that adaptive/auxiliary aids (such as assistive listening devices, readers for the blind, pen and paper) will be provided, upon request, to participants with disabilities.
- The Police Department knows the procedure for filing a disability discrimination complaint. The incident is reported to a supervisor. The supervisor reports it to personnel, who conducts and investigation into incident.
- The Police Department has a website: (www.ci.hanford.ca.us).
- The website is ADA compliant. It contains information on all city departments and upcoming events.

- The Police Department has a TTY and can communicate with the deaf via text telephones. The Hanford Police Department also uses the California 711 system.
- The Police Department staff receives disability awareness staff training. The police academy and Field Training Officer program both talk about communications with disabled people. The Police Department staff receives training on different forms of communication.
- The Police Department holds public meetings.
- The Police Department provides tours and trips to the public. They have a procedure for making these tours and trips accessible to persons with disabilities depending on the make up of the group.
- The Police Department organizes events on City properties such as national night out.

Public Works

Description of Programs and Services

The public works department is comprised of 8 separate divisions employing 111 full-time employees.

Administration and Engineering

The administration and engineering division is responsible for the supervision and administration of the public works department, as well as for the design and supervision of all capital improvement projects. The administration and engineering division provides support to the Planning Commission, and the Parking and Traffic Commission. The division also reviews all subdivisions, parcel maps, and site plans for conformance with applicable laws and standards.

ADA Self-Evaluation Contact

Johnathan L. Doyel
Phone: (559) 585-2571
Email: jdoyle@ci.hanford.ca.us

Location of Facilities

Civic Auditorium - Public meetings
City Hall Training Room - Public meetings
Public Works Conference Room - Meetings with developers, etc.

Programmatic Survey Findings

- The Public Works Administration/Engineering Department makes changes to standard operating procedures to include a person with disabilities. They revise construction standards to comply with ADA requirements in the street rights-of-way.
- The Public Works Administration/Engineering Department has no policies which exclude service animals.
- The Public Works Administration/Engineering Department notifies all persons that meetings, hearings, interviews, and conferences will be held in accessible locations and that adaptive/auxiliary aids (such as assistive listening devices, readers for the blind, pen and paper) will be provided, upon request, to participants with disabilities.

- The Public Works Administration/Engineering Department makes documents and publications available in electronic format upon request to individuals with disabilities.
- The Public Works Administration/Engineering Department has a website: (www.ci.hanford.ca.us/depts/pw/default.asp). The website contains general information and contact information.
- The Public Works Administration/Engineering Department forms contain a notice that the City does not discriminate against people with disabilities.
- The Public Works Administration/Engineering Department provides American Sign Language interpreters, readers, or adaptive equipment for meetings, interviews, and conferences upon request.

Building Maintenance

The building maintenance division is responsible for coordinating the cleaning, structural maintenance, and remodel/upgrading of twelve (12) City-owned buildings totaling 121,000 square feet. The division also provides equipment for various functions in the Civic Auditorium and the Veteran's/Senior Center.

ADA Self-Evaluation Contact

Sid Davis, Building Superintendant
Phone: (559) 585-2148
Email: sdavis@ci.hanford.ca.us

Location of Facilities

Civic Auditorium – meetings, training, building leased by public
Veterans Building – Senior citizen and veteran activities
Longfield Center – Youth programs
Coe Park – Children's programs, building leased by public
Plunge – Public and school swimming programs

Programmatic Survey Findings

- The Public Works/Building Maintenance has a website. The website contains data, general information, contact information.
- The Public Works/Building Maintenance provides transportation services. Transport included from one City facility to another. They operate a Community Service Program for cleaning City facilities.

- The Public Works/Building Maintenance has a procedure to make transportation accessible to persons who have hearing disabilities.
- The Public Works/Building Maintenance has had requests for improving accessibility to programs or facilities.

Fleet Maintenance

The fleet maintenance division provides safe, dependable vehicles and equipment to all city departments and divisions. The department acquires and maintains the vehicles and equipment used by various departments. Maintenance is performed on a diverse fleet ranging from patrol cars to fire trucks to refuse trucks to pickups to construction vehicles.

ADA Self-Evaluation Contact

Tommy Bettencourt, Fleet Superintendant
(559) 585-2554
tbettencourt@ci.hanford.ca.us

Location of Facilities

The City accepts used oil filters from the public at the Public Works Department Fleet Maintenance Shop.

Programmatic Survey Findings

- The Public Works/Fleet Department has a website. The website includes data, general information, contact information.

Parks Maintenance

The Park Division maintains the aesthetic and recreational value of all city parks totaling 163 acres; maintains the landscape in the city's median islands and various rights-of-way areas encompassing 37 acres; plans and performs enhancements within the Downtown District as part of the 2010 Downtown Streetscape Plan; provides maintenance within the Downtown District, Airport, Industrial Park, Youth Athletic Complex; maintains the Urban Forest to include planting, pruning and removing trees; Administers contracts and inspects the maintenance of 29 landscape assessment districts; assists the Recreation Department with facility preparation for special events and summer youth programs; performs high and low frequency safety inspections and repairs and/or replaces the city playgrounds as needed; and monitors, programs and repairs all city irrigation systems.

ADA Self-Evaluation Contact

J. Dean Johns, Parks and Recreation Director
(559) 585-2527
jdjohns@ci.hanford.ca.us

Location of Facilities

City Council Chambers: Tree commission meetings

Programmatic Survey Findings

- The Public Works/Parks Department makes documents and publications available to individuals with visual disabilities
- The Public Works/Parks Department has a website. The website includes data, general information, and contact information.
- The Public Works/Parks Department staff get training regarding accessibility to arbors, playgrounds, and splashpads.
- The Public Works/Parks Department requires that public meetings, hearings, and conferences be held in accessible locations.

Refuse Collection

The City of Hanford provides refuse collection, and segregated greenwaste and recyclable collection within the incorporated limits of the city and in designated county areas.

ADA Self-Evaluation Contact

Will Smith, Interim Refuse Superintendant
(559) 585-2569
rgragg@ci.hanford.ca.us

Programmatic Survey Findings

- The Public Works/Refuse Department has a website. The website contains data, general information, and contact information.
- The Public Works/Refuse organizes special events on City property such as the Farmer's Market Spring clean-up.

Street Division

The Streets Division provides Hanford residents with a crucial service - maintenance of more than 207 centerline miles of roadway and all of the curb, gutter, and sidewalk within the city's jurisdiction

ADA Self-Evaluation Contact

Bill Clark, Streets Superintendent
Phone: (559) 585-2565
Email: bclark@ci.hanford.ca.us

Programmatic Survey Findings

- The Public Works/Streets Department makes documents and publications available to individuals with visual disabilities.
- The Public Works/Streets Department has a website. The website contains data, general information, and contact information.

Utilities (Water, Sewer and Storm Drainage)

The City Utility Division consists of three separate utilities that provide Hanford residents with crucial services that affect our quality of life.

Water System - The division's goal is to provide safe, clean water through efficient and effective operation of the water system. Water is delivered to our homes and businesses through an extensive underground pumping and piping system.

Sanitary Sewer System - The division's goal is to provide a dependable trouble free sewer collection system through efficient and safe operational procedures.

Storm Drainage System - The division's goal is to provide a safe dependable drainage system through timely cleaning, repair, and maintenance of facilities.

ADA Self-Evaluation Contact

Mike Cosenza, Utility Superintendent
(559) 585-2564
mcosenza@ci.hanford.ca.us

Programmatic Survey Findings

- The Public Works/Utilities Department has a formal procedure for making changes to standard operating procedures.
- The Public Works/Utilities Department makes documents and publications available to individuals with visual disabilities in electronic format upon request.
- The Public Works/Utilities Department has a website. The website contains general and contact information.

Wastewater Treatment

The City's wastewater treatment facility provides for treatment, disposal, and reuse, of the City's effluent which meets all of the State's discharge requirements, for the entire City of Hanford. The City's plant is a sophisticated, multi-million dollar facility which treats nearly 1.9 billion gallons of sewage each year. The facility is a major part of the City's effort to keep our environment clean and to provide a water resource for agricultural irrigation and reuse.

ADA Self-Evaluation Contact

Robert Sisneroz, Wastewater Superintendant

Phone: (559) 585-2577

Email: rsisneroz@ci.hanford.ca.us

Programmatic Survey Findings

- The Public Works/Wastewater Treatment Plant Department has a website. The website contains data, general information, and contact information.
- The Public Works/Wastewater Treatment Plant Department provides facility tours or organize trips for members of the public

Recreation Department

Description of Programs and Services

The Recreation Department coordinates facility rentals, youth services, adult & special populations programs, sports programs, aquatics and community events. Through dedicated staff, safe and secure facilities, and superior programs, the Department strives to enhance the quality of life and meet the diverse needs of the community. We do this by engaging our citizens, building collaborative relationships, and responsibly managing our resources. Service, integrity and innovation are the core values of our organization.

ADA Self-Evaluation Contact

J. Dean Johns, Parks and Recreation Director
(559) 585-2527
jdjohns@ci.hanford.ca.us

Location of Facilities

- Civic Auditorium – classes, special events, public rental
- Hanford Teen Center – youth programs
- Veteran's Building – classes, drop-in, special events, public rental
- Longfield Community Center – drop-in recreation, special events, public rental
- Civic Park – special events, public rental
- Coe Park Hall – toddler classes, public rental, meetings, special events
- Coe Park – special events, public rental
- Lacey Park – special events, public rental
- Freedom Park – special events, classes, public rental Centennial Park- special events, public rental
- Youth Athletic Complex – lease to youth sports organizations, special events
- Joint Use Softball Complex – city leagues, lease to youth sports organizations, rent by public/private groups
- SocCom Complex – lease to youth sports orgs, city leagues.

Programmatic Survey Findings

- The Recreation Department allows members of the public to use electronic equipment such as copying machines, personal computers.

- The Recreation Department makes changes to standard operating procedures to include a person with disabilities.
- The Recreation Department has a formal procedure for making changes to standard operating procedures. Policies are developed by staff, then approved by the Parks and Recreation Commission, then approved by the City Council. Legal counsel evaluates all policies.
- The Recreation Department works with outside organizations or groups that assist people with disabilities. They work with leaders of group homes for adults with disabilities. We work with Shelley Baird School for children with disabilities.
- The Recreation Department makes documents and publications available to individuals with visual disabilities available in large print upon request.
- The Recreation Administration Department includes images of people with disabilities in their publications, including audiovisual publications.
- The Recreation Department has a website: (<http://www.ci.hanford.ca.us/depts/rec/default.asp>). The website includes information about recreation Programs, program forms, upcoming events, and a link to online registration.
- The Recreation Department's website is usable by individuals with disabilities, including those who use speaking browsers, including documents provided for downloading.
- The Recreation Department staff is informed of their obligations and policies that enable persons with disabilities to participate in programs or activities.
- The Recreation Department requires that public meetings, hearings, and conferences be held in accessible locations.
- The Recreation Department provides transportation to volunteers, program participants, visitors, and others who participate in programs.
- The Recreation Department provides facility tours or organize trips for members of the public.
- The Recreation Department uses consultants to conduct programs on behalf of their department.
- The Recreation Department has had requests for improving accessibility to department programs or facilities

- The Recreation Department organizes special events on private events on City property such as Renaissance faire, movies in the park, youth festivals, cultural events etc. They work closely with Hanford Chamber of Commerce, Hanford Visitors Agency, KCOA and Main Street Hanford.

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4.0 Transition Plan

Title II of the ADA requires that public entities having responsibility for or authority over facilities, streets, roads, sidewalks, and/or other areas meant for public use to develop a Transition Plan to make their facilities meet the standards for Program Accessibility. Program Accessibility means that a program, activity and/or service are accessible when viewed in its entirety. Simply put, a Transition Plan transitions inaccessible facilities into environments that are accessible to and functional for individuals with disabilities.

This Transition Plan combines the findings of the facility surveys, public rights-of-way surveys, policy assessments, and program evaluations. Specific policy and program recommendations can be found in Section 3.0. The specific architectural modifications required to make programs accessible are listed in the City of Hanford—Facility Reports (please see Appendix E). Each facility report contains a complete list of architectural barriers and barrier removal actions. Not all of these barriers must be removed in order to provide program access. The first priority is to remove those barriers limiting access to programs.

This ADA Transition Plan is organized in two parts; Facilities, which includes buildings, parks, and their related grounds, and the Public Pedestrian Rights-of-Way, which includes sidewalks, curb cuts, and signalized intersections that fall within the City's area of responsibility.

The Facilities Transition Plan combines the findings of the facility surveys, policy assessments, and program evaluations. Specific policy and program recommendations can be found in Section 3. The specific architectural modifications required to make programs accessible are listed in the City of Hanford—Facility Reports. Each facility report contains a complete list of architectural barriers and barrier removal actions. Not all of these barriers must be removed in order to provide program access. The first priority is to remove those barriers limiting access to programs.

The Pedestrian Rights-of-Way (PROW) Transition Plan also combines the PROW surveys, policy assessments and program evaluations.

The ADA requires that the City maintain in working order the equipment and features that are required to provide access to persons with disabilities.

4.1 Facilities Transition Plan

A. Program Barrier Removal Priorities

Workshops were held with City staff, City Council, and the public to review and set priorities for removing barriers in order to provide programmatic access for the public. All facilities in which the City provides programs, activities and services were reviewed and ranked based on the following criteria. Each of these criteria is deemed by the City to have importance with no single criteria having priority over another:

- Level of use by the public: Do the facilities receive a high level of public use
- Program uniqueness: Some programs are unique to a building, facility, or park and cannot occur at another location
- Geographic distribution: By selecting a range of facilities that are distributed throughout the City, the City can ensure maximum access for all residents
- Citizen rights and responsibilities: Facilities where services are provided to exercise citizen rights and responsibilities – voting, access to elected officials, paying taxes, obtaining permits and licenses, and where City services are obtained
- Social need: Facilities that meet social needs such as shelters, health clinics etc.
- Identified complaints: Efforts should focus on facilities with identified accessibility complaints.

B. Priorities for Barrier Removal within Facilities

City staff confirmed priorities for barrier removal within each facility based on criteria published in the ADA. Barriers were assigned levels of priority for removal using the following criteria:

Priority One: The highest priority is placed on those barrier removal items that provide accessibility at the main entrance of a facility or improve a path of travel to the portion of the facility where program activities take place.

Examples:

- Connection to the public right-of-way
- Parking and passenger loading
- Entrance walks
- Entrance ramps
- Entrance stairs
- Entrance doors

Priority Two: A second level priority is placed on those barrier removal items that improve or enhance access to program use areas. Examples:

- Transaction counters
- Conference and meeting rooms
- Public offices
- Recreation environments/features
- Public restrooms

Priority Three: A third level priority is placed on those barrier removal items that improve access to amenities serving program areas. Examples:

- Drinking fountains
- Public telephones
- Vending machines

Priority Four: A fourth level of priority is assigned to areas or features that are not required to be modified because there are no public programs located in the facility or portion of the facility, or because there are other locations that provide access to the program.

C. Transition Plan for Facilities

The Transition Plan for the removal of architectural barriers to program access must contain the following information:

- Identification of the barriers to program access
- Identification of the specific barrier removal action(s)
- Identification of a schedule for barrier removal and
- Identification of responsibility for ensuring barrier removal

The facility reports appended to this document provide the identification of barriers and the specific barrier removal actions. The City will accomplish barrier removals based on two strategies: policy and procedure modifications to remove programmatic barriers and construction projects to remove architectural barriers.

The responsibility for ensuring barrier removal will reside with the City of Hanford's ADA Coordinator.

D. Phasing Schedule for Facilities

Barriers in city facilities will be removed systematically, City-wide, and based on established program priorities. It is the intent of the City to address barriers to accessibility in public buildings and parks based upon the immediate necessity of programmatic access, degree of complexity, and overall cost.

The City of Hanford reserves the right to modify barrier removal priorities in order to allow flexibility in accommodating community requests, petitions for reasonable modifications from persons with disabilities, changes in City programs, and funding constraints and opportunities. It is the goal of this Transition Plan to provide access to the programs, activities and services provided by the City. Interim measures will be explored and implemented in order to provide programmatic access to the public pending the implementation of physical barrier removal projects.

The following tables describe the priorities and schedule for barrier removal in public facilities. This preliminary schedule represents a 15-year plan for barrier removal. It is the City's intent to review all barriers during the first year of the implementation of this plan and address those barriers that can be resolved through programmatic modifications. The City will then revise the following schedule for the removal of the remaining barriers. This revised schedule will be available for review on the City's website.

Transition Plan Phasing Plan for Removing Barriers in Facilities

	Facility Name	Address	Year	Planning
1	City Hall	319 N. Douty Street	1 - 3	\$10,750.00
2	Civic Auditorium	400 N. Douty Street	1 - 3	\$104,500.00
3	City Council Chambers		1 - 3	\$30,500.00
4	Veterans/Senior Center	401 N. Irwin Street	4 - 6	\$125,300.00
5	Teen Center	400 N. Douty Street	7 - 9	\$21,050.00
6	Longfield Center and	560 S. Douty Street	7 - 9	\$33,200.00
7	Plunge	415 Ford Street	7 - 9	\$84,050.00
8	Police Department	425 N. Irwin Street	10 - 12	\$86,550.00
9	Fire Station #1	350 West Grangeville	10 - 12	\$34,050.00
10	Public Works	900 S. 10th Avenue	10 - 12	\$10,250.00
11	Coe Park Hall	453 S. Douty Street	13 - 15	\$73,900.00
12	Hanford Municipal	954 Hanford-Armona	13 - 15	\$8,000.00
13	Fire Station #2	10553 Houston Avenue	13 - 15	\$16,900.00
			Totals	\$639,000.00

	Year 1-3	Years 4-6	Years 7-9	Years 10-12	Years 13-15
Totals	\$145,750.00	\$125,300.00	\$138,300.00	\$120,600.00	\$109,050.00

Per year cost	\$48,583.33	\$41,766.67	\$46,100.00	\$40,200.00	\$36,350.00
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	Park Name	Address	Year	
1	Centennial Park	Hanford-Armona Road	1 - 3	\$51,880.00
2	Freedom Park (Regional Park)	2000 9-1/4 Avenue and E. Leland	1 - 3	\$18,800.00
2	Hidden Valley Park (Regional Park)	11th Avenue and Cortner Street	1 - 3	\$16,120.00
4	Civic Center Park	Douty Street	4 - 6	\$25,800.00
5	Bob Hill Youth Athletic Complex (Regional)	1098 Campus Drive	4 - 6	\$25,430.00
6	Harris Street Ball Park (Regional Sports)	S. Harris Street and Brown Street	4 - 6	\$10,000.00
7	Ford Hill Skate Park	415 Ford Street	4 - 6	\$5,000.00
8	Lacey Park	Florinda Street and Douty Street	4 - 6	\$39,000.00
9	Coe Park	543 S. Douty Street	7 - 9	\$5,150.00
10	Earl F Johnson Park	Hill Street and N. Harris	7 - 9	\$5,000.00
11	Vineyard Park (Neighborhood Park)	Vineyard Place and Syrah	7 - 9	\$1,000.00
12	Stone Crest Park	Glacier Way and Fargo	7 - 9	\$800.00
13	Encore Park (Neighborhood Park)	Encore Drive and Kensington Court	7 - 9	\$12,500.00
14	Quail Run Park	Fir Street and Windsor	7 - 9	\$26,000.00
15	Sherwood Park (Neighborhood Park)	Pine Castle Drive and Sherwood Drive	7 - 9	\$15,560.00
16	Community Garden	Corner of S. Douty	7 - 9	\$400.00
17	BMX Track	S. Harris Street and Brown Street	7 - 9	\$3,050.00
18	Hye Park	E. Myrtle Street and Connie Drive	7 - 9	\$5,500.00
19	Airport Park	Hanford-Armona Road	7 - 9	\$12,500.00
			Totals	\$279,490.00

Year 1-3 Years 4-6 Years 7-9

Totals \$86,800.00 \$105,230.00 \$87,460.00

Per year
cost \$28,933.33 \$35,076.67 \$29,153.33

4.2 Pedestrian Rights-of-Way Transition Plan

A. Overview of the Pedestrian Rights-of-Way

As stated in the General Plan, Hanford will promote maximum opportunities for pedestrian traffic throughout the City's 207 miles of roadway by continuing to develop and maintain a safe sidewalk system that facilitates pedestrian access, including disabled persons accessibility to public transit for commuting, recreation or other persons. Sidewalks will be planned and constructed in connection with street construction work in the City.

The General Plan also states that subdivision layouts should include safe and pleasant designs which promote pedestrian access to Arterial and Major collector streets, and consider the location of community services such as schools, parks and neighborhood shopping activity centers in the accessibility of their design for all persons.

B. Surveys of Existing Pedestrian Rights-of-Way Conditions

As part of the PROW Transition Plan process, the City of Hanford has completed an inventory of existing conditions of selected portions of the City's pedestrian network. The purpose of this inventory was to collect baseline data regarding accessibility to pedestrian facilities within the City. In turn, this inventory data will be used to strategize priorities for the improvement of accessibility of pedestrian facilities throughout the City. The City focused on acquiring data in high priority pedestrian areas, particularly in the City's soon to be redeveloped downtown area.

C. Pedestrian Rights-of-Way Prioritization

To promote efficiency and accessibility, some cities construct curb ramps at every point where a sidewalk intersects a curb; however, under Title II of the ADA, a City is not necessarily required to do so. Traffic safety considerations may make construction of ramps at some locations undesirable. Alternative routes to buildings that make use of existing curb ramps may be acceptable under the concept of program accessibility in the limited circumstances where individuals with disabilities need only travel a marginally longer route. In addition, the undue financial or administrative burden limitation recognized by Title II of the ADA may limit the number of curb ramps that the City is required to provide.

Based on criteria listed in the ADA the City will prioritize PROW projects in the following order:

1. Government offices and facilities

2. Bus stops and transportation facilities
3. Places of public accommodation such as commercial and business areas
4. Facilities containing employers
5. Other areas such as residential neighborhoods and underdeveloped regions of the City.

Additional criteria for prioritization of sidewalk and curb ramp repair may include:

- Repair of hazardous conditions
- Distance from a City-operated program or building
- Distance from a bus stop
- Proximity to a facility serving disabled clients
- Level of pedestrian traffic
- Lack of feasible alternate routes

D. Time Period for Pedestrian Rights-of-Way Improvements

The City has established a 20 year time frame to remove PROW barriers that limit program accessibility.

E. Pedestrian Rights-of-Way Construction Details

The City of Hanford plans and specifications for sidewalks, driveways, crossing sidewalks and curb ramps have been reviewed for consistency with state and federal accessibility requirements. The review found that several of the City standard details related to the PROW need to be brought up to current accessibility standards. City's standard construction details are referenced in Appendix C.

F. Accessibility During Construction

When PROW improvements are contracted by the City, the contractor will be directed to maintain an accessible path of travel for pedestrians including persons with disabilities during the entire period of construction.

G. Street or Sidewalk Closure

An encroachment permit pursuant to Chapter 12.14i of the Hanford Municipal Code is required by the Public Works Department any time work is done in the City of Hanford right of way. The encroachment permit process includes a requirement for limiting the extent of the disruption of a pedestrian route and notification of affected adjacent property owners. The contractor must also identify and maintain a "continuous" pedestrian path of travel when work disrupts passage along a public sidewalk.

H. Citizen Request Process

Citizens can request sidewalk repair by completing an online request form located at: (<http://www.ci.hanford.ca.us/depts/pw/streets/sidewalk.asp>). The public may also file a formal complaint with the ADA Coordinator via the City's grievance procedure as stated in Section 5.0.

I. Street-Related Pedestrian Improvement Projects and Policies

The City engages in annual maintenance efforts to repair cracked or heaved sidewalks and to address sidewalk improvements based on citizen's requests and/or needs at specific locations as budget allows. Street overlay and street re-construction projects include repair of sidewalk and construction of ADA compliant curb ramps. Other capital improvement projects with ADA components are completed every year and when applicable, the City works with developers to ensure that accessibility is included in the scope of their project.

5.0 ADA Policy and Complaint Procedure

ADA Program Modification Requests

Appendix D contains a draft form that can be revised and adopted by the City of Hanford to receive, review, track and communicate requests for modifications to City services, activities and programs to provide access to individuals with disabilities.

ADA Grievance Procedure

If a public entity has 50 or more employees, it is required to designate at least one responsible employee to coordinate Americans with Disabilities Act (ADA) compliance. The City of Hanford has designated the Deputy City Manager as its ADA Coordinator. The ADA Coordinator is responsible for coordinating the efforts of the City to comply with Title II and for investigating any complaints that the City has violated Title II of the ADA. The Coordinator also is responsible for coordinating the efforts of the City to comply with Title 24 and all other applicable State and Federal physical and program accessibility requirements.

All complaints or grievances submitted to the City of Hanford can be in writing or by telephone. The complaint must contain specific information about the alleged violation or discrimination including: name; address; telephone number of the complainant; the location, date, a complete description of the problem and must indicate if the complaint has been filed with the Department of Justice or other Federal or State agencies.

Anonymous complaints or grievances will not be accepted. Complaints or grievances will be kept confidential to the greatest extent possible, unless ordered released by a court of competent jurisdiction. Alternative means of filing complaints or grievances may be accepted at the discretion of the ADA Coordinator. These may be submitted by telephone, e-mail (confidentiality cannot be assured), letter, personal interview, or tape recording, upon request. However, all complaints or grievances must provide all the information required consistent with the format of the official complaint form.

All complaints must be submitted by the complainant or his/her designee to the City of Hanford's ADA Coordinator. Complaints should be submitted as soon as possible, but no later than 60 calendar days, after the date of the alleged violation or discriminatory act.

Melody Haigh, Community Development Manager/ADA Coordinator
317 N. Douty Street
Hanford, CA 93230

(559) 585-2583
mhaigh@ci.hanford.ca.us

If a complaint is regarding building or facility inaccessibility, the ADA Coordinator will forward the complaint within 7 calendar days to the City of Hanford's Department of Public Works for investigation and will formally acknowledge receipt of the complaint to the complainant.

For all other complaints or grievances, the ADA Coordinator will contact the complainant to discuss the complaint or grievance within 30 calendar days after receipt of the complaint or grievance and give the complainant the opportunity to submit evidence relevant to the complaint. Within 30 calendar days of this contact, the ADA Coordinator will respond in writing and, where appropriate, in an alternative format accessible to the complainant. The response will explain the position of the City of Hanford and offer options for substantive and reasonable resolution of the complaint or grievance.

If the response by the ADA Coordinator does not satisfactorily resolve the issue, the decision may be appealed to the City Manager or his/her designee within 30 calendar days following receipt of the response.

Within 30 calendar days after receipt of an appeal, the City Manager or his/her designee will contact the complainant to discuss the complaint or grievance and possible resolutions. Within 30 calendar days of this contact, the City Manager will respond in writing and, where appropriate, in a reasonable format accessible to the complainant, with a final resolution of the complaint or grievance.

Every reasonable attempt will be made by the City of Hanford to remedy the disability complaints or grievances in a timely manner subject to staff and budget constraints. Complainant may at any time file a complaint with the Department of Justice or other appropriate State or Federal agency. The City will notify the complainant of this right and will provide the complainant with the appropriate addresses and phone numbers. Use of the City's grievance procedure is not a prerequisite to pursuit of other remedies.

If any Title 24 Building Code or ADA complaint or grievance resides under the jurisdiction of another public entity, the complainant will be notified that the City of Hanford lacks jurisdiction.

The ADA Coordinator shall maintain all records to the complaint filed.

6.0 Program Accessibility Guidelines, Standards & Resources

Introduction

In order to facilitate access to all City Programs and Departments, the City will maintain these program accessibility guidelines, standards and resources. This information is available to all employees and volunteers. The City will add to these guidelines when necessary to address its needs and include information and technological devices that help staff and volunteers communicate with individuals with a variety of disabilities. The City will periodically review the components of this section, as new technologies are developed in order to ensure that the best types of modifications are included. The City will maintain relationships with groups which serve people with disabilities to assist in maintaining the resources in this section. This section also contains the accessibility standards of care that govern new construction and alterations to facilities.

Federal Accessibility Standards and Regulations and Resources

There are both State and Federal regulations for accessible facilities. Below are resources for both the State of California and Federal facility regulations.

U.S. Department of Justice

- The U.S. Department of Justice, (<http://www.ada.gov>). The US DOJ provides many free ADA materials including the Americans with Disability Act (ADA) text. Printed materials may be ordered by calling the ADA Information Line 1.800.514.0301 (Voice) or 1.800.514.0383 (TDD). Publications are available in standard print as well as large print, audiotape, Braille, and computer disk for people with disabilities. Documents, including the following publications, can also be downloaded from the Department of Justice website.
- ADA Regulation for Title II, (<http://www.ada.gov/reg2.html>). This publication describes Title II of the Americans with Disabilities Act, Pub. L. 101-336, which prohibits discrimination on the basis of disability by public entities. Title II of the ADA protects qualified individuals with disabilities from discrimination on the basis of disability in the services, programs, or activities of all state and local governments. This rule adopts the general prohibitions of discrimination established under section 504, as well as the requirements for making programs accessible to individuals with

disabilities and for providing equally effective communications. It also sets forth standards for what constitutes discrimination on the basis of mental or physical disability, provides a definition of disability and qualified individual with a disability, and establishes a complaint mechanism for resolving allegations of discrimination.

- Title II Technical Assistance Manual (1993) and Yearly Supplements, (<http://www.ada.gov/taman2.html>) and supplement <http://www.ada.gov/taman2up.html>. This manual explains in lay terms what state and local governments must do to ensure that their services, programs, and activities are provided to the public in a nondiscriminatory manner.
- Current Text of the Americans with Disabilities Act of 1990, including changes made by the ADA Amendments Act of 2008 (P.L. 110-325), (<http://www.ada.gov/pubs/adastatute08.pdf>). The ADA prohibits discrimination and ensures equal opportunity for persons with disabilities in employment, state and local government services, public accommodations, commercial facilities, and transportation. It also mandates the establishment of TTY/telephone relay services.
- ADA Information for Law Enforcement, (<http://www.ada.gov/policeinfo.htm>). This page contains compliance assistance materials to help state and local law enforcement officers understand how to interact with victims, witnesses, suspects, and others who have disabilities.

US Access Board

- The US Access Board, (<http://www.access-board.gov>). The US Access Board writes Federal regulations for Facilities, Public Rights-of-Way, Transportation, and Communications. This page also contains research papers, newsletters, annual reports and more. In addition to regular print, publications are available in: large print, disk, audiocassette, and Braille. Multiple copies of publications can be ordered by sending a request to pubs@access-board.gov. In addition to the guidelines, guidance material is also available to assist staff in understanding and implementing federal accessibility guidelines. Copies of Advisory Committee Reports that have been written but not yet adopted as law are also provided.

California Accessibility Standards and Regulations and Resources

Title 24, California Building Code

- The State of California has also adopted a set of design guidelines for accessible facilities, which can be found in the California Code of Regulations, Title 24, Part II, California Building Code (CBC), www.iccsafe.org. CBC contains general building design and construction requirements relating to fire and life safety, structural safety, and access compliance. CBC provisions provide minimum standards to safeguard life or limb, health, property and public welfare by regulating and controlling the design, construction, quality of materials, use and occupancy, location and maintenance of all buildings and structures and certain equipment. Although California has adopted most of the ADAAG requirements, there are some differences. In general, the more restrictive requirement (whether federal or state) should be applied when designing accessible facilities. The complete Title 24 or any of its parts is available for purchase from the International Code Council (ICC), 5360 South Workman Mill Road, Whittier, CA 90601, 1.800.423.6587, (www.iccsafe.org) or at various bookstores that carry technical books.

Since the CBC is updated every three years, the City should have an ongoing program of regularly reviewing these changes and updating policies and procedures related to accessibility to keep them current.

Division of the State Architect

- The Division of State Architect (DSA), (<http://www.dsa.dgs.ca.gov/Pubs/default.htm>) also provides information and resources for accessible or universal design. The DSA's website is (<http://www.dsa.dgs.ca.gov>). For technical assistance contact DSA's Access Compliance Program at 1130 K Street, Suite 101, Sacramento, California 95814 (916) 322-4700.

DSA's 2010 California Access Compliance Reference Manual. The purpose of this book of regulations and statutes together is to clarify the obligations for architectural accessibility in California.

General Disability Etiquette

- A guide to disabilities and disability etiquette should be assembled and distributed to staff and volunteers in addition to staff training. The guide will ensure that staff and volunteers are familiar with a variety of types of disabilities and that they are sensitive to the abilities and needs of people with disabilities in order not to offend or demean them. The guide should be periodically updated to ensure that it includes current acceptable language for talking about disabilities. Some examples of disability etiquette guides:
- The County of Long Beach, disability etiquette publication, (http://www.longbeach.gov/hr/ada/disability_etiquette.asp)
- Easter Seals Disability Etiquette website, (http://www.easterseals.com/site/PageServer?pagename=ntl_etiquette)
- City of Sacramento's Disability Etiquette Website, (http://www.cityofsacramento.org/adaweb/learning_about_disabilities.htm)

Accessible Websites

Local Organizations who Provide Information about Creating and Maintaining Accessible Websites

- Resources for Independent Living, Central Valley: (<http://www.ricv.org>). Since 1976, Resources for Independence, Central Valley (RICV) has worked with consumers to promote their independence in the community. RICV provides information and referral on a broad range of topics including a crisis hotline, Financial Aid, Food Programs, Housing, Specialized Transportation and much more. RICV's service area includes the five counties of Fresno, Kings, Tulare, Madera and Merced.
- City of Visalia Disabled Community Services Directory: (<http://www.ci.visalia.ca.us/civica/filebank/blobdload.asp?BlobID=3739>)
- Accessibility Resource list for the City of Fresno: (<http://www.fresno.gov/Staff/ADAResourceList.htm>)
- Central Valley Regional Center Resource Directory: (<http://www.cvrc.org/index.php?id=28>)

State and National Organizations who Provide Information about Creating and Maintaining Accessible Websites

How to tell if your site is accessible

- Free website accessibility checker provided by HiSoftware, (<http://www.cynthiasays.com>)
- IBM's Rational Policy Tester® for accessibility compliance (website accessibility checker) (<http://www-01.ibm.com/software/awdtools/tester/policy/accessibility>) This software helps determine the site's level of compliance with government standards.
- Web Accessibility Initiative for Evaluating Website Accessibility, (<http://www.w3.org/WAI/eval/Overview.html>). This is a list of resources which provide general procedures and tips for evaluation in different situations, from evaluation during Web site development to ongoing monitoring of existing sites. This list is intended to supplement other content management and quality assurance procedures.
- List of Communication and Information Technology Resources maintained by the Access Board, (<http://www.access-board.gov/links/communication.htm>)

Resources for Web developers

- Accessibility of State and Local Government Websites to People with Disabilities, (<http://www.ada.gov/websites2.htm>). Publications providing guidance on making state and local government websites accessible.
- Section 508 guide for web developers, (<http://www.access-board.gov/sec508/guide/1194.22.htm>)

Emergency Preparedness

Local Disability Organizations Who Provide Information About Emergency Preparedness

- Resources for Independent Living, Central Valley: (<http://www.ricv.org>). Since 1976, Resources for Independence, Central Valley (RICV) has worked with consumers to promote their independence in the community. RICV provides information and referral on a broad range of topics including a crisis hotline, Financial Aid, Food Programs, Housing,

Specialized Transportation and much more. RICV's service area includes the five counties of Fresno, Kings, Tulare, Madera and Merced.

- City of Visalia Disabled Community Services Directory:
(<http://www.ci.visalia.ca.us/civica/filebank/blobdload.asp?BlobID=3739>)
- Accessibility Resource list for the City of Fresno:
(<http://www.fresno.gov/Staff/ADAResourceList.htm>)
- Central Valley Regional Center Resource Directory:
(<http://www.cvrc.org/index.php?id=28>)

State and National Resources for Emergency Preparedness Plans

- National Organization Disability resources on Emergency Preparedness for Employers and Businesses,
(<http://www.nod.org/index.cfm?fuseaction=Page.viewPage&pageId=1564>)
- Prepare Now Earthquake Tips for the Hearing Impaired,
(<http://www.preparenow.org/deaf.html>)
- United States Department of Labor Emergency Preparedness for People with Disabilities,
(<http://www.dol.gov/odep/programs/emergency.htm>)
- The Office of Disability Employment Policy (ODEP) assumed a leadership role on the Interagency Coordinating Council as chair of the Subcommittee on Emergency Preparedness in the Workplace. The subcommittee has developed Preparing the Workplace for Everyone, a framework of guidelines for federal agencies related to including employees and visitors with disabilities in emergency plans:
(http://www.dol.gov/odep/pubs/ep/preparing/Workplace_Final.pdf)
- Federal Agency for Emergency Management,
(<http://www.fema.gov/plan/prepare/specialplans.shtm>)
- This site has a helpful checklist for including individuals with special needs in evacuation plans.
- Disability.gov's emergency preparedness links,
(http://www.disability.gov/emergency_preparedness)
- National Center for Accessible Media Accessible Emergency Alerts for People with Disabilities, (<http://ncam.wgbh.org/alerts>) The Access to Emergency Alerts project unites emergency alert providers, local information resources, telecommunications industry and public broadcasting representatives, and consumers in a collaborative effort

to research and disseminate replicable approaches to make emergency warnings accessible.

Providing Accessible Facilities and Programs

Facilities and Programs

- ADA Document Portal, (<http://www.adaportal.org>) The ADA document portal provides links to an ADA Collection consisting of more than 7,400 documents on a wide range of topics. The ADA Document Portal is supported by the ten ADA & IT Technical Assistance Centers
- DisabilityInfo.Gov: A one-stop interagency portal for information on federal programs, services, and resources for people with disabilities, their families, employers, service providers, and other community members. (<http://www.DisabilityInfo.Gov>)
- Beneficial Designs, (<http://www.beneficialdesigns.com>) Beneficial Designs works toward universal access through research, design, and education. Beneficial Designs develops assistive and adaptive technology, performs rehabilitation research, contract design, legal consultation, standards development, and serves as a rehabilitation information resource.
- Common ADA Errors, (<http://www.ada.gov/error.htm>) This document lists a sampling of common accessibility errors or omissions that have been identified through the Department of Justice's ongoing enforcement efforts. The significance of the errors is discussed and references are provided to the requirements of the ADA Standards for Accessible Design.

Museums

- American Association of Museums, (<http://www.aam-us.org>) Accessible exhibit design publications are available for purchase from AAM's website, including Everyone's Welcome (available in a variety of formats), which addresses museum programs and the ADA, the Accessible Museum, which offers model programs of accessibility for older people and people with disabilities, and What Museum Guides Need to Know to provide access to blind and visually impaired visitors.
- Smithsonian Institution, (<http://www.si.edu/opa/accessibility/exdesign/start.htm>) The Accessibility Program has developed the Smithsonian Guidelines for Accessible Exhibition Design.

- Department of Justice's Resources on Museum Accessibility, (<http://www.ada.gov/business.htm#museumaccess>)

Parks and Recreation

- Access Board Recreational Guidelines, (<http://www.access-board.gov/recreation/final.htm>) Final accessibility guidelines to serve as the basis for standards to be adopted by the Department of Justice for new construction and alterations of recreation facilities including amusement rides, boating facilities, fishing piers and platforms, golf courses, miniature golf, sports facilities, and swimming pools and spas.
- National Center on Accessibility, (<http://www.ncaonline.org>) NCA is a cooperative project between the National Park Service and Indiana University to provide information and technical assistance, primarily on recreation access. NCA publishes What is an Accessible Trail?, which summarizes the federal guidelines for outdoor developed areas and is available for downloading from its website. The NCA website also has information on campground accessibility, accessible picnic tables, access to beaches, and inclusion of people with disabilities in aquatic venues.
- National Center on Physical Activity and Disability, (<http://www.ncpad.org>) The Center provides information and resources on physical activity to help people with disabilities find ways to become more active and healthier. The Center also provides information on how to provide access to fitness centers, schools, recreation facilities, camps, and health and leisure services.
- United Cerebral Palsy's Sports and Leisure: (http://www.ucp.org/ucp_channel.cfm/1/15) UCP's Sports and Leisure Channel is designed for people with disabilities who are interested in sports and other leisure activities and proposes creative ideas for inclusive community recreation programs, including outdoor adventure activities for people with disabilities.
- Paralyzed Veterans of America (PVA) Sports and Recreation Resources, (http://www.pva.org/site/PageServer?pagename=sports_main) PVA is a national advocacy organization representing veterans. PVA's Sports and Recreation Program promotes a range of activities for people with disabilities, with special emphasis on activities that enhance lifetime health and fitness.
- United Spinal Association list of Wheelchair Recreation, Sports & Travel in California, (<http://www.usatechguide.org/techguide.php?vmode=1&catid=402>)

- United States Association of Blind Athletes, (<http://www.usaba.org>) The United States Association of Blind Athletes enhances the lives of blind and visually impaired people by providing the opportunity for participation in sports and physical activity. More resources for the blind and visually impaired are available in the Blind/Visually impaired section below.

Schools

- Disabilities, Opportunities, Internetworking, and Technology (DO-IT), (<http://www.washington.edu/doit>) DO-IT serves to increase the participation of individuals with disabilities in challenging academic programs and careers. It promotes the use of computer and networking technologies to increase independence, productivity, and participation in education and employment.
- DisabilityInfo.gov online resources for Education, (<http://www.disabilityinfo.gov/digov-public/public/DisplayPage.do?parentFolderId=61>) A comprehensive list including college preparatory materials, transition issues for children with special needs in elementary, middle school, high school, and secondary education. Guidelines for Accessing Alternative Format, inclusion materials, educational technology.

Transportation

Programs that provide transportation for their programs should provide accessible transportation as needed/requested by program participants. The City should continue to maintain its accessible transportation fleet. The City should purchase or contract lift-equipped vans or buses to transport individuals who use wheelchairs and use City-provided transportation.

Local Transportation

- (<http://www.mykartbus.com>) is fully wheelchair accessible.
- Orange Belt Stages (<http://www.orangebelt.com>) provides wheel upon request. Requests must be made at least 48 hours ahead of time.
- Accessible Transportation List of Resources from Disabilityinfo.gov, (<http://www.disabilityinfo.gov/digov-public/public/DisplayPage.do?parentFolderId=126>) This list includes resources for rural transportation, transporting seniors, and much more.

Organizations Who Provide Disability Services and Information

Local Organizations that Provide Resources for People with Disabilities

- Resources for Independent Living, Central Valley: (<http://www.ricv.org>) Since 1976, Resources for Independence, Central Valley (RICV) has worked with consumers to promote their independence in the community. RICV provides information and referral on a broad range of topics including a crisis hotline, Financial Aid, Food Programs, Housing, Specialized Transportation and much more. RICV's Visalia's office is located at: 220 N. Santa Fe Avenue, Visalia, CA 93292. Telephone: (559) 622-9276
- Kings Rehabilitation Center, (<http://kingsrehab.com>) for over forty years Kings County has looked to Kings Rehabilitation Center for the specialized programs and services offered for individuals with developmental disabilities. Address: 494 E. Hanford-Armona Road Hanford, CA 93232 Telephone: (559) 583-5051
- City of Visalia Disabled Community Services Directory: (<http://www.ci.visalia.ca.us/civica/filebank/blobdload.asp?BlobID=3739>) is a helpful directory of local organizations that serve people with disabilities.
- Accessibility Resource list for the City of Fresno: (<http://www.fresno.gov/Staff/ADAResourceList.htm>) is a local resource for organizations in the nearby City of Fresno.
- Central Valley Regional Center Resource Directory: (<http://www.cvrc.org/index.php?id=28>) is wider regional directory that contains information about disability groups in the Central Valley.
- The Fresno-Madera Agency on Aging, (<http://www.fmaaa.org/>). The FMAAA is committed to charting a new course for developing a seamless senior services network to enhance services through increased communication and coordination.
- Fresno-Madera Ministry, (<http://fresnometmin.org/crd.php>). The Fresno-Madera Ministry produces an extensive resource which provides over 350 listings of agency contacts and specific service information. For more than twenty years, Fresno Metro Ministry has gathered, organized and updated this directory of non-profit and governmental agencies engaged in providing services and resources to the greater Fresno area.

- Kings Partnership for Children, (<http://www.kingspartnership.org/frc>) is a local organization that envisions a community of strong families who are self-sufficient and contribute to the healthy development of the next generation.

State and National Organizations that Provide Resources for People with Disabilities

- Abledata, (<http://www.abledata.com>). The National Institute on Disability and Rehabilitation Research of the U.S. Department of Education maintains a national web-based service, which provides up-to-date links to assistive technologies and disability-related resources.
- Disability.gov, (<http://www.disability.gov>). Disability.gov is an award-winning federal Web site that contains disability-related resources on programs, services, laws and regulations to help people with disabilities lead full, independent lives. With just a few clicks, visitors can find critical information on a variety of topics, including benefits, civil rights, community life, education, emergency preparedness, employment, housing, health, technology and transportation. For help on how to find resources on the site, visit the How to Use this Site section of Disability.gov.
- Disability Resources, Inc., (<http://www.disabilityresources.org>) Disability Resources, Inc. is a national nonprofit organization that provides information about resources for independent living. DRI maintains an online directory of assistive technology resources.
- CATS, (<http://www.atnet.org>). CATS is a statewide project of the California Department of Rehabilitation that promotes access to assistive technologies, related services, and information to enable people with disabilities to be successful, independent, and productive. CATS maintains several directories on their website including assistive technology vendors and service providers for Hard of Hearing/Deaf, Learning Disabled, Mobility/Physical/Orthopedic, Speech/Language, visually impaired/Blind.
- World Institute on Disabilities (WID) Accessibility and Assistive Technology Resource List:
(<http://www.wid.org/resources/accessibility-assistive-technology>) WID maintains a comprehensive list of accessible technology resources.
- The Pacific ADA Center, (<http://www.adapacific.org>). The purpose of the Pacific ADA Center (Pacific DBTAC) is to build a partnership between the disability and business communities and to promote full

and unrestricted participation in society for persons with disabilities through education and technical assistance.

- The Center for Accessible Technology, (<http://www.cforat.org>). CFORAT provides access to computers for people with disabilities. Their goal is for children with disabilities to succeed in school, adults with disabilities can find (and keep) jobs and all people with disabilities can use the internet, email and benefit from the digital revolution
- BuyAccessible Wizard, (<http://www.buyaccessible.org>). The BuyAccessible Wizard is a web-based application that guides users through a process of gathering data and providing information about Electronic and Information Technology (EIT) and section 508 compliance. This wizard helps federal government officials who acquire EIT products or services make decisions.
- American Association of People with Disabilities Telecommunications and Technology Policy Initiative, (<http://www.aapd.com/TTPI/TTPI.html>). The American Association of People with Disabilities (AAPD), the country's largest cross-disability membership organization, organizes the disability community to be a powerful voice for change – politically, economically, and socially. The mission of the Telecommunications and Technology Policy Initiative (TTPI) is to ensure that all technology, products, and services are designed with disabled users in mind.

Blind/Visually Impaired: Things to Know, Things to Do

Things to Know

- The definition of legally blind is 20/200 vision with best correction. Most persons who are considered blind have some sight.
- Most people who are blind are mobile and independent.
- While many persons who are blind can use Braille, the majority of persons who are blind do not.

Things to Do

- Introduce yourself. Identify who you are and what your job or role is. Give the person verbal information that is visually obvious to those who can see.
- Be descriptive when giving directions. For instance, saying, "Over there," has little meaning to someone who cannot see you point. Instead, saying, "Four doors after turning right from the elevator," would be much more helpful.

- Always ask someone if they need your assistance and how you can assist them. Lead someone who is blind only after they have accepted your offer to do so. Allow them to hold your arm rather than you holding theirs. It is important that they control their own movements.
- Many techniques are used as tools for independence. Some persons who are blind use a "clock" reference for things directly in front of them such as a meal. For example, something could be positioned at three o'clock (to their right) or six o'clock (directly in front and close). Before using this technique, ask the person if this is useful. Remember to describe things from their perspective, not yours.

Alternative Formats: Braille, Large Print, OCR

Braille Services

- Residents of Fresno, Kings, Madera and Tulare County Residents may receive talking book service from Fresno County Public Library: (<http://www.fresnolibrary.org/tblb>). Contact: Talking Book Library for the Blind Fresno County Public Library: 770 North San Pablo Avenue, Fresno, CA 93728-3640. Email: frtbl@fresnolibrary.org

Large Print

A copy machine capable of enlarging printed materials should be available for staff. It is often easier to obtain an electronic copy of a document and enlarge the font than to use a photocopier to make the font larger.

- Guidelines for large print for people with low vision: (<http://www.aph.org/edresearch/lpguide.htm>)
- Large Print Reviews, (<http://www.largeprintreviews.com>). Presenting reviews of large print books, audio book reviews, low vision software evaluations, and other items of interest to individuals with low vision. Including articles on eye health, eye diseases and disorders, accessibility issues, literature, products for the blind and visually impaired, plus travel articles and travel tips.

Optical Character Recognition (OCR) Systems

Optical character recognition (OCR) systems provide persons who are blind or visually impaired with the capacity to scan printed text and then have it spoken in synthetic speech or saved to a computer file.

- American Foundation for the Blind list of OCR products, (<http://www.afb.org/ProdBrowseCatResults.asp?CatID=38>)

Local Resources for the Blind/Visually Impaired

- IRTI specializes in the development of reading, playback, publishing and web distribution tools for daisy talking books, accessible computers, scan and read, magnification and electronic entertainment systems.
- (<http://www.valleycenterfortheblind.org>) Local directory of blind services, (<http://ccbnet.org/calif.htm>)
- Resources for Independent Living, Central Valley: (<http://www.ricv.org>). Since 1976, Resources for Independence, Central Valley (RICV) has worked with consumers to promote their independence in the community. RICV provides information and referral on a broad range of topics including a crisis hotline, Financial Aid, Food Programs, Housing, Specialized Transportation and much more. RICV's service area includes the five counties of Fresno, Kings, Tulare, Madera and Merced.
- City of Visalia Disabled Community Services Directory: (<http://www.ci.visalia.ca.us/civica/filebank/blobdload.asp?BlobID=3739>)
- Accessibility Resource list for the City of Fresno: (<http://www.fresno.gov/Staff/ADAResourceList.htm>)
- Central Valley Regional Center Resource Directory: (<http://www.cvrc.org/index.php?id=28>)

State and National Organizations Who Provide Blind Services

- Lighthouse for the Blind and Visually Impaired, (<http://www.lighthouse-sf.org>). The LightHouse is the largest agency providing direct service, advocacy and information to the blind and visually impaired community of Northern California. Since 1902, they have offered solutions to living with vision loss.
- State of California Office of Special Services to the Blind: (<http://www.cdss.ca.gov/cdssweb/PG83.htm>). Under the Office for Special Services, the Office of Services to the Blind (OSB) provides information and referral on services, programs, entitlements, and products of benefit to individuals who are blind or visually impaired and their families or service providers. OSB staff assists such individuals in understanding the availability of services, their eligibility for services, and the purpose and scope of the various service programs.

- Lighthouse International (<http://www.lighthouse.org>) Founded in 1905, Lighthouse International is a non-profit organization whose goal is to prevent the disability associated with vision loss and to enhance the daily lives of people with visual impairments at any age. New York Lighthouse Vision Rehabilitation Services is a major provider of vision rehabilitation services in New York State. Other activities of Lighthouse International include professional education, research, prevention, and advocacy. In partnership with the Royal National Institute for the Blind, it built VisionConnection, a global Internet portal for people who are partially sighted or blind. It sells products for consumers through the Lighthouse Store, and to professionals through its Professional Products Division, also known as the Low Vision SuperStore.
- American Foundation for the Blind, (<http://www.afb.org>). The American Foundation for the Blind is committed to improving accessibility in all aspects of life—from cell phones to ATMs, on web sites and in workplaces. Services include assistance in making products and services accessible to people with visual impairments. AFB offers expert consulting services and accessible media production. AFB provides objective product evaluations of adaptive technologies through its assistive technology product database. Local assistance is available through the American Foundation for the Blind-West, 44 Montgomery Street, Suite 1305, San Francisco, CA 94040 (415) 392-4845 or by email at sanfran@afb.net.
- National Federation of the Blind, (<http://www.nfb.org>). NFB is a national organization advocating on behalf of persons who are blind or have low vision. NFB provided online resources for technology for the blind, including a technology resource list, a computer resource list, screen access technology, sources of large print software for computers, and sources of closed circuit TV (CCTV's).
- Abledata, (<http://www.abledata.com>). The National Institute on Disability and Rehabilitation Research of the U.S. Department of Education maintains a national web-based service, which provides up-to-date links to assistive technologies and disability-related resources. Abledata maintains a comprehensive section on blind and low-vision resources.
- United States Association of Blind Athletes, (<http://www.usaba.org>) The United States Association of Blind Athletes enhances the lives of blind and visually impaired people by providing the opportunity for participation in sports and physical activity.
- National Center for Accessible Media, (<http://ncam.wgbh.org/index.html>) is a research and development facility dedicated to the issues of media

and information technology for people with disabilities in their homes, schools, workplaces, and communities.

Deaf/Hard of Hearing: Things to Know, Things to Do

Things to Know

- Most persons who are deaf or hard-of-hearing have some hearing.
- Sign language is not another form of English. It is a language with its own grammar, context and rules.
- Lip-reading, while helpful without sound clues, is only about 30% effective.
- Long conversations with persons who lip-read can be very fatiguing.
- Not all persons who are deaf use sign language, read or write.
- Not all persons who are deaf speak or lip-read.

Things to Do

- Determine how the person prefers to communicate.
- If the person uses an interpreter, address the person directly, not the interpreter.
- If the person reads lips, speak in a normal not exaggerated way. Short, simple sentences are best.
- If the person reads lips, avoid blocking their view of your face. Make sure the lighting is good.
- Gain their attention before starting a conversation.
- If there is any doubt that you have been misunderstood, ask if they understand you.
- Be aware of situations where a person may be waiting for assistance (i.e., transportation, a table, the start of an activity), where the common method of communication is by announcement or the calling of the person's name. Develop an alternative method for notifying the deaf and/or hard-of-hearing person.

How to Communicate with Deaf People: Relay services, Interpreters, Captioning, Assistive Listening Devices

City Programs should have training about and access to a text telephone or have access to a telephone transfer service such as the California Relay Service or 711, as required by the law and offered by public telephone companies.

- California Relay Service (CRS) or 711, (http://www.ddtp.org/california_relay_service) The CRS provides specially-trained operators to relay telephone conversations back and forth between people who are deaf, hard of hearing, or speech-disabled and all those they wish to communicate with by telephone.
- U.S. Access Board Guidelines on accessibility, usability, and compatibility of telecommunications, (<http://www.access-board.gov/telecomm/telecom.pdf>)
- TDI, (<http://www.tdi-online.org>) TDI's (formerly known as Telecommunications for the Deaf, Inc.) mission is to promote equal access in telecommunications and media for people who are deaf, hard of hearing, late deafened, or deaf blind. TDI's online resources include information about telecommunications access such a TTY pager, telephony, VoIP, and more.

ASL Interpreters

A pool of on-call American Sign Language interpreters should be developed. This list should be routinely updated to ensure their availability. Some programs may need to have a pool of interpreters who are available on a twenty-four-hour basis to handle emergency procedures.

The required qualifications of these interpreters should be established. Many non-certified interpreters provided by local services may have excellent skills and be qualified to handle most circumstances. However, certain circumstances, such as the provision of emergency medical services, may require interpreters who are approved by the courts and can ensure a level of confidentiality.

Certified American Sign Language Interpreters are available by contacting any of the following agencies:

- Deaf & Hard of Hearing Services, Fresno (www.dhhsc.org). DHHSC works with all deaf and hard of hearing people, as a class, against any form of discrimination in employment, education, communication access, social services, housing, etc. We can assist agencies and

individuals in understanding their obligations and rights under Section 504 of the Rehabilitation Act of 1973 and the Americans with Disabilities Act.

- ASL interpreter list and CART referrals from Deaf Counseling, Advocacy Referral Agency (DCARA), (http://www.dcaro.org/index.php?option=com_mtree&task=listcats&cat_id=7&Itemid=27). This is an extensive list of deaf communications providers.
- Sign language interpreters at CSU Fresno: (http://www.csufresno.edu/ssd/fac_staff/interpreters.shtml).
- AT Net list of interpreters: (<http://www.atnet.org/prototype/resources/hearing/sign-lang-interpreters.php>)

You may want to contact each agency in advance of a need for services to determine their rates so that you are prepared to cover the communication expenses, should the need arise.

You should always request RID certified interpreters. Only in the event that certified interpreters are unavailable should you rely on non-certified interpreters.

Individuals who are hard of hearing generally do not use ASL interpreters. Always ask the individual requesting an accommodation what type of accommodation works best for them. Determining what accommodation(s) will be provided is an interactive process. Depending on the situation, accommodating an individual who is hard of hearing may include note writing, use of assistive listening devices, and/or provision of Computer Assisted Real-Time (CART) captioning.

Captioning

All audiovisual presentations such as videos and broadcasts of meetings must be closed captioned. To the extent practical, City Departments should have access to a device for encoding closed captioning on films and videotapes used for training and other programs.

- List of captioning resources from AT Network including both California-based and remote captioning services, (<http://www.atnet.org/index.php?page=captioning-services-2>)
- Advocacy for Captioning, (<http://www.captions.org>)

Computer Assisted Real-Time (CART)

Computer Assisted Real-Time (CART) captioning is available by contacting any of the following individual providers:

- ASL interpreter list and CART referrals from Deaf Counseling, Advocacy Referral Agency (DCARA),
(http://www.dcar.org/index.php?option=com_mtree&task=listcats&cat_id=7&Itemid=27)
- This is an extensive list of deaf communications providers.

Assistive Listening Systems and Devices

Systems and devices to amplify sound for persons with hearing disabilities should be available for public meetings and events. Various technologies exist for these devices. Different types of devices are more suitable for different types of hearing disabilities. Devices should be chosen to accommodate the greatest number of individuals.

- US Access Board's Assistive Listening Systems Technical Bulletins, (<http://www.access-board.gov/adaag/about/bulletins/als-a.htm>)
- American Speech-Language-hearing Association page on Assistive Listening Devices, (http://www.asha.org/public/hearing/treatment/assist_tech.htm)
- The California Telephone Access Program (CTAP), (<http://www.ddtp.org>). The California Telephone Access Program (CTAP) distributes telecommunications equipment and services to individuals certified as having difficulty using the telephone. CTAP is a California State mandated program, under governance of the California Public Utilities Commission (CPUC). Equipment and some network services are available at no charge to eligible consumers.

Local Organizations Who Provide Deaf Services

- Deaf & Hard of Hearing Services, Fresno (www.dhhsc.org). DHHSC works with all deaf and hard of hearing people, as a class, against any form of discrimination in employment, education, communication access, social services, housing, etc. We can assist agencies and individuals in understanding their obligations and rights under Section 504 of the Rehabilitation Act of 1973 and the Americans with Disabilities Act.
- ASL interpreter list and CART referrals from Deaf Counseling, Advocacy & Referral Agency (DCARA),

(http://www.dcaro.org/index.php?option=com_mtree&task=listcats&cat_id=7&Itemid=27). This is an extensive list of deaf communications providers.

- Resources for Independent Living, Central Valley: (<http://www.ricv.org/>)
- Since 1976, Resources for Independence, Central Valley (RICV) has worked with consumers to promote their independence in the community. RICV provides information and referral on a broad range of topics including a crisis hotline, Financial Aid, Food Programs, Housing, Specialized Transportation and much more. RICV's service area includes the five counties of Fresno, Kings, Tulare, Madera and Merced.
- City of Visalia Disabled Community Services Directory: (<http://www.ci.visalia.ca.us/civica/filebank/blobdload.asp?BlobID=3739>)
- Accessibility Resource list for the City of Fresno: (<http://www.fresno.gov/Staff/ADAResourceList.htm>)
- Central Valley Regional Center Resource Directory: (<http://www.cvrc.org/index.php?id=28>)

State and National Organizations Who Provide Deaf Services

- Hearing and Speech Center of Northern California, (www.hearingspeech.org).
- State of California Office for Deaf Access, (<http://www.cdss.ca.gov/cdssweb/PG145.htm>). The ODA has two primary purposes. First, it acts as a liaison between the California Department of Social Services (CDSS) Director's Office and the deaf community, various programs, agencies, and other organizations concerned with deafness or hearing loss. Second, the ODA provides contract administration and program oversight of CDSS' contracts with a network of eight, private, non-profit agencies that provide a variety of DAP services to California's deaf, deaf-blind, hard of hearing and late-deafened populations.
- National Association of the Deaf, (<http://www.nad.org>). NAD is a national consumer organization representing people who are deaf and hard of hearing. NAD provides information about standards for American Sign Language Interpreters and the Captioned Media Program on its website.

Deaf/Blind (Both Deaf and Blind): Things to Know, Things to Do

Things to Know

- Many people who are deaf and blind became so later in life. Many deaf/blind people have some vision and/or some hearing. People who were deaf and became blind later in life may prefer finger spelling and sign, but people who were blind first may not know any sign language.
- There are many different ways to communicate with deaf/blind people. Be flexible and patient. Communication with deaf/blind people can take a long time.
- Plan things in advance so the deaf/blind individual knows what to expect and can plan accordingly. Try not to make last minute changes. If for any reason plans must change, explain the situation.
- Tunnel or other kinds of partial vision can be confusing to the deaf/blind. If a deaf/blind person has some vision, it may be more confusing than useful at times.

Things to Do

- Treat a person who is deaf-blind as you would treat anyone else. Always be natural – never patronizing in your words and your actions.
- Offer your arm when walking with a person who is deaf-blind. Do not push him or her ahead of you; let them hold your arm, just below the elbow.
- Address a person who is deaf-blind directly, not through someone else. Speak by forming the letters of the manual alphabet distinctly while he or she holds one hand lightly over yours to feel the position of your fingers. Be careful to move the fingers directly from the position of one letter to the next and pause slightly between words. If you or the person who is deaf-blind are unfamiliar with the manual alphabet, you can print capital letters in their palm. Be sure to pause between words.
- Let the person who is deaf/blind know when you enter or leave the room. Always communicate who you are.
- Use the words “see” and “hear” or “blind” naturally, without hesitation if your conversation calls for them.
- Personal items such as wallets, purses and keys should not be touched unless you are asked. A deaf-blind person can handle money, pay the check, open doors etc. Do not move a coat, cane etc. without first telling the deaf/blind person.

- Guide his hand to objects by leading with yours. Let his hand rest lightly on the back of your hand as you move it slowly towards what you want to touch. When you make contact, slowly slip your hand out from underneath. This works for objects you want to show him for whatever reason. It might be just so he can explore it, or it might be a handrail on the stairs, or even a drink or snack.
- If you need to immediately evacuate a building, trace the letter 'X' on the back of a deaf/blind person. They will know to immediately let you lead them out of a building.
- Let the deaf/blind person think for herself. Give as much information as possible, then let the deaf/blind person make the decisions for herself.
- Allow time for a deaf/blind person to answer a question. A pause of a few seconds may well mean she is considering, not that she has no idea.

Accessible/Adaptive Equipment for the Deaf/Blind: Adaptive TTY

- Adaptive TTY,
(http://en.wikipedia.org/wiki/Telecommunications_Relay_Service#Deafblind_variation)

Local Organizations Who Provide Deaf/Blind Services

Please see Deaf Services and Blind Services section.

State and National Organizations Who Provide Deaf/Blind Services

- Frequently asked questions about deaf/blindness,
(<http://www.deafblindinfo.org/start/faq>)
- A to Z Deafblind, (<http://www.deafblind.com>)
- Center for the Deaf Blind, (www.deaf-blind.org).
- Guidelines for Working/Playing with Deaf-Blind People,
(<http://dss.jsu.edu/db.htm>)

Physical Disability/Mobility Impairment: Things to Know, Things to Do

Things to Know

- There are many reasons (not just paralysis) why someone uses a wheelchair or has mobility impairment.

- There is a wide range of physical abilities among those who use wheelchairs. Persons using them may require different degrees of assistance or no assistance at all.
- Some people do not use wheelchairs exclusively, but may use canes, leg braces, and in some cases, no assistive devices at all for short periods.
- Some people with mobility impairments have a hidden mobility disability, such as a person with heart disease who can not walk very far.

Things to Do

- If you are requested to fold, carry or store a wheelchair, treat it with care. Wheelchairs can break, and are difficult to repair on short notice. It is extremely disruptive to the user if their wheelchair is unavailable.
- When speaking to someone who uses a wheelchair, give the person a comfortable viewing angle of your face. Having to look straight up is not a comfortable viewing angle.
- Make sure all wheelchair-accessible routes have good signage. The signs should be placed low enough so that a wheelchair user can see them. If construction temporarily changes an accessible path of travel, make sure that this new route is well signed.
- Always ask before offering help.

Auxiliary Aids/Assistive Devices for People with Mobility Impairments

- The following Assistive Devices may be useful for providing customer services to people who use wheelchairs.
- Staff can provide a pen and clipboard for completing forms.
- Flexible lighting to accommodate a person who is sitting or standing at the counter.
- A reacher or grabber to extend a person's reach, such as <http://www.re liefdepot.com/store/product.php?productid=270>
- Accessible electronic equipment such as a laptop.
- Chairs with arm rests or higher seats may be easier to use for people with limited mobility.

Local Organizations Who Provide Services for Wheelchair Users and People With Mobility Impairments

- Resources for Independent Living, Central Valley: (<http://www.ricv.org>). Since 1976, Resources for Independence, Central Valley (RICV) has worked with consumers to promote their independence in the community. RICV provides information and referral on a broad range of topics including a crisis hotline, Financial Aid, Food Programs, Housing, Specialized Transportation and much more. RICV's service area includes the five counties of Fresno, Kings, Tulare, Madera and Merced.
- MS Society of Southern California: (<http://www.nationalmssociety.org/chapters/CAL/index.aspx>). The Southern California Chapter works tirelessly to improve the quality of life for 101,500 people affected by MS in Los Angeles, Riverside, San Bernardino, Kern, Inyo, Ventura, Santa Barbara, San Luis Obispo, Fresno, Kings, Madera and Tulare counties.
- United Cerebral Palsy of Central California, (<http://www.ccucp.org>) United Cerebral Palsy of Central California is a non-profit social service organization dedicated to serving men, women, and children with disabilities.
- City of Visalia Disabled Community Services Directory: (<http://www.ci.visalia.ca.us/civica/filebank/blobdload.asp?BlobID=3739>)
- Accessibility Resource list for the City of Fresno: (<http://www.fresno.gov/Staff/ADAResourceList.htm>)
- Central Valley Regional Center Resource Directory: (<http://www.cvrc.org/index.php?id=28>)

National Organizations Who Provide Services For Wheelchair Users and People With Mobility Impairments

- ADA Document Portal, (<http://www.adaportal.org>) provides links to an ADA Collection consisting of more than 7,400 documents on a wide range of topics. The ADA Document Portal is supported by the ten ADA & IT Technical Assistance Centers.
- DisabilityInfo.Gov: A one-stop interagency portal for information on Federal programs, services, and resources for people with disabilities, their families, employers, service providers, and other community members.

- Beneficial Designs, (<http://www.beneficialdesigns.com>). Beneficial Designs works toward universal access through research, design, and education. Beneficial Designs develops assistive and adaptive technology, performs rehabilitation research, contract design, legal consultation, standards development, and serves as a rehabilitation information resource.
- Common ADA Errors, (<http://www.ada.gov/error.htm>). This document lists a sampling of common accessibility errors or omissions that have been identified through the Department of Justice's ongoing enforcement efforts. The significance of the errors is discussed and references are provided to the requirements of the ADA Standards for Accessible Design.

Psychiatric Disabilities: Things to Know, Things to Do

Things to Know

- People who have psychiatric disabilities have varying personalities and different ways of coping with their disability. Some may have trouble picking up on social cues; others may be supersensitive. One person may be very high energy, while someone else may appear sluggish. Treat each person as an individual. Ask what will make them most comfortable and respect their needs to the maximum extent possible.
- People with psychiatric disabilities may at times have difficulty with daily life activities. Their disorder may interfere with their ability to feel, think or relate to others. Most people with psychiatric disabilities are not violent. One of the main obstacles they face is the attitudes that people have about them. Because it is a hidden disability, chances are you will not even realize that the person has a mental health condition.
- A person with a psychiatric disability may have poor impulse control. The person may make inappropriate comments and may not understand social cues or "get" indications that they have offended someone. In their frustration to understand, or to get their own ideas across, they may seem pushy.
- Remember that the person is an adult and, unless you are informed otherwise, can make their own decisions.

Things to Do

- It may be easier for the person to function in a quiet environment without distractions, such as a radio playing, people moving around or loudly patterned curtains.
- Speak to a person with a psychiatric disability in clear sentences, using simple words and concrete—rather than abstract—concepts. Break down complex questions into smaller parts.
- Gauge the pace, complexity, and vocabulary of your speech according to theirs. Do not use baby talk or talk down to people who have psychiatric disabilities.
- Provide a direct line that bypasses a phone tree if a person has trouble handling phone menus. For some people, using a phone menu is a challenging task.
- In a crisis, stay calm and be supportive as you would with anyone. Ask how you can help, and find out if there is a support person who can be sent for. If appropriate, you might ask if the person has medication that he needs to take
- People with psychiatric disabilities may be anxious to please and always give you the answer they think you want to hear. Questions should be phrased in a neutral way to elicit accurate information. Verify responses by repeating each question in a different way.
- Try to keep the pressure of the situation to a minimum.

Local Organizations Who Provide Information about Psychiatric Disabilities

- Resources for Independent Living, Central Valley: (<http://www.ricv.org>). Since 1976, Resources for Independence, Central Valley (RICV) has worked with consumers to promote their independence in the community. RICV provides information and referral on a broad range of topics including a crisis hotline, Financial Aid, Food Programs, Housing, Specialized Transportation and much more. RICV's service area includes the five counties of Fresno, Kings, Tulare, Madera and Merced.
- City of Visalia Disabled Community Services Directory: (<http://www.ci.visalia.ca.us/civica/filebank/blobdload.asp?BlobID=3739>).
- Accessibility Resource list for the City of Fresno: (<http://www.fresno.gov/Staff/ADAResourceList.htm>).

- Central Valley Regional Center Resource Directory:
(<http://www.cvrc.org/index.php?id=28>)

State and National Organizations Who Provide Information about Psychiatric Disabilities

- National Alliance on Mental Illness (NAMI), (<http://www.nami.org>). For three decades, NAMI has established itself as the most formidable grassroots mental health advocacy organization in the country. Dedication, steadfast commitment and unceasing belief in NAMI's mission by grassroots advocates have produced profound changes. NAMI's greatest strength is the dedication of their grassroots leaders and members. NAMI promotes awareness, support, and advocacy for the mentally ill and their families.
- Internet Mental Health, (<http://www.mentalhealth.com>). This site is a free encyclopedia of mental health information created by a Canadian psychiatrist. The site provides current information about mental illness, state-of-the-art, interactive psychiatric tools. Internet Mental Health does not accept any corporate sponsors.

Developmental Disabilities: Things to know, Things to Do

Things to Know

- People who have developmental disabilities have varying personalities and different ways of coping with their disability. Some may have trouble picking up on social cues; others may be supersensitive. One person may be very high energy, while someone else may appear sluggish. Treat each person as an individual. Ask what will make him most comfortable and respect his needs to the maximum extent possible.
- People with developmental disabilities may at times have difficulty with daily life activities. Their disorder may interfere with their ability to feel, think or relate to others.
- A person with a brain injury may have poor impulse control. The person may make inappropriate comments and may not understand social cues or "get" indications that she has offended someone. In their frustration to understand, or to get ideas across, they may seem pushy. All of these behaviors arise as a result of the injury.
- Remember that the person is an adult and, unless you are informed otherwise, can make their own decisions.

Things to Do

- Provide a direct line that bypasses a phone tree if a person has trouble handling phone menus. For some people, using a phone menu is a challenging task.
- People with learning disabilities have a different way of learning. They may require more time or alternative formats to be able to understand new things.
- Ask what will make him most comfortable and respect his needs to the maximum extent possible. People who have developmental disabilities have varying personalities and different ways of coping with their disability. Some may have trouble picking up on social cues; others may be supersensitive. One person may be very high energy, while someone else may appear sluggish. Treat each person as an individual.
- Speak to a person with a developmental disability in clear sentences, using simple words and concrete—rather than abstract—concepts. Break down complex questions into smaller parts.
- Gauge the pace, complexity, and vocabulary of your speech according to theirs. Do not use baby talk or talk down to people who have developmental disabilities.
- In a crisis, stay calm and be supportive as you would with anyone. Ask how you can help, and find out if there is a support person who can be sent for.
- People with developmental disabilities may be anxious to please and always give you the answer they think you want to hear. Questions should be phrased in a neutral way to elicit accurate information. Verify responses by repeating each question in a different way.
- Stress can affect the person's ability to function. Try to keep the pressure of the situation to a minimum.
- It may be easier for the person to function in a quiet environment without distractions, such as a radio playing, people moving around or loudly patterned curtains.
- Provide clear signs with pictograms. These can help a person who has developmental disabilities to find their way around a facility.

Local Organizations Who Provide Information about Developmental Disabilities

- Resources from the Central Valley Regional Center: (<http://www.cvrc.org/index.php?id=28>)
- The ARC Fresno Chapter: (<http://www.arcfresno.org>).
- Resources for Independent Living, Central Valley: (<http://www.ricv.org>). Since 1976, Resources for Independence, Central Valley (RICV) has worked with consumers to promote their independence in the community. RICV provides information and referral on a broad range of topics including a crisis hotline, Financial Aid, Food Programs, Housing, Specialized Transportation and much more. RICV's service area includes the five counties of Fresno, Kings, Tulare, Madera and Merced.
- City of Visalia Disabled Community Services Directory: (<http://www.ci.visalia.ca.us/civica/filebank/blobdload.asp?BlobID=3739>)
- Accessibility Resource list for the City of Fresno: (<http://www.fresno.gov/Staff/ADAResourceList.htm>)
- Central Valley Regional Center Resource Directory: (<http://www.cvrc.org/index.php?id=28>)
- Down Syndrome Association of Central California: (<http://www.dsacc.org/>).

State and National Organizations Who Provide Information about Developmental Disabilities

- Area 9 Developmental Disabilities Board, (<http://www.scdd.ca.gov>) Area Board 8 serves the consumers of Mariposa, Madera, Merced, Fresno, Kings, Tulare and Kern counties.
- California Department of Developmental Services, (<http://dds.ca.gov>) The California Department of Developmental Services is the agency through which the State of California provides services and support to individuals with developmental disabilities.
- State Council on Developmental Disabilities, (<http://www.scdd.ca.gov>) The State Council on Developmental Disabilities (SCDD) is established by state and federal law as an independent state agency to ensure that people with developmental disabilities and their families receive the services and support they need.

- The Arc, (<http://www.thearc.org>). The Arc (formerly Association for Retarded Citizens of the United States) is the country's largest voluntary organization committed to the welfare of all children and adults with mental retardation and their families. Local information is available from Arc California, 1225 Eighth Street, Suite 590, Sacramento, CA 95814 (916.552.6619) or by email at arcca@quicknet.com.

Learning Disabilities: Things to Know, Things to Do

Things to Know

- People with learning disabilities have a different way of learning. They may require more time or alternative formats to be able to understand new things.

Things to Do

- Ask the person how you can best relay information. Be direct in your communication. A person with a learning disability may have trouble grasping subtleties.
- People with dyslexia or other reading disabilities have trouble reading written information. Give them verbal explanations and allow extra time for reading.
- It may be easier for the person to function in a quiet environment without distractions, such as a radio playing, people moving around or loudly patterned curtains.

Local Organizations Who Provide Information about Learning Disabilities

- Resources for Independent Living, Central Valley: (<http://www.ricv.org/>). Since 1976, Resources for Independence, Central Valley (RICV) has worked with consumers to promote their independence in the community. RICV provides information and referral on a broad range of topics including a crisis hotline, Financial Aid, Food Programs, Housing, Specialized Transportation and much more.
- City of Visalia Disabled Community Services Directory: (<http://www.ci.visalia.ca.us/civica/filebank/blobdload.asp?BlobID=3739>)
- Resource list for the City of Fresno: (<http://www.fresno.gov/Staff/ADAResourceList.htm>)

- Central Valley Regional Center Resource Directory:
(<http://www.cvrc.org/index.php?id=28>)

State and National Organizations Who Provide Information about Learning Disabilities

- Recording for the Blind & Dyslexic (RFB&D), (<http://www.rfbd.org>)
RFB&D is a national nonprofit volunteer organization that has been the leading accessible audio book library for students with disabilities such as visual impairment or dyslexia that make reading standard print difficult or impossible for the last 60 years. With titles available in every subject area and grade level, RFB&D's digitally recorded audio textbooks on CD and downloadable audio textbooks help students challenged by the printed page.

Speech Impairments: Things to Know, Things to Do

Things to Know

- Speech impairments can be caused by a variety of conditions.
- Speech impairments may be a single condition, or may be part of other impairments. For example, some disorders only affect the sound of the voice. Other disorders are part of a more complex condition, such as cerebral palsy.
- Most people with speech disorders understand everything that is said to them.

Things to Do

- Give the person your full attention. Do not interrupt or finish the person's sentences. If you have trouble understanding, don't nod or pretend to understand. Ask them to repeat. In most cases the person won't mind and will appreciate your effort to hear what they have to say.
- If you are not sure whether you have understood, you can repeat for verification.
- Move your conversation to a quieter environment.
- After trying and you still cannot understand the person, ask them to write it down or to suggest another way of facilitating communication or dial 711 and for the California Relay System for the hearing and speech impaired.

- It may be easier for the person to function in a quiet environment without distractions, such as a radio playing, people moving around or loudly patterned curtains.
- Ask the person how you can best relay information. Be direct in your communication. A person with a learning disability may have trouble grasping subtleties.
- If you are not sure that the person understands you, ask if they would like you to write down what you were saying.
- Provide a direct line that bypasses a phone tree in case the person needs to call.

Local Organizations Who Provide Information about Speech Impairments

- Resources for Independent Living, Central Valley:
(<http://www.ricv.org/>) Since 1976, Resources for Independence, Central Valley (RICV) has worked with consumers to promote their independence in the community. RICV provides information and referral on a broad range of topics including a crisis hotline, Financial Aid, Food Programs, Housing, Specialized Transportation and much more.
- City of Visalia Disabled Community Services Directory:
(<http://www.ci.visalia.ca.us/civica/filebank/blobdload.asp?BlobID=3739>)
- Resource list for the City of Fresno:
(<http://www.fresno.gov/Staff/ADAResourceList.htm>)
- Central Valley Regional Center Resource Directory:
(<http://www.cvrc.org/index.php?id=28>)
- Links from Exceptional Parents Unlimited:
(<http://www.exceptionalparents.org/links.html>) The Family Resource Center (FRC) at EPU is a place for parents of children with disabilities. The FRC provides parents and the community with many services.

State and National Organizations Who Provide Information about Speech Impairments:

- About the National Dissemination Center for Children with Disabilities, (<http://www.nichcy.org/Disabilities/Specific/pages/SpeechLanguageImpairments.aspx>)
- The Stuttering Foundation, (<http://www.stutteringhelp.org/>). The Stuttering Foundation provides free online resources, services and

support to those who stutter and their families, as well as support for research into the causes of stuttering.

Multiple Chemical Sensitivity: Things to Know, Things to Do

Multiple Chemical Sensitivity is an unusually severe sensitivity or allergy-like reaction to many different kinds of pollutants including solvents, Volatile Organic Compounds (VOC), perfumes, petrol, diesel, smoke, "chemicals" in general and often encompasses problems with regard to pollen, house dust mites, and pet fur & dander. The problem is ongoing, and not a one-time event. A person with MCS may be affected by several different triggers.

Things to know

- A person with MCS may need to wear a mask in order to protect themselves from perfumes, smoke, and other substances that are generally not a problem for most people, but are for that individual.
- People with MCS may have many different triggers. Some scents may harm some persons with MCS, but not others.

Things to Do

- Open a window, or allow the person with MCS to sit next to an open window.
- Accommodate the individual by phone if possible so they can avoid exposure to scents.
- Avoid the use of air fresheners, scented cleaning products. Avoid wearing any perfumes or other fragranced products such as laundry detergent, fabric softeners, hair care products, lotions, aftershave, deodorants.
- Provide advance notice of building events such as new construction, remodeling, roofing, pesticide applications, floor waxing, carpet shampooing and similar activities with provisions for alternative workspace as necessary. Post signs at all entrances and exits to notify building occupants of upcoming or recent activities.
- Keep the ventilation system functioning at optimum performance and free of contaminants. Install and maintain separate exhaust systems to remove fumes from restrooms, cooking areas and copy rooms.
- Eliminate or minimize the use of carpeting. If carpeting and carpet adhesives are used, select the least toxic products with low or no Volatile Organic Compound's (VOC's) and air well prior to installation.

Avoid flooring materials that require frequent stripping and waxing. Select the least toxic/allergenic/unscented building materials, furnishings and supplies. Materials should have no or low VOCs including formaldehyde.

Local Organizations Who Provide Information about Multiple Chemical Sensitivity

- Resources for Independent Living, Central Valley:
(<http://www.ricv.org>) Since 1976, Resources for Independence, Central Valley (RICV) has worked with consumers to promote their independence in the community. RICV provides information and referral on a broad range of topics including a crisis hotline, Financial Aid, Food Programs, Housing, Specialized Transportation and much more. RICV's service area includes the five counties of Fresno, Kings, Tulare, Madera and Merced.
- City of Visalia Disabled Community Services Directory:
(<http://www.ci.visalia.ca.us/civica/filebank/blobdload.asp?BlobID=3739>)
- Accessibility Resource list for the City of Fresno:
(<http://www.fresno.gov/Staff/ADAResourceList.htm>)

State and National Organizations Who Provide Information About Multiple Chemical Sensitivity

- Job Accommodation Network Employees with Multiple Chemical Sensitivity and Environmental Illness,n
(<http://www.jan.wvu.edu/media/MCS.html>)
- Understanding & Accommodating People with Multiple Chemical Sensitivity,
(<http://www.ilru.org/html/publications/bookshelf/MCS.html>)
- The Environmental Illness Resource, (<http://www.ei-resource.org>)
- Environmental Health Network, (<http://ehnca.org>)
- Multiple Chemical Sensitivity Referral and Resources,
(<http://www.mcsrr.org>)
- Creating an Accessible Indoor Environment,
(<http://missourikidshealthcoalition.wetpaint.com/page/Attachment+to+Mary+Lamielle%27s+Letter>) A helpful letter with details on maintaining an indoor environment.

Appendices

Appendix A – Accessibility Program Questionnaire

Appendix B – Public Meeting Minutes

Appendix C – City Standard Construction Details

Appendix E – Facility Reports (available upon request)

Appendix F – Public Rights-of-Way Reports (available upon request)

Location	Part	Barrier	Map Key	Priority	Barrier Removal Action	Notes	Planning Level Cost
Fire Station #1	Exterior	Parking Area	1 - 1	1	Install sign	"Minimum Fine \$250" sign not provided.	\$500.00
Fire Station #1	Exterior	Parking Area	1 - 1	1	Install sign for unauthorized parking	Warning sign not provided.	\$500.00
Fire Station #1	Exterior	Parking Area	1 - 1	1	Provide or modify accessible spaces	Stall length 17' (18' min.)	\$500.00
Fire Station #1	Exterior	Parking Area	1 - 1	1	Regrade surface	Slope of access aisle is 7.1% due to built up curb ramp (2.0% max.)	\$1,000.00
Fire Station #1	Exterior	Parking Area	1 - 1	1	Install van parking sign	"Van Accessible" sign not provided.	\$500.00
Fire Station #1	Exterior	Parking Area	1 - 1	1	Provide or modify accessible access aisles	Access aisle is 60" (96" min.)	\$1,000.00
Fire Station #1	Floor 1	Door/Gate	8 - 1	2	Provide sign(s) indicating accessible entries and facilities	ISA at primary entrance not provided.	\$1,000.00
Fire Station #1	Floor 1	Door/Gate	8 - 1	2	Provide or modify door kickplate	Door stop is mounted on kick plate.	\$500.00
Fire Station #1	Floor 1	Door/Gate	8 - 1	2	Adjust door closer	Operating effort 10lbs. (5lbs max.)	\$250.00
Fire Station #1	Floor 1	Door/Gate	8 - 2	3	Adjust door closer	Operating effort 14lbs. (5lbs. Max.)	\$250.00
Fire Station #1	Floor 1	Door/Gate	8 - 3	3	Adjust door closer	Operating effort 11lbs. (5lbs. Max.)	\$250.00
Fire Station #1	Floor 1	Single User Restroom	20 - 1	2	Modify lavatory/counter clearances	Center line of sink is 15" (18" min.)	\$2,500.00
Fire Station #1	Floor 1	Single User Restroom	20 - 1	2	Replace or reposition dispensers or mirrors	Seat cover dispenser is 42" AFF (40" max.) Toilet paper dispenser is 44" from back wall (36" max.)	\$150.00
Fire Station #1	Floor 1	Single User Restroom	20 - 1	2	Reposition toilet flush controls	Flush control not on the wide side.	\$1,000.00
Fire Station #1	Floor 1	Single User Restroom	20 - 1	2	Replace or reposition fixtures	Toilet center line at 18.5" (18" max.)	\$1,500.00
Fire Station #1	Floor 1	Single User Restroom	20 - 1	2	Increase or provide maneuvering or clear floor area	Space in front of toilet is 41.5" (48" min.)	\$2,000.00
Fire Station #1	Floor 1	Single User Restroom	20 - 1	2	Replace toilet or adjust toilet seat height	Toilet seat height is 16" (17"- 19" req.)	\$1,000.00
Fire Station #1	Floor 1	Single User Restroom	20 - 1	2	Install visual fire alarms	VFA not provided.	\$1,500.00
Fire Station #1	Floor 1	Single User Restroom	20 - 1	2	Install sign	ISA not provided. Latch side signage not provided.	\$500.00
Fire Station #1	Floor 1	Single User Restroom	20 - 1	2	Reposition controls and outlets	Light switch 51" AFF (48" max.)	\$2,000.00

Fire Station #1	Floor 1	Single User Restroom	20 - 1	2	Replace or modify grab bars	Side grab bar total length from back wall is 53" (54" min.)	\$1,000.00
Fire Station #1	Floor 1	Single User Restroom	20 - 1	2	Increase or provide maneuvering or clear floor area	Turn around space, including door encroachment, is 54" (60" min.)	\$2,000.00
Fire Station #1	Floor 1	Single User Restroom	20 - 2	2	Modify lavatory/counter clearances	Center line for sink is 14.5" (18" min.)	\$2,500.00
Fire Station #1	Floor 1	Single User Restroom	20 - 2	2	Replace or reposition urinal	Urinal lip is 18" AFF (17" max.) Urinal flush control 45.75" AFF (44" max.)	\$3,000.00
Fire Station #1	Floor 1	Single User Restroom	20 - 2	2	Replace or reposition dispensers or mirrors	Toilet paper dispenser 43" from back wall (36" min.) Seat cover dispenser is 43" AFF (40" max.)	\$150.00
Fire Station #1	Floor 1	Single User Restroom	20 - 2	2	Replace toilet or adjust toilet seat height	Toilet seat height is 15.75" AFF (17" - 19" req.)	\$1,000.00
Fire Station #1	Floor 1	Single User Restroom	20 - 2	2	Reposition toilet flush controls	Toilet flush controls are not mounted on the wide side.	\$1,000.00
Fire Station #1	Floor 1	Single User Restroom	20 - 2	2	Reposition controls and outlets	Light switch mounted at 50" AFF (48" max.)	\$2,000.00
Fire Station #1	Floor 1	Single User Restroom	20 - 2	2	Install visual fire alarms	VFA not provided.	\$1,500.00
Fire Station #1	Floor 1	Single User Restroom	20 - 2	2	Install sign	ISA not provided.	\$500.00
Fire Station #1	Floor 1	Single User Restroom	20 - 2	2	Replace or modify grab bars	Side grab bar 52" from back wall (54" min.)	\$1,000.00
Fire Station #2	Exterior	Parking Area	1 - 1	1	Provide or modify accessible access aisles	Access aisle is 60" (96" min.)	\$1,000.00
Fire Station #2	Exterior	Parking Area	1 - 1	1	Regrade surface	Access aisle slope is 8.6%, due to curb ramp built up (2% max.)	\$1,000.00
Fire Station #2	Exterior	Parking Area	1 - 1	1	Install van parking sign	"Van Accessible" sign not provided.	\$500.00
Fire Station #2	Exterior	Parking Area	1 - 1	1	Install sign for unauthorized parking	Warning sign not provided.	\$500.00
Fire Station #2	Exterior	Parking Area	1 - 1	1	Install sign	"Minimum Fine \$250" sign not provided.	\$500.00
Fire Station #2	Floor 1	Single User Restroom	20 - 1	2	Install sign	ISA not provided.	\$500.00
Fire Station #2	Floor 1	Single User Restroom	20 - 1	2	Replace or adjust door hardware	Door hardware requires twisting or grasping.	\$1,000.00

Fire Station #2	Floor 1	Single User Restroom	20 - 1	2	Replace or reposition dispensers or mirrors	Seat cover dispenser 47" AFF (40" max.) Soap dispenser 47" AFF (36" max.) Toilet paper dispenser 44.5" from back wall (36" max.)	\$150.00
Fire Station #2	Floor 1	Single User Restroom	20 - 1	2	Modify lavatory/counter clearances	Clear space is 28.5" (29" min.)	\$2,500.00
Fire Station #2	Floor 1	Single User Restroom	20 - 1	2	Replace toilet or adjust toilet seat height	Toilet seat height 16" (17" - 19" req.)	\$1,000.00
Fire Station #2	Floor 1	Single User Restroom	20 - 1	2	Reposition toilet flush controls	Toilet flush controls not mounted on the wide side.	\$1,000.00
Fire Station #2	Floor 1	Single User Restroom	20 - 1	2	Install visual fire alarms	VFA not provided.	\$1,500.00
Fire Station #2	Floor 1	Door/Gate	8 - 1	2	Provide additional strike edge clearance	Strike edge clearance on the push side is 7" (12" min.)	\$5,000.00
Fire Station #2	Floor 1	Door/Gate	8 - 1	2	Provide or modify door kickplate	Door stop mounted on kick plate.	\$500.00
Fire Station #2	Floor 1	Door/Gate	8 - 1	2	Adjust door closer	Operating effort 16lbs (5lbs max.)	\$250.00
Fire Station #2	Floor 1	Bathing Facility	22 - 1	4	Provide an accessible shower	Shower seat is 17.5" AFF (18" min.) Gap from shower seat to wall is 2.5" (1.5" max.) Shower seat mounted on back wall across from controls (mounted on adjacent wall req.)	\$10,000.00
Fire Station #2	Floor 1	Bathing Facility	22 - 1	4	Replace or modify grab bars	Grab bar mounted 32" AFF (33" - 36" req.)	\$1,000.00
Fire Station #2	Floor 1	Bathing Facility	22 - 1	4	Replace or reposition dispensers or mirrors	Soap dispenser mounted 50" AFF (40" max.)	\$150.00
Fire Station #2	Floor 1	Bathing Facility	22 - 1	4	Replace or adjust water controls	Water control mounted 42" AFF (39" - 40" req.)	\$500.00
Fire Station #2	Floor 1	Transaction Counter	16 - 1	4	Provide an accessible counter	Counter height is 42.75" AFF (28" - 34" req.) (Equivalent facilitations can be provided.)	\$10,000.00
Longfield Center	Floor 1	Multiple User Restroom	19 - 1	2	Replace or reposition dispensers or mirrors	Hand dryer 44" AFF (40" max.)	\$150.00
Longfield Center	Floor 1	Multiple User Restroom	19 - 1	2	Install visual fire alarms	VFA not provided.	\$1,500.00
Longfield Center	Floor 1	Multiple User Restroom	19 - 1	2	Provide or replace stall door hardware	No front door hardware provided.	\$250.00

Longfield Center	Floor 1	Multiple User Restroom	19 - 1	2	Replace or reposition dispensers or mirrors	Toilet paper dispenser is mounted 41" from rear wall (36" max.) Coat hook mounted 67" AFF (48" max.)	\$150.00
Longfield Center	Floor 1	Multiple User Restroom	19 - 1	2	Replace or modify grab bars	Side grab bar located 53" from back wall (52" min.)	\$1,000.00
Longfield Center	Floor 1	Multiple User Restroom	19 - 2	2	Install visual fire alarms	VFA not provided.	\$1,500.00
Longfield Center	Floor 1	Multiple User Restroom	19 - 2	2	Provide or replace stall door hardware	No front door hardware provided.	\$250.00
Longfield Center	Floor 1	Multiple User Restroom	19 - 2	2	Replace or reposition dispensers or mirrors	Coat hook mounted 67" AFF (48" max.)	\$150.00
Longfield Center	Floor 1	Multiple User Restroom	19 - 2	2	Replace or modify grab bars	Side grab bar located 52.5" from back wall (52" min.)	\$1,000.00
Longfield Center	Floor 1	Transaction Counter	16 - 1	4	Provide an accessible counter	Counter is 51" AFF (28" - 34" req.) (Equivalent facilitations can be provided.)	\$10,000.00
Longfield Center	Floor 1	Hazard	7 - 1	2	Remove overhanging or protruding objects	Drinking fountain protrudes 19" from wall into path of travel (4" max.) and is 32" AFF (between 27" and 80").	\$1,000.00
Longfield Center	Floor 1	Hazard	7 - 2	2	Remove overhanging or protruding objects	Hand dryer located at feature 8-1 protrudes 6" into path of travel (4" max.) and is 41" AFF (between 27" and 80").	\$1,000.00
Longfield Center	Exterior	Curb Ramp	3 - 1	1	Install, replace or modify curb ramp	Slope of curb ramp 8.9% (8.33% max.)	\$10,000.00
Longfield Center	Exterior	Curb Ramp	3 - 1	1	Provide detectable warning strip	No detectable warning provided.	\$1,000.00
Longfield Center	Exterior	Parking Area	1 - 1	1	Install van parking sign	"Van Accessible" sign not provided.	\$500.00
Longfield Center	Exterior	Parking Area	1 - 1	1	Install sign for unauthorized parking	Warning sign not provided.	\$500.00
Longfield Center	Exterior	Parking Area	1 - 1	1	Install sign	"Minimum Fine \$250" sign not provided.	\$500.00
Longfield Center	Exterior	Parking Area	1 - 1	1	Regrade surface	Slope of access aisle, near curb ramp, 3.7% (2% min.)	\$1,000.00
Longfield Center	Exterior	Parking Area	1 - 1	1	Provide or modify accessible spaces	Accessible space painted in white (blue req.)	\$500.00
Longfield Center	Floor 1	Door/Gate	8 - 1	2	Provide sign(s) indicating accessible entries and facilities	ISA not provided at primary entrance.	\$1,000.00
Longfield Center	Floor 1	Door/Gate	8 - 1	2	Adjust door closer	Operating effort 10lbs (5lbs max.)	\$250.00

Longfield Center	Floor 1	Door/Gate	8 - 1	2	Install or modify permanent room signs	Tactile exit sign not provided.	\$250.00
Longfield Center	Floor 1	Door/Gate	8 - 2	2	Adjust door closer	Operating effort 12lbs (5lbs max.)	\$250.00
Longfield Center	Floor 1	Door/Gate	8 - 2	2	Install or modify permanent room signs	Tactile exit sign not provided.	\$250.00
Longfield Center	Floor 1	Door/Gate	8 - 3	2	Adjust door closer	Operating effort 12lbs (5lbs max.)	\$250.00
Longfield Center	Floor 1	Door/Gate	8 - 3	2	Provide or modify door kickplate	Door stop mounted on kick plate.	\$500.00
Longfield Center	Floor 1	Door/Gate	8 - 4	3	Adjust door closer	Operating effort 13lbs (5lbs max.)	\$250.00
Longfield Center	Floor 1	Door/Gate	8 - 6	2	Adjust door closer	Operating effort 11lbs (5lbs max.)	\$250.00
Longfield Center	Floor 1	Door/Gate	8 - 6	2	Provide or modify door kickplate	Door stop mounted on kick plate.	\$500.00
Longfield Center	Floor 1	Door/Gate	8 - 7	2	Adjust door closer	Operating effort 11lbs (5lbs max.)	\$250.00
Longfield Center	Floor 1	Door/Gate	8 - 7	2	Provide or modify door kickplate	Door stop mounted on kick plate.	\$500.00
Longfield Center	Floor 1	Door/Gate	8 - 7	2	Install or modify permanent room signs	Tactile exit sign not provided.	\$250.00
Longfield Center	Floor 1	Door/Gate	8 - 8	3	Adjust door closer	Operating effort 10lbs (5lbs max.)	\$250.00
Longfield Center	Floor 1	Door/Gate	8 - 9	2	Install or modify permanent room signs	Tactile exit sign not provided.	\$250.00
Longfield Center	Floor 1	Door/Gate	8 - 10	3	Adjust door closer	Operating effort 9lbs (5lbs max.)	\$250.00
Longfield Center	Floor 1	Door/Gate	8 - 11	2	Adjust door closer	Operating effort 8lbs (5lbs max.)	\$250.00
Longfield Center	Floor 1	Door/Gate	8 - 11	2	Provide additional strike edge clearance	Strike edge clearance on the swing side is 9" (18" req.)	\$5,000.00
Longfield Center	Floor 1	Door/Gate	8 - 12	3	Adjust door closer	Operating effort 15lbs (5lbs max.)	\$250.00
Longfield Center	Floor 1	Door/Gate	8 - 5	3	Adjust door closer	Operating effort 13lbs (5lbs max.)	\$250.00
Skate Park	Exterior	Game and Sports Area	29 - 1	1	Provide an accessible path of travel	No accessible path of travel to sports area due to 6" curb.	\$3,000.00
The Plunge	Floor 1	Bathing Facility	22 - 1	3	Provide an accessible shower	Controls are not located on the back wall (req.) and are not adjacent to the shower seat. Shower seat is 17" AFF (18" req.)	\$10,000.00
The Plunge	Floor 1	Bathing Facility	22 - 1	3	Replace or adjust water controls	Removable shower head and hose not provided. Water control is 48" from rear edge of the seat (18" - 24" req.) Water control valve centered at 50" AFF (39" - 41" req.) Fixed showerhead mounted 69.5" AFF (47" - 49" req.)	\$500.00

The Plunge	Floor 1	Bathing Facility	22 - 2	3	Provide an accessible shower	Controls are not located on the back wall (req.) and are not adjacent to the shower seat.	\$10,000.00
The Plunge	Floor 1	Bathing Facility	22 - 2	3	Replace or adjust water controls	Removable shower head and hose not provided. Water control is 48" from rear edge of the seat (18" - 24" req.) Water control valve centered at 50.75" AFF (39" - 41" req.) Fixed showerhead unit mounted at 70"AFF (47" - 49" req.)	\$500.00
Community Garden Plots	Exterior	Picnic Area	32 - 1	4	Provide an accessible table	Accessible picnic table not provided.	\$2,500.00
Community Garden Plots	Exterior	Walk	4 - 1	1	Provide an accessible path of travel	Accessible path of travel to gardening area has 6" drop off. Approx. 10'-0"	\$400.00
The Plunge	Floor 1	Locker Room	23 - 1	3	Provide accessible seating	Fixed bench not attached to wall and is 9.5" deep (24" by 48" min.) Fixed bench 14.75" AFF (17" - 19" req.)	\$750.00
The Plunge	Floor 1	Locker Room	23 - 1	3	Provide accessible lockers	Accessible locker not provided.	\$2,000.00
The Plunge	Floor 1	Locker Room	23 - 2	3	Provide accessible seating	Fixed bench not attached to wall and is 9.5" deep (24" by 48" min.) Fixed bench 16" AFF (17" - 19" req.)	\$750.00
The Plunge	Floor 1	Locker Room	23 - 2	3	Provide accessible lockers	Accessible locker not provided.	\$2,000.00
The Plunge	Floor 1	Door/Gate	8 - 1	1	Adjust door closer	Operating effort 12lbs (5lbs min.)	\$250.00
The Plunge	Floor 1	Door/Gate	8 - 1	1	Provide sign(s) indicating accessible entries and facilities	ISA not provided.	\$1,000.00
The Plunge	Floor 1	Door/Gate	8 - 2	1	Adjust door closer	Operating effort 12lbs (5lbs min.)	\$250.00
The Plunge	Floor 1	Door/Gate	8 - 3	3	Adjust door closer	Operating effort 12lbs (5lbs min.)	\$250.00
The Plunge	Floor 1	Door/Gate	8 - 4	3	Adjust door closer	Operating effort 12lbs (5lbs min.)	\$250.00
The Plunge	Floor 1	Door/Gate	8 - 5	2	Adjust door closer	Operating effort 12lbs (5lbs min.)	\$250.00
The Plunge	Floor 1	Door/Gate	8 - 5	2	Provide or modify door kickplate	Door stop mounted on kick plate.	\$500.00
The Plunge	Floor 1	Door/Gate	8 - 5	2	Increase or provide maneuvering or clear floor area	Swing-side slope is 3.8% (2% max.)	\$2,000.00
The Plunge	Floor 1	Door/Gate	8 - 6	2	Adjust door closer	Operating effort 10lbs (5lbs min.)	\$250.00
The Plunge	Floor 1	Door/Gate	8 - 6	2	Increase or provide maneuvering or clear floor area	Slope on the swing-side is 3.5% (2% max.)	\$2,000.00
The Plunge	Floor 1	Door/Gate	8 - 6	2	Provide or modify door kickplate	Door stop mounted on kick plate.	\$500.00
The Plunge	Floor 1	Transaction Counter	16 - 1	4	Provide an accessible counter	Counter is 48.75" AFF (28" - 34" req.)	\$10,000.00
The Plunge	Floor 1	Transaction Counter	16 - 2	4	Provide an accessible counter	Counter is 48.25" AFF (28" - 34" req.)	\$10,000.00

The Plunge	Floor 1	Hazard	7 - 1	2	Remove overhanging or protruding objects	Hand dryer protrudes 7" (4" max.) into path of travel and is 43" AFF (between 27" and 80").	\$1,000.00
The Plunge	Floor 1	Hazard	7 - 2	2	Remove overhanging or protruding objects	Hand dryer protrudes 7" (4" max.) into path of travel and is 55" AFF (between 27" and 80").	\$1,000.00
The Plunge	Floor 1	Hazard	7 - 3	2	Remove overhanging or protruding objects	Hand dryer protrudes 6.25" (4" max.) into path of travel and is 43.5" AFF (between 27" and 80").	\$1,000.00
The Plunge	Floor 1	Hazard	7 - 4	2	Remove overhanging or protruding objects	Hand dryer protrudes 6.25" (4" max.) into path of travel and is 55.5" AFF (between 27" and 80").	\$1,000.00
The Plunge	Floor 1	Transaction Counter	16 - 3	4	Provide an accessible counter	Counter is 48.25" AFF (28" - 34" req.)	\$10,000.00
The Plunge	Floor 1	Transaction Counter	16 - 4	4	Provide an accessible counter	Counter is 39" AFF (28" - 34" req.)	\$10,000.00
The Plunge	Exterior	Hazard	7 - 5	2	Remove overhanging or protruding objects	Drinking fountain protrudes 18" (4" max.) into path of travel and is 31" AFF (between 27" and 80").	\$1,000.00
The Plunge	Exterior	Hazard	7 - 6	2	Remove overhanging or protruding objects	Drinking fountain protrudes 18" (4" max.) into path of travel and is 31" AFF (between 27" and 80").	\$1,000.00
The Plunge	Floor 1	Drinking Fountain	10 - 1	3	Adjust water stream	Water flow stream 2.5" (4" min.)	\$100.00
The Plunge	Floor 1	Drinking Fountain	10 - 1	3	Replace or reposition drinking fountain	Hi-lo fountain not provided. Depth is 10" (18" - 19" req.)	\$5,000.00
The Plunge	Floor 1	Telephone	11 - 1	3	Reposition phone equipment	Coin slot is 50.5 AFF (48" max.)	\$500.00
The Plunge	Floor 1	Telephone	11 - 1	3	Provide TDD equipment	Not provided.	\$0.00
The Plunge	Floor 1	Multiple User Restroom	19 - 1	2	Modify stall partitions and doors	Side entry door width is 32" (34" min.)	\$1,500.00
The Plunge	Floor 1	Multiple User Restroom	19 - 1	2	Provide or replace stall door hardware	U-shaped handles not provided.	\$250.00
The Plunge	Floor 1	Multiple User Restroom	19 - 1	2	Modify stall partitions and doors	Compartment width is 47" (60" min.)	\$1,500.00
The Plunge	Floor 1	Multiple User Restroom	19 - 1	2	Replace or reposition fixtures	Toilet centerline is 16.5" (18" req.)	\$1,500.00
The Plunge	Floor 1	Multiple User Restroom	19 - 1	2	Replace toilet or adjust toilet seat height	Toilet seat height is 19.75" (17" - 19" req.)	\$1,000.00
The Plunge	Floor 1	Multiple User Restroom	19 - 1	2	Replace or reposition dispensers or mirrors	Sanitary napkin dispenser coin slot is 49" AFF (40" max.)	\$150.00
The Plunge	Floor 1	Multiple User Restroom	19 - 1	2	Replace or reposition dispensers or mirrors	Hand dryer is 46" AFF (40" max.)	\$150.00
The Plunge	Floor 1	Multiple User Restroom	19 - 1	2	Modify lavatory/counter clearances	Counter is 34.5" AFF (34" max.) (Dimensional tolerance.)	\$0.00

The Plunge	Floor 1	Multiple User Restroom	19 - 1	2	Replace or adjust water controls	Water flow is 2 seconds (10 sec. min.)	\$500.00
The Plunge	Floor 1	Multiple User Restroom	19 - 2	2	Modify stall partitions and doors	Side door width is 32.5" (34" min.)	\$1,500.00
The Plunge	Floor 1	Multiple User Restroom	19 - 2	2	Provide or replace stall door hardware	U-shaped handles not provided.	\$250.00
The Plunge	Floor 1	Multiple User Restroom	19 - 2	2	Modify stall partitions and doors	Compartment width is 46.5" (60" min.)	\$1,500.00
The Plunge	Floor 1	Multiple User Restroom	19 - 2	2	Replace or reposition fixtures	Toilet centerline is 20.75" (18" req.)	\$1,500.00
The Plunge	Floor 1	Multiple User Restroom	19 - 2	2	Replace toilet or adjust toilet seat height	Toilet seat height is 20" (17" - 19" req.)	\$1,000.00
The Plunge	Floor 1	Multiple User Restroom	19 - 2	2	Replace or reposition dispensers or mirrors	Hand dryer is 45.5" AFF (40" max.)	\$150.00
The Plunge	Floor 1	Multiple User Restroom	19 - 2	2	Modify lavatory/counter clearances	Counter is 34.5" AFF (34" max.) (Dimensional tolerance.)	\$0.00
The Plunge	Floor 1	Multiple User Restroom	19 - 2	2	Replace or adjust water controls	Water flow is 2 seconds (10 sec. min.)	\$500.00
The Plunge	Floor 1	Multiple User Restroom	19 - 2	2	Replace or modify grab bars	Side grab bar mounted 33.5" AFF (33" req.) (Dimensional tolerance.)	\$0.00
The Plunge	Floor 1	Multiple User Restroom	19 - 2	2	Reposition toilet flush controls	Flush controls not located on the wide side.	\$1,000.00
The Plunge	Exterior	Drinking Fountain	10 - 2	3	Replace or reposition drinking fountain	Depth is 10" (18" - 19" req.)	\$0.00
The Plunge	Exterior	Drinking Fountain	10 - 2	3	Replace or reposition drinking fountain	Bubbler height is 40" AFF (36" max.)	\$0.00
The Plunge	Exterior	Drinking Fountain	10 - 2	3	Replace or reposition drinking fountain	"Hi-lo" fountain not provided.	\$5,000.00
The Plunge	Exterior	Drinking Fountain	10 - 3	3	Replace or reposition drinking fountain	Depth is 10" (18" - 19" req.)	\$0.00
The Plunge	Exterior	Drinking Fountain	10 - 3	3	Replace or reposition drinking fountain	Bubbler height is 39" AFF (36" max.)	\$0.00
The Plunge	Exterior	Drinking Fountain	10 - 3	3	Replace or reposition drinking fountain	"Hi-lo" fountain not provided.	\$5,000.00
The Plunge	Exterior	Curb Ramp	3 - 1	1	Provide detectable warning strip	Detectable warning not provided. Curb ramp color does not contrast with adjacent sidewalk.	\$1,000.00
The Plunge	Exterior	Curb Ramp	3 - 1	1	Provide surface texturing	12" wide grooved border not provided.	\$1,000.00
The Plunge	Exterior	Parking Area	1 - 1	1	Install sign	"Minimum Fine \$250" sign not provided.	\$500.00

The Plunge	Exterior	Parking Area	1 - 1	1	Provide or modify accessible spaces	Access aisle striping painted in white (blue req.)	\$500.00
The Plunge	Exterior	Parking Area	1 - 2	1	Install sign	Minimum fine sign not provided.	\$500.00
The Plunge	Exterior	Parking Area	1 - 2	1	Provide an accessible path of travel	Striped walkway to entrance not provided.	\$10,000.00
The Plunge	Exterior	Parking Area	1 - 2	1	Provide or modify accessible spaces	Aisle striping painted in white (blue req.)	\$500.00
The Plunge	Exterior	Parking Area	1 - 2	1	Install sign	ISA not provided.	\$500.00
Skate Park	Exterior	Hazard	7 - 1	3	Remove overhanging or protruding objects	Drinking fountain protrudes 18" into path of travel (4" max.) and is 27.75" AFF (between 27" and 80")	\$1,000.00
Freedom Park	Exterior	Parking Area	1 - 1	1	Install sign for unauthorized parking	"Van Accessible" sign not provided.	\$500.00
Freedom Park	Exterior	Parking Area	1 - 1	1	Provide or modify accessible access aisles	Access aisle is 60" (96" req.)	\$1,000.00
Freedom Park	Exterior	Parking Area	1 - 1	1	Provide or modify accessible spaces	Aisle striping painted in white (blue req.)	\$500.00
Freedom Park	Exterior	Parking Area	1 - 1	1	Install sign for unauthorized parking	Warning sign not provided.	\$500.00
Freedom Park	Exterior	Parking Area	1 - 1	1	Install sign	"Minimum Fine \$250" sign not provided.	\$500.00
Freedom Park	Exterior	Parking Area	1 - 2	1	Install sign for unauthorized parking	"Van Accessible" sign not provided.	\$500.00
Freedom Park	Exterior	Parking Area	1 - 2	1	Provide or modify accessible access aisles	Access aisle is 60" (96" req.)	\$1,000.00
Freedom Park	Exterior	Parking Area	1 - 2	1	Provide or modify accessible spaces	Aisle striping painted in white (blue req.)	\$500.00
Freedom Park	Exterior	Parking Area	1 - 2	1	Install sign for unauthorized parking	Warning sign not provided.	\$500.00
Freedom Park	Exterior	Parking Area	1 - 2	1	Install sign	"Minimum Fine \$250" sign not provided.	\$500.00
Freedom Park	Exterior	Picnic Area	32 - 1	4	Provide an accessible table	Accessible picnic table not provided.	\$2,500.00
Freedom Park	Exterior	Picnic Area	32 - 2	4	Provide an accessible table	Accessible picnic table not provided.	\$2,500.00
Freedom Park	Exterior	Picnic Area	32 - 3	4	Provide an accessible table	Accessible picnic table not provided.	\$2,500.00
Freedom Park	Exterior	Picnic Area	32 - 3	4	Regrade surface	Clear floor space not provided around grill.	\$1,000.00
Freedom Park	Exterior	Play Equipment Area	43 - 1	2	Provide an accessible path of travel	Play area sand box has an 8" drop off (4" max.)	\$10,000.00
Freedom Park	Exterior	Multiple User Restroom	19 - 1	2	Install sign	Latch side door sign not provided.	\$500.00

Freedom Park	Exterior	Door/Gate	8 - 1	1	Adjust door closer	Operating effort is 11lbs (5lbs max.)	\$250.00
Freedom Park	Exterior	Door/Gate	8 - 2	1	Adjust door closer	Operating effort is 10lbs (5lbs max.)	\$250.00
Freedom Park	Exterior	Door/Gate	8 - 3	1	Provide or modify door kickplate	Kick plate not provided.	\$500.00
Freedom Park	Exterior	Door/Gate	8 - 4	1	Provide or modify door kickplate	Kick plate not provided.	\$500.00
Freedom Park	Exterior	Door/Gate	8 - 5	1	Provide or modify door kickplate	Kick plate not provided.	\$500.00
Centennial Park	Exterior	Curb Ramp	3 - 1	1	Install, replace or modify curb ramp	Curb ramp slope has a range of 9.7% to 10.9% (8.33% max.)	\$0.00
Centennial Park	Exterior	Curb Ramp	3 - 1	1	Install, replace or modify curb ramp	Curb ramp width is 39.5" (48" min.)	\$5,000.00
Centennial Park	Exterior	Curb Ramp	3 - 1	1	Provide surface texturing	Surface material does not contrast with sidewalk.	\$0.00
Centennial Park	Exterior	Curb Ramp	3 - 1	1	Repair surface	Transition from ramp to street not flush.	\$0.00
Centennial Park	Exterior	Curb Ramp	3 - 1	1	Provide surface texturing	Grooved border 10" wide (12" req.)	\$0.00
Centennial Park	Exterior	Curb Ramp	3 - 1	1	Provide detectable warning strip	Detectable warning not provided.	\$0.00
Centennial Park	Exterior	Game and Sports Area	29 - 1	2	Provide an accessible path of travel	Accessible route to horse shoe pit not provided. Estimated 125'.	\$10,000.00
Centennial Park	Exterior	Game and Sports Area	29 - 2	4	Provide an accessible path of travel	Accessible route to basketball court not provided. Estimated 36'.	\$10,000.00
Centennial Park	Exterior	Game and Sports Area	29 - 3	4	Provide an accessible path of travel	Accessible route to volleyball court not provided. Estimated 46'.	\$10,000.00
Centennial Park	Exterior	Walk	4 - 1	2	Regrade surface	Path to childrens playground (2-5yrs.) is 7.8% (5% max.)	\$1,000.00
Centennial Park	Exterior	Parking Area	1 - 1	1	Install sign	"NO PARKING" is not painted in the access aisle.	\$500.00
Centennial Park	Exterior	Parking Area	1 - 1	1	Provide or modify accessible spaces	ISA is faded, needs repainting.	\$500.00
Centennial Park	Exterior	Parking Area	1 - 1	1	Install sign for unauthorized parking	Warning sign not provided.	\$500.00
Centennial Park	Exterior	Parking Area	1 - 1	1	Install sign	"Minimum Fine \$250" sign not provided.	\$500.00
Centennial Park	Exterior	Parking Area	1 - 1	1	Provide or modify accessible access aisles	Access aisle is on the drivers side (passenger side req.) Access aisle has a white border (blue req.)	\$1,000.00

Centennial Park	Exterior	Parking Area	1 - 2	1	Install sign for unauthorized parking	Warning sign not provided.	\$500.00
Centennial Park	Exterior	Parking Area	1 - 2	1	Install sign	"Minimum Fine \$250" sign not provided.	\$500.00
Centennial Park	Exterior	Parking Area	1 - 2	1	Provide or modify accessible access aisles	Van accessible space not provided.	\$1,000.00
Centennial Park	Exterior	Parking Area	1 - 2	1	Install van parking sign	"Van Accessbile" sign not provided.	\$500.00
Centennial Park	Exterior	Curb Ramp	3 - 2	1	Provide surface texturing	Surface material does not contrast with sidewalk.	\$1,000.00
Centennial Park	Exterior	Curb Ramp	3 - 2	1	Provide surface texturing	Grooved border 10" wide (12" req.)	\$1,000.00
Centennial Park	Exterior	Curb Ramp	3 - 2	1	Provide detectable warning strip	Detectable warning not provided.	\$1,000.00
Centennial Park	Exterior	Drinking Fountain	10 - 1	3	Increase or provide maneuvering or clear floor area	There is a 2" gap in the concrete slab in front of the drinking fountain.	\$2,000.00
Centennial Park	Exterior	Drinking Fountain	10 - 1	3	Replace or reposition drinking fountain	Hi-lo fountain not provided.	\$5,000.00
Centennial Park	Exterior	Drinking Fountain	10 - 2	3	Replace or reposition drinking fountain	Hi-lo fountain not provided.	\$5,000.00
Centennial Park	Exterior	Door/Gate	8 - 1	2	Provide or modify door kickplate	Kick plate not provided.	\$500.00
Centennial Park	Exterior	Picnic Area	32 - 1	4	Provide an accessible table	Knee space is 14" (19" min.)	\$2,500.00
Centennial Park	Exterior	Picnic Area	32 - 1	4	Replace or reposition picnic grill	Cooking surface is 36" AFF (15" - 34" req.)	\$750.00
Centennial Park	Exterior	Multiple User Restroom	19 - 1	2	Install sign	One small square sign provided. Sign is 87" AFF (60" req.) ISA not provided.	\$500.00
Centennial Park	Exterior	Multiple User Restroom	19 - 1	2	Replace or adjust water controls	Water flow 7 seconds (10 sec. min.)	\$500.00
Centennial Park	Exterior	Multiple User Restroom	19 - 1	2	Provide or replace stall door hardware	Compartment door handles and latch not provided.	\$250.00
Centennial Park	Exterior	Multiple User Restroom	19 - 1	2	Modify stall partitions and doors	Width at narrow end is 54" (60" min.)	\$1,500.00
Centennial Park	Exterior	Multiple User Restroom	19 - 2	2	Install sign	One small square sign provided. Sign is 89.5" AFF (60" req.) ISA not provided.	\$500.00
Centennial Park	Exterior	Multiple User Restroom	19 - 2	2	Provide or replace stall door hardware	Compartment door handles and latch not provided.	\$250.00
Centennial Park	Exterior	Multiple User Restroom	19 - 2	2	Modify stall partitions and doors	Width at narrow end is 54" (60" min.)	\$1,500.00

Centennial Park	Exterior	Multiple User Restroom	19 - 2	2	Replace or modify grab bars	Side grab bar is 16" in front of toilet (24" min.) Side grab bar is 42" from back wall (54" min.)	\$1,000.00
Freedom Park	Exterior	Game and Sports Area	29 - 1	3	Replace or modify outdoor fixture	Dog bag dispenser 52" AFF (40" max.)	\$150.00
Freedom Park	Exterior	Game and Sports Area	29 - 2	3	Replace or modify outdoor fixture	Dog bag dispenser 52" AFF (40" max.)	\$150.00
Centennial Park	Exterior	Walk	4 - 2	3	Provide an accessible path of travel	Accessible route to dog bag dispenser not provided. Estimated 108'.	\$4,320.00
Centennial Park	Exterior	Walk	4 - 3	3	Provide an accessible path of travel	Accessible route to dog bag dispenser not provided. Estimated 114'.	\$4,560.00
Bob Hill Youth Athletic Complex	Exterior	Game and Sports Area	29 - 1	1	Provide an accessible path of travel	No accessible path of travel (10' est.)	\$400.00
Bob Hill Youth Athletic Complex	Exterior	Door/Gate	8 - 1	2	Provide or modify door kickplate	Kick plate not provided	\$500.00
Bob Hill Youth Athletic Complex	Exterior	Door/Gate	8 - 2	2	Provide or modify door kickplate	Kick plate not provided	\$500.00
Bob Hill Youth Athletic Complex	Exterior	Door/Gate	8 - 3	2	Provide or modify door kickplate	Kick plate not provided	\$500.00
Bob Hill Youth Athletic Complex	Exterior	Door/Gate	8 - 4	2	Provide or modify door kickplate	Kick plate not provided	\$500.00
Bob Hill Youth Athletic Complex	Exterior	Transaction Counter	16 - 1	4	Provide an accessible counter	Concession counter is 36" AFF (34" max.) (Equivalent facilitations can be provided.)	\$10,000.00
Bob Hill Youth Athletic Complex	Exterior	Game and Sports Area	29 - 2	4	Provide an accessible path of travel	No accessible path of travel (15' est.)	\$600.00
Bob Hill Youth Athletic Complex	Exterior	Game and Sports Area	29 - 3	4	Provide an accessible path of travel	No accessible path of travel (60' est.) Elevation difference, 10' est.	\$2,400.00
Bob Hill Youth Athletic Complex	Exterior	Game and Sports Area	29 - 4	1	Provide an accessible path of travel	No accessible path of travel (60' est.) Elevation difference, 10' est.	\$2,400.00
Bob Hill Youth Athletic Complex	Exterior	Multiple User Restroom	19 - 1	2	Increase or provide maneuvering or clear floor area	Clear floor space on the swing side of the WC door is 48 1/2" (60" min.) Clear floor space slope at 2.6% (2% max.)	\$2,000.00
Bob Hill Youth Athletic Complex	Exterior	Multiple User Restroom	19 - 1	2	Install sign	Signs not provided.	\$500.00
Bob Hill Youth Athletic Complex	Exterior	Multiple User Restroom	19 - 1	2	Replace or reposition dispensers or mirrors	Towel dispenser is 53" AFF (40" max.)	\$150.00
Bob Hill Youth Athletic Complex	Exterior	Multiple User Restroom	19 - 1	2	Replace or reposition dispensers or mirrors	Soap dispenser is 44" AFF (40" max.)	\$150.00

Bob Hill Youth Athletic Complex	Exterior	Multiple User Restroom	19 - 1	2	Provide or replace stall door hardware	No loop handles provided on stall door.	\$250.00
Bob Hill Youth Athletic Complex	Exterior	Multiple User Restroom	19 - 1	2	Modify stall partitions and doors	Provide an additional wide stall.	\$1,500.00
Bob Hill Youth Athletic Complex	Exterior	Multiple User Restroom	19 - 2	2	Replace or reposition dispensers or mirrors	Towel dispenser is 53" AFF (40" max.)	\$150.00
Bob Hill Youth Athletic Complex	Exterior	Multiple User Restroom	19 - 2	2	Replace or reposition dispensers or mirrors	Soap dispenser if 46" AFF (40" max.)	\$150.00
Bob Hill Youth Athletic Complex	Exterior	Multiple User Restroom	19 - 2	2	Replace or reposition urinal	Urinal lip is 21" AFF (17" max.)	\$3,000.00
Bob Hill Youth Athletic Complex	Exterior	Multiple User Restroom	19 - 2	2	Install sign	Signs not provided.	\$500.00
Bob Hill Youth Athletic Complex	Exterior	Multiple User Restroom	19 - 2	2	Provide surface texturing	Floor drainage has a 3/4" verticle elevation.	\$1,000.00
Bob Hill Youth Athletic Complex	Exterior	Game and Sports Area	29 - 5	4	Provide an accessible path of travel	No accesible path of travel (175' est.)	\$7,000.00
Bob Hill Youth Athletic Complex	Exterior	Game and Sports Area	29 - 8	4	Provide an accessible path of travel	No accesible path of travel (175' est.)	\$7,000.00
Bob Hill Youth Athletic Complex	Exterior	Game and Sports Area	29 - 6	4	Provide an accessible path of travel	No accesible path of travel (350' est.)	\$14,000.00
Bob Hill Youth Athletic Complex	Exterior	Game and Sports Area	29 - 7	4	Provide an accessible path of travel	No accesible path of travel (350' est.)	\$14,000.00
Bob Hill Youth Athletic Complex	Exterior	Parking Area	1 - 1	1	Provide an accessible path of travel	Three spaces must travel behind other parked cars.	\$3,000.00
Bob Hill Youth Athletic Complex	Exterior	Parking Area	1 - 1	1	Install sign	"NO PARKING" is not painted in access aisles. "Minimum Fine \$250" sign not provided.	\$500.00
Bob Hill Youth Athletic Complex	Exterior	Parking Area	1 - 1	1	Install sign for unauthorized parking	Warning sign not provided.	\$500.00
Bob Hill Youth Athletic Complex	Exterior	Parking Area	1 - 1	1	Provide or modify accessible spaces	Stall length is 15' 1/2" (18" min.) Accessible spaces outlined in white (blue req.)	\$500.00
Bob Hill Youth Athletic Complex	Exterior	Parking Area	1 - 2	1	Provide an accessible path of travel	One space must travel behind other vehicles.	\$3,000.00
Bob Hill Youth Athletic Complex	Exterior	Parking Area	1 - 2	1	Install sign	"NO PARKING" is not painted in accessible aisles. ISA is faded. "Minimum Fine \$250" not provided.	\$500.00
Bob Hill Youth Athletic Complex	Exterior	Parking Area	1 - 2	1	Provide or modify accessible access aisles	One space has access aisle only on the driver's side (passenger side req.)	\$1,000.00

Bob Hill Youth Athletic Complex	Exterior	Walk	4 - 1	1	Regrade surface	Slope of 11% (7' est.)	\$280.00
Bob Hill Youth Athletic Complex	Exterior	Walk	4 - 1	1	Repair surface	Broken and uneven asphalt.	\$2,000.00
Bob Hill Youth Athletic Complex	Exterior	Ramp	5 - 1	4	Install or modify handrails	Handrails not provided.	\$5,000.00
Bob Hill Youth Athletic Complex	Exterior	Ramp	5 - 1	4	Regrade or replace ramp	Ramp slope is 8.9% (30' est.)	\$300.00
Bob Hill Youth Athletic Complex	Exterior	Drinking Fountain	10 - 1	4	Provide an accessible path of travel	Uneven ground surface around base of drinking fountain.	\$10,000.00
Bob Hill Youth Athletic Complex	Exterior	Drinking Fountain	10 - 2	4	Provide an accessible path of travel	Uneven ground surface around base of drinking fountain.	\$10,000.00
Bob Hill Youth Athletic Complex	Exterior	Drinking Fountain	10 - 3	4	Provide an accessible path of travel	Uneven ground surface around base of drinking fountain.	\$10,000.00
Bob Hill Youth Athletic Complex	Exterior	Drinking Fountain	10 - 4	4	Provide an accessible path of travel	Uneven ground surface around base of drinking fountain.	\$10,000.00
Vineyard Park	Exterior	Hazard	7 - 1	1	Remove overhanging or protruding objects	Drinking fountain protrudes into accessible path of travel.	\$1,000.00
Vineyard Park	Exterior	Picnic Area	32 - 1	4	Provide an accessible table	Accessible picnic tabel not provided.	\$2,500.00
Vineyard Park	Exterior	Fixed Bench	34 - 1	4	Increase or provide maneuvering or clear floor area	Clear floor space around bench 15" (30" x 48" min.)	\$2,000.00
Vineyard Park	Exterior	Fixed Bench	34 - 2	4	Increase or provide maneuvering or clear floor area	Clear floor space provided does not allow for companion seating.	\$2,000.00
Stone Crest Park	Exterior	Fixed Bench	34 - 1	4	Increase or provide maneuvering or clear floor area	Clear floor space provided does not allow for companion seating.	\$2,000.00
Stone Crest Park	Exterior	Fixed Bench	34 - 2	4	Increase or provide maneuvering or clear floor area	Clear floor space provided does not allow for companion seating.	\$2,000.00
Stone Crest Park	Exterior	Walk	4 - 1	1	Regrade surface	Slope of 8.8% for 6' run (5% max.)	\$240.00
Stone Crest Park	Exterior	Walk	4 - 2	1	Regrade surface	Cross slope fo 10.1% for 14' run (2% max.)	\$560.00
Quail Run Park	Exterior	Drinking Fountain	10 - 1	3	Replace or reposition drinking fountain	"Hi-lo" fountain not provided. Drinking fountain protrudes into accessible path of travel.	\$5,000.00
Quail Run Park	Exterior	Hazard	7 - 1	1	Remove overhanging or protruding objects	Drinking fountain (10-1) protrudes into accessible path of travel.	\$1,000.00
Quail Run Park	Exterior	Play Equipment Area	43 - 1	2	Provide an accessible path of travel	Engineered fiber wood in play area is 2" lower than accessible entry area.	\$10,000.00
Quail Run Park	Exterior	Play Equipment Area	43 - 2	2	Provide an accessible path of travel	Engineered fiber wood in play area is 2" lower than accessible entry area.	\$10,000.00

Encore Park	Exterior	Fixed Bench	34 - 1	4	Provide an accessible path of travel	Accessible path of travel to fixed bench not provided.	\$10,000.00
Encore Park	Exterior	Picnic Area	32 - 1	4	Provide an accessible table	Accessible picnic table not provided.	\$2,500.00
Sherwood Park	Exterior	Drinking Fountain	10 - 1	3	Replace or reposition drinking fountain	"Hi-lo" fountain not provided.	\$5,000.00
Sherwood Park	Exterior	Play Equipment Area	43 - 1	2	Provide an accessible path of travel	There are up to 2" gaps between concrete and poured in place surfacing for play area. Pavement has vertical elevation differences (+ - 1/2").	\$10,000.00
Sherwood Park	Exterior	Walk	4 - 1	1	Regrade surface	Slope of 10% for 14' run (2% max.)	\$560.00
City Hall	Floor 1	Door/Gate	8 - 1	2	Install or modify permanent room signs	Tactile exit sign not provided.	\$250.00
City Hall	Floor 1	Door/Gate	8 - 1	2	Provide or modify door kickplate	Door stop located in kick plate.	\$500.00
City Hall	Floor 1	Hazard	7 - 1	1	Remove overhanging or protruding objects	Drinking fountain protrudes into accessible path of travel. (City plans on removing drinking fountain.)	\$1,000.00
City Hall	Floor 1	Door/Gate	8 - 2	2	Install or modify permanent room signs	Tactile exit sign not provided.	\$250.00
City Hall	Floor 1	Door/Gate	8 - 2	2	Provide or modify door kickplate	Door stop located in kick plate.	\$500.00
City Hall	Floor 1	Door/Gate	8 - 2	2	Adjust door closer	Operating effort 7 1/2lbs. (5lbs. max.)	\$250.00
City Hall	Floor 1	Door/Gate	8 - 2	2	Provide additional strike edge clearance	Strike-edge clearance on the swing side is 16" (18" req.)	\$5,000.00
City Hall	Floor 1	Door/Gate	8 - 3	2	Install or modify permanent room signs	Tactile exit sign not provided.	\$250.00
City Hall	Floor 1	Door/Gate	8 - 3	2	Provide or modify door kickplate	Door stop located in kick plate.	\$500.00
City Hall	Floor 1	Door/Gate	8 - 4	2	Provide or modify door kickplate	Door stop located in kick plate.	\$500.00
City Hall	Floor 1	Door/Gate	8 - 5	4	Provide additional strike edge clearance	Strike-edge clearance on swing side 14" (18" req.)	\$5,000.00
City Hall	Floor 1	Door/Gate	8 - 6	4	Install or modify permanent room signs	Tactile exit sign not provided.	\$250.00
City Hall	Floor 1	Door/Gate	8 - 6	4	Provide or modify door kickplate	Door stop located in kick plate.	\$500.00
City Hall	Floor 1	Door/Gate	8 - 7	2	Install or modify permanent room signs	Tactile exit sign not provided.	\$250.00
City Hall	Floor 1	Door/Gate	8 - 7	2	Adjust door closer	Operating effort 7lbs. (5lbs. max.)	\$250.00

City Hall	Floor 1	Door/Gate	8 - 8	2	Install or modify permanent room signs	Tactile exit sign not provided.	\$250.00
City Hall	Floor 1	Door/Gate	8 - 9	2	Install or modify permanent room signs	Tactile exit sign not provided.	\$250.00
City Hall	Floor 1	Door/Gate	8 - 10	2	Install or modify permanent room signs	Tactile exit sign not provided.	\$250.00
City Hall	Floor 1	Hazard	7 - 2	4	Remove overhanging or protruding objects	Overhanging object, video monitor, 63" AFF (80" min.) (City plans on removing monitor.)	\$1,000.00
City Hall	Floor 1	Hazard	7 - 3	4	Remove overhanging or protruding objects	Overhanging object, video monitor, 63" AFF (80" min.) (City plans on removing monitor.)	\$1,000.00
City Hall	Floor 1	Kitchen	25 - 1	4	Insulate water lines	Hot water insulation not provided.	\$250.00
City Hall	Floor 1	Kitchen	25 - 1	4	Modify lavatory/counter clearances	Sink is 7 1/2" deep (6 1/2" max.) Clear space beneath the sink not provided.	\$2,500.00
City Hall	Floor 1	Single User Restroom	20 - 1	2	Install sign	Sign not provided.	\$500.00
City Hall	Floor 1	Single User Restroom	20 - 2	4	Modify lavatory/counter clearances	Clear space not provided.	\$2,500.00
City Hall	Floor 1	Single User Restroom	20 - 2	4	Replace or modify grab bars	Grab bars not provided.	\$1,000.00
City Hall	Floor 1	Single User Restroom	20 - 2	4	Replace toilet or adjust toilet seat height	Toilet seat height 16 1/2" (17" - 19" req.)	\$1,000.00
City Hall	Floor 1	Single User Restroom	20 - 2	4	Install sign	Signs not provided.	\$500.00
City Hall	Floor 1	Single User Restroom	20 - 2	4	Replace or reposition fixtures	Toilet center line is 16 1/4" (18" req.) Clear space from toilet to lavatory counter 16" (28" min.)	\$1,500.00
Hye Park	Exterior	Ramp	5 - 1	4	Install or modify handrails	Access to park area qualifies as a ramp. Handrails not provided.	\$5,000.00
Hye Park	Exterior	Door/Gate	8 - 1	1	Provide or modify door kickplate	Kick plate not provided.	\$500.00
Hye Park	Exterior	Door/Gate	8 - 1	1	Enlarge door opening	Width of clear opening is 31" (32" min.)	\$5,000.00
Airport Park	Exterior	Picnic Area	32 - 1	4	Provide an accessible path of travel	Accessible path of travel to picnic area not provided.	\$10,000.00
Airport Park	Exterior	Picnic Area	32 - 1	4	Provide an accessible table	Accessible picnic table not provided.	\$2,500.00
Public Works	Floor 1	Door/Gate	8 - 1	1	Adjust door closer	Operating effort 9lbs. (5lbs. max.)	\$250.00
Public Works	Floor 1	Transaction Counter	16 - 1	4	Provide an accessible counter	Counter is 42 1/2" AFF (28" - 34" req.) (Equivalent facilitations can be provided.)	\$10,000.00
Public Works	Floor 1	Drinking Fountain	10 - 1	4	Replace or reposition drinking fountain	Height is 26 1/2" (27" min.) (Dimensional tolerance.)	\$5,000.00

Public Works	Floor 1	Kitchen	25 - 1	4	Modify lavatory/counter clearances	Clear space not provided.	\$2,500.00
Public Works	Floor 1	Multiple User Restroom	19 - 1	2	Replace or reposition dispensers or mirrors	Towel dispenser obstructs strike edge clearance on swing side.	\$150.00
Public Works	Floor 1	Multiple User Restroom	19 - 1	2	Replace or reposition dispensers or mirrors	Mirror is 54 1/4" AFF (40" max.)	\$150.00
Public Works	Floor 1	Multiple User Restroom	19 - 1	2	Provide or replace stall door hardware	U-shaped handles not provide on back of stall door.	\$250.00
Public Works	Floor 1	Multiple User Restroom	19 - 1	2	Modify stall partitions and doors	Stall door is not located in front of the clear floor space.	\$1,500.00
Public Works	Floor 1	Multiple User Restroom	19 - 1	2	Replace or reposition dispensers or mirrors	Toilet paper is 46" from rear wall (36" max.)	\$150.00
Public Works	Floor 1	Multiple User Restroom	19 - 1	2	Replace or reposition dispensers or mirrors	Coat hook is 53" AFF (48" max.)	\$150.00
Public Works	Floor 1	Multiple User Restroom	19 - 1	2	Modify lavatory/counter clearances	Clear space beneath the sink at 8" less than 17". Toe space 7 3/4" (9" req.)	\$2,500.00
Public Works	Floor 1	Multiple User Restroom	19 - 2	2	Replace or reposition dispensers or mirrors	Mirror is 53 3/4" AFF (40" max.) Towel dispenser is 41" AFF (40" max.) Seat cover dispenser is 55 1/2" AFF (40" max.) Soap dispenser is 41" AFF (40" max.)	\$150.00
Public Works	Floor 1	Multiple User Restroom	19 - 2	2	Replace or reposition fixtures	Toilet center line is 18 1/2" (18" req.)	\$1,500.00
Public Works	Floor 1	Multiple User Restroom	19 - 2	2	Reposition toilet flush controls	Flush controls are not located on the wide side.	\$1,000.00
Public Works	Floor 1	Multiple User Restroom	19 - 2	2	Modify stall partitions and doors	Distance from toilet to nearest fixture is 19 1/2" (32" min.)	\$1,500.00
Public Works	Exterior	Parking Area	1 - 1	1	Install sign	"Minimum Fine \$250" sign not provided.	\$500.00
Public Works	Exterior	Parking Area	1 - 1	1	Install sign for unauthorized parking	Warning sign not provided.	\$500.00
Airport	Floor 1	Multiple User Restroom	19 - 1	2	Replace or reposition fixtures	Toilet center line is 15" (18" req.)	\$1,500.00
Airport	Floor 1	Multiple User Restroom	19 - 1	2	Modify stall partitions and doors	Stall width is 24 1/2" (60" min.)	\$1,500.00
Airport	Floor 1	Multiple User Restroom	19 - 1	2	Modify lavatory/counter clearances	Clear space under sink 26" (29" min.)	\$2,500.00
Airport	Floor 1	Door/Gate	8 - 1	1	Provide additional strike edge clearance	Strike-edge clearance on swing side 12" (24" req.)	\$2,500.00
Airport	Floor 1	Multiple User Restroom	19 - 2	4	Modify stall partitions and doors	Stall width is 24 1/2" (60" min.)	\$1,500.00

Airport	Floor 1	Multiple User Restroom	19 - 2	4	Modify lavatory/counter clearances	Sink center line located 14" from wall (18" min.)	\$2,500.00
Airport	Floor 1	Multiple User Restroom	19 - 2	4	Reposition toilet flush controls	Flush control mounted on the narrow side (wide side req.)	\$1,000.00
BMX Park	Exterior	Multiple User Restroom	19 - 1	2	Replace or modify grab bars	Total length of side grab bar is 51" (54" max).	\$1,000.00
BMX Park	Exterior	Multiple User Restroom	19 - 1	2	Replace or reposition dispensers or mirrors	Paper towel dispenser mounted at 45" AFF (40" max).	\$150.00
BMX Park	Exterior	Multiple User Restroom	19 - 2	2	Reposition toilet flush controls	Flush control is located on the narrow side of the toilet (wide side req.).	\$1,000.00
BMX Park	Exterior	Multiple User Restroom	19 - 2	2	Replace or reposition dispensers or mirrors	Paper towel dispenser is located 45" AFF (40" max).	\$150.00
BMX Park	Exterior	Door/Gate	8 - 1	4	Enlarge door opening	Height of clear opening for girl's restroom door is 79" (80" min). (Dimensional tolerance)	\$5,000.00
BMX Park	Exterior	Grandstand/Bleacher (interior or exterior)	30 - 1	3	Provide accessible seating	Companion seating is not provided at bleachers.	\$750.00
Coe Park	Exterior	Door/Gate	8 - 1	1	Provide or modify door kickplate	Kickplate is not provided at gate.	\$500.00
Coe Park	Exterior	Parking Area	1 - 1	1	Provide or modify accessible spaces	Accessible space is not outlined in blue.	\$500.00
Coe Park	Exterior	Parking Area	1 - 1	1	Install sign	Signage noting \$250 fine is not provided.	\$500.00
Coe Park	Exterior	Multiple User Restroom	19 - 1	2	Provide or replace stall door hardware	Stall door is not self-closing and loop shaped handle is not provided on the back of the stall door.	\$250.00
Coe Park	Exterior	Multiple User Restroom	19 - 1	2	Replace or modify grab bars	Side grab bars are not provided.	\$1,000.00
Coe Park	Exterior	Multiple User Restroom	19 - 1	2	Replace or reposition dispensers or mirrors	Toilet paper is mounted 38" from the back wall (36" max).	\$150.00
Coe Park	Exterior	Multiple User Restroom	19 - 2	2	Replace or modify grab bars	Grab bars are not provided.	\$2,000.00
Coe Park	Exterior	Multiple User Restroom	19 - 2	2	Provide or replace stall door hardware	Loop shaped handle is not provided on the back of the stall door.	\$250.00
Coe Park	Exterior	Swimming Pool / Wading Pools / Spas (int. or ext.)	31 - 1	4	Provide an accessible path of travel	Ramp to splash pool is not provided. (Equivalent facilitations can be provided.)	\$5,000.00
Earl Johnson Park	Exterior	Drinking Fountain	10 - 1	3	Replace or reposition drinking fountain	Hi-lo fountain is not provided.	\$5,000.00
Police Department		Door/Gate	8 - 1	1	Adjust door closer	Operating effort 7lbs. (5lbs req.)	\$250.00

Police Department		Door/Gate	8 - 1	1	Provide or modify door kickplate	Kick plate 4" height (10" min.)	\$500.00
Police Department		Transaction Counter	16 - 1	2	Provide an accessible counter	Counter is 43" AFF (28" 34" req.) Counter top protrudes into accessible path of travel 7 1/2" (4" max.)	\$10,000.00
Police Department		Drinking Fountain	10 - 1	2	Replace or reposition drinking fountain	Clear knee space height is 24" (27" min.)	\$5,000.00
Police Department		Door/Gate	8 - 2	1	Replace or adjust door hardware	Door hardware is knob type.	\$1,000.00
Police Department		Door/Gate	8 - 2	1	Increase or provide maneuvering or clear floor area	Push side clear floor space 47 1/2" (48" min.) Swing side clear floor space 49" (60" min.)	\$2,000.00
Police Department		Multiple User Restroom	19 - 1	2	Increase or provide maneuvering or clear floor area	Turning area under 60" (60" min.)	\$2,000.00
Police Department		Multiple User Restroom	19 - 1	2	Install sign	State and Federal signage not provided.	\$500.00
Police Department		Multiple User Restroom	19 - 1	2	Replace or reposition dispensers or mirrors	Mirror is 42" AFF (40" max.) Towel dispenser is 45" AFF (40" max.) Soap dispenser is 44" !FF (40" max.) Coat hook is 66" AFF (48" max.)	\$150.00
Police Department		Multiple User Restroom	19 - 1	2	Insulate water lines	Hot water pipe insulation not provided.	\$250.00
Police Department		Multiple User Restroom	19 - 1	2	Replace or reposition fixtures	Toilet centerline is 21 1/2" (18" req.)	\$1,500.00
Police Department		Multiple User Restroom	19 - 1	2	Replace or adjust water controls	Sink controls are grab and twist type.	\$500.00
Police Department		Multiple User Restroom	19 - 1	2	Modify lavatory/counter clearances	Clear space beneath sink is 25 1/2" (29" min.)	\$2,500.00
Police Department		Multiple User Restroom	19 - 1	2	Replace toilet or adjust toilet seat height	Toilet seat height is 16" (17" - 19" req.)	\$1,000.00
Police Department		Multiple User Restroom	19 - 1	2	Reposition toilet flush controls	Flush controls are on the narrow side.	\$1,000.00
Police Department		Multiple User Restroom	19 - 1	2	Provide or replace stall door hardware	Door handle on the back side not provided.	\$250.00
Police Department		Multiple User Restroom	19 - 1	2	Modify stall partitions and doors	Side entry stall is 37" wide (60" min.) Clear space in front of the toilet is 48" (60" min.) Edge of toilet to partition is 8 1/4" (32" min.)	\$1,500.00
Police Department		Multiple User Restroom	19 - 1	2	Replace or modify grab bars	Rear grab bar not provided.	\$1,000.00
Police Department		Door/Gate	8 - 3	2	Replace or adjust door hardware	Door hardware is knob type.	\$1,000.00

Police Department		Multiple User Restroom	19 - 2	2	Increase or provide maneuvering or clear floor area	Turning area under 60" (60" min.)	\$2,000.00
Police Department		Multiple User Restroom	19 - 2	2	Install sign	State and Federal signage not provided.	\$500.00
Police Department		Multiple User Restroom	19 - 2	2	Replace or reposition dispensers or mirrors	Mirror is 42 1/2" AFF (40" max.) Towel dispenser is 46" AFF (40" max.) Sanitary napkin dispenser is 46" AFF (40" max.) Coat hook is 66" AFF (48" max.)	\$150.00
Police Department		Multiple User Restroom	19 - 2	2	Replace or reposition fixtures	Toilet centerline is 22" (18" req.)	\$1,500.00
Police Department		Multiple User Restroom	19 - 2	2	Replace or adjust water controls	Sink controls are grab and twist type.	\$500.00
Police Department		Multiple User Restroom	19 - 2	2	Modify lavatory/counter clearances	Clear space beneath sink is 25 3/4" (29" min.)	\$2,500.00
Police Department		Multiple User Restroom	19 - 2	2	Provide or replace stall door hardware	Door handle on the back side not provided.	\$250.00
Police Department		Multiple User Restroom	19 - 2	2	Modify stall partitions and doors	Side entry stall is 37" wide (60" min.) Edge of toilet to partition is 7 1/2" (32" min.)	\$1,500.00
Police Department		Multiple User Restroom	19 - 2	2	Replace or modify grab bars	Rear grab bar not provided. Side grab bar 29" AFF (33" req.)	\$1,000.00
Police Department		Multiple User Restroom	19 - 2	2	Insulate water lines	Hot water pipes not insulated.	\$250.00
Police Department		Door/Gate	8 - 4	2	Replace or adjust door hardware	Door hardware is knob type.	\$1,000.00
Police Department		Door/Gate	8 - 5	2	Replace or adjust door hardware	Door hardware is knob type.	\$1,000.00
Police Department		Door/Gate	8 - 5	2	Install or modify permanent room signs	Tactile exit sign not provided.	\$250.00
Police Department		Door/Gate	8 - 6	2	Replace or adjust door hardware	Door hardware is knob type.	\$1,000.00
Police Department		Door/Gate	8 - 6	2	Provide or modify door kickplate	Door stop mounted on kick plate.	\$500.00
Police Department		Door/Gate	8 - 7	2	Replace or adjust door hardware	Door hardware is knob type.	\$1,000.00
Police Department		Door/Gate	8 - 7	2	Enlarge door opening	Width of clear opening 31" (32" min.)	\$5,000.00
Police Department		Door/Gate	8 - 8	2	Replace or adjust door hardware	Door hardware is knob type.	\$1,000.00
Police Department		Door/Gate	8 - 8	2	Replace or modify door threshold	Threshold height 1" (1/2" max.)	\$1,500.00

Police Department		Door/Gate	8 - 8	2	Install or modify permanent room signs	Tactile exit sign not provided.	\$250.00
Police Department		Door/Gate	8 - 8	2	Provide additional strike edge clearance	Strike-edge clearance on push-side 11" (18" min.)	\$5,000.00
Police Department		Door/Gate	8 - 9	2	Replace or adjust door hardware	Door hardware is knob type.	\$1,000.00
Police Department		Door/Gate	8 - 9	2	Provide additional strike edge clearance	Strike-edge clearance on push-side 14 1/2" (18" min.)	\$5,000.00
Police Department		Door/Gate	8 - 10	2	Replace or adjust door hardware	Door hardware is knob type.	\$1,000.00
Police Department		Single User Restroom	20 - 1	2	Increase or provide maneuvering or clear floor area	Turning area 48 1/2" (60" min.) Door encroaches on clear floor space (12" max.)	\$2,000.00
Police Department		Drinking Fountain	10 - 2	3	Replace or reposition drinking fountain	Knee space 17" (18" - 19" req.) Bubbler 42" AFF (36" max.)	\$5,000.00
Police Department		Walk	4 - 1	1	Regrade surface	Slope reaches 6% (5% max.) Cross slope reaches 4% (2% max.)	\$1,000.00
Police Department		Curb Ramp	3 - 1	1	Install, replace or modify curb ramp	Flared side slope 14% (10% max.)	\$10,000.00
Police Department		Curb Ramp	3 - 1	1	Provide detectable warning strip	Detectable warning not provided.	\$1,000.00
Police Department		Curb Ramp	3 - 1	1	Provide surface texturing	Grooved border not provided.	\$1,000.00
City Hall		Transaction Counter	16 - 1	4	Provide an accessible counter	Transaction counter knee space 13" (19" req.) (Equivalent facilitations can be provided.)	\$10,000.00
City Hall		Transaction Counter	16 - 2	4	Provide an accessible path of travel	Transaction counter knee space 18 3/4" (19" req.) (Equivalent facilitations can be provided.)	\$10,000.00
Veteran's Building		Ramp	5 - 1	1	Regrade or replace ramp	Running slope ranges from 8.5% - 9.1% (should be 8.3%) Ramp length 24'.	\$50,000.00
Veteran's Building		Ramp	5 - 1	1	Install warning curb	Wheel guides not provided.	\$1,500.00
Veteran's Building		Ramp	5 - 1	1	Install or modify handrails	Handrail top surface is 32" AFF (34" - 38" req.)	\$5,000.00
Veteran's Building		Door/Gate	8 - 1	1	Install or modify permanent room signs	Tactile exit sign not provided.	\$250.00
Veteran's Building		Door/Gate	8 - 1	1	Provide sign(s) indicating accessible entries and facilities	ISA not provided.	\$1,000.00

Veteran's Building		Elevator	13 - 1	1	Adjust or provide elevator signals and indicators	Hallway lantern not provided. Audible signals not provided.	\$1,000.00
Veteran's Building		Elevator	13 - 1	1	Adjust elevator operation	Door remains open for less than 2 seconds (5 seconds min.)	\$1,000.00
Veteran's Building		Multiple User Restroom	19 - 1	2	Replace or reposition urinal	Urinal lip is 24" AFF (17" max.)	\$3,000.00
Veteran's Building		Multiple User Restroom	19 - 1	2	Reposition toilet flush controls	Flush controls are 54" AFF (44" max.)	\$1,000.00
Veteran's Building		Multiple User Restroom	19 - 1	2	Increase or provide maneuvering or clear floor area	Clear floor space is 39" (44" min.)	\$2,000.00
Veteran's Building		Multiple User Restroom	19 - 1	2	Modify lavatory/counter clearances	Sink apron is 28" AFF (29" min.)	\$2,500.00
Veteran's Building		Multiple User Restroom	19 - 1	2	Insulate water lines	Pipe insulation not provided.	\$250.00
Veteran's Building		Multiple User Restroom	19 - 1	2	Replace or reposition fixtures	Toilet centerline is 17 1/4" (18" req.)	\$1,500.00
Veteran's Building		Multiple User Restroom	19 - 1	2	Replace or reposition dispensers or mirrors	Paper towel dispenser is 53 1/2" AFF (40" max.) Toilet papers is 45" from rear wall (36" max.) Seat cover dispenser is 42" AFF (40" max.) Coat hook is 64" AFF (48" max.)	\$150.00
Veteran's Building		Multiple User Restroom	19 - 1	2	Modify stall partitions and doors	Toilet is 16 1/2" from partition wall (32" min.) Stall width is 41 1/2" (60" min.)	\$1,500.00
Veteran's Building		Multiple User Restroom	19 - 1	2	Replace or modify grab bars	Rear grab bar is 32" long (36" min.)	\$1,000.00
Veteran's Building		Multiple User Restroom	19 - 1	2	Provide or replace stall door hardware	U-shaped loop handels are not provided.	\$250.00
Veteran's Building		Transaction Counter	16 - 1	4	Provide an accessible counter	Counter is 44" AFF (28" - 34" req.) (Equivalent facilitations can be provided.)	\$10,000.00
Veteran's Building		Drinking Fountain	10 - 1	3	Replace or reposition drinking fountain	Hi-lo fountain not provided. Depth is 10" (18" - 19" req.)	\$5,000.00
Veteran's Building		Door/Gate	8 - 2	2	Install or modify permanent room signs	Tactile exit sign not provided.	\$250.00
Veteran's Building		Door/Gate	8 - 3	2	Install or modify permanent room signs	Tactile exit sign not provided.	\$250.00
Veteran's Building		Door/Gate	8 - 3	2	Provide or modify door kickplate	Door stop mounted in kick plate.	\$500.00
Veteran's Building		Door/Gate	8 - 3	2	Provide an accessible path of travel	APT not provided.	\$10,000.00
Veteran's Building		Door/Gate	8 - 3	2	Adjust door closer	Operating effor 12lbs (5lbs max.)	\$250.00
Veteran's Building		Door/Gate	8 - 3	2	Increase or provide maneuvering or clear floor area	Swing side level space is 50" (60" min.)	\$2,000.00

Veteran's Building		Single User Restroom	20 - 1	2	Replace or reposition dispensers or mirrors	Paper towel dispenser is 45" AFF (40" max.) Seat cover dispenser is 49" AFF (40" max.)	\$150.00
Veteran's Building		Single User Restroom	20 - 1	2	Replace or reposition fixtures	Toilet center line is 17 1/4" (18" req.)	\$1,500.00
Veteran's Building		Multiple User Restroom	19 - 2	2	Provide or replace stall door hardware	No handle on the front of door. Handles are twist and grab style (U-shaped loops req.)	\$250.00
Veteran's Building		Multiple User Restroom	19 - 2	2	Install sign	Sign not provided.	\$500.00
Veteran's Building		Drinking Fountain	10 - 2	3	Replace or reposition drinking fountain	Hi-lo fountain not provided. No knee space provided. Bubbler height is 42" (36" max.)	\$5,000.00
Veteran's Building		Transaction Counter	16 - 2	4	Provide an accessible counter	Counter is 43" AFF (28" - 34" req.) (Equivalent facilitations can be provided.)	\$10,000.00
Veteran's Building		Door/Gate	8 - 4	2	Install or modify permanent room signs	Tactile exit sign not provided.	\$250.00
Veteran's Building		Door/Gate	8 - 4	2	Provide or modify door kickplate	Door stop mounted in kick plate.	\$500.00
Veteran's Building		Door/Gate	8 - 5	1	Provide or modify door kickplate	Door stop mounted in kick plate.	\$500.00
Veteran's Building		Door/Gate	8 - 5	1	Enlarge door opening	Door width 29 3/4" (32" min.)	\$5,000.00
Veteran's Building		Door/Gate	8 - 6	2	Provide or modify door kickplate	Door stop mounted in kick plate.	\$500.00
Veteran's Building		Door/Gate	8 - 7	2	Provide or modify door kickplate	Door stop mounted in kick plate.	\$500.00
Veteran's Building		Stairway	6 - 1	2	Install or modify handrails	Handrails not provided on both sides. Handrail extensions not provided. 24 risers.	\$5,000.00
Veteran's Building		Stairway	6 - 1	2	Repair stair nosings		\$4,000.00
Veteran's Building		Stairway	6 - 2	1	Install or modify handrails	Handrails not provided on both sides. Bottom handrail extensions 7" (12" req.) 3 risers.	\$5,000.00
Veteran's Building		Stairway	6 - 3	1	Install or modify handrails	Bottom handrail extensions 7" (12" req.)	\$5,000.00
Veteran's Building		Stairway	6 - 3	1	Install tread striping	Indicator stripes not provided. 27 risers.	\$500.00
Teen Center		Multiple User Restroom	19 - 1	2	Replace or reposition dispensers or mirrors	Paper towel dispenser 45" AFF (40" max.)	\$150.00
Teen Center		Multiple User Restroom	19 - 1	2	Replace or reposition fixtures	Toilet centerline is 19 1/2" (18" req.)	\$1,500.00

Teen Center		Multiple User Restroom	19 - 1	2	Replace or modify grab bars	Rear grab bar is 31" long (36" min.) Side grab bar is 31" long (42" min.)	\$1,000.00
Teen Center		Multiple User Restroom	19 - 1	2	Provide or replace stall door hardware	Handles not provided on the back of the door.	\$250.00
Teen Center		Multiple User Restroom	19 - 1	2	Install sign	Signage 64" AFF (60" req.)	\$500.00
Teen Center		Door/Gate	8 - 1	2	Increase or provide maneuvering or clear floor area	Clear floor space is 45 1/2" (48" min.)	\$2,000.00
Teen Center		Door/Gate	8 - 1	2	Provide or modify door kickplate	Door stop mounted in kick plate.	\$500.00
Teen Center		Multiple User Restroom	19 - 2	2	Replace or reposition dispensers or mirrors	Paper towel dispenser 45" AFF (40" max.)	\$150.00
Teen Center		Transaction Counter	16 - 1	4	Provide an accessible counter	Counter is 44" AFF (28" - 34" req.) (Equivalent facilitations can be provided.)	\$10,000.00
Teen Center		Door/Gate	8 - 2	2	Adjust door closer	Operating effort 10lbs (5lbs max.) (City plans to replace entire door \$5,000 est.)	\$5,000.00
Teen Center		Door/Gate	8 - 2	2	Provide or modify door kickplate	Door stop mounted in kick plate.	\$0.00
Teen Center		Door/Gate	8 - 2	2	Provide sign(s) indicating accessible entries and facilities	ISA not provided.	\$0.00
Teen Center		Stairway	6 - 1	2	Install or modify handrails	Bottom handrail extensions not provided. Handrails mounted 2" from wall (1 1/2" req.)	\$5,000.00
Teen Center		Stairway	6 - 2	2	Install or modify handrails	Bottom handrail extensions not provided. Handrails mounted 2" from wall (1 1/2" req.)	\$5,000.00
City Council Chambers		Door/Gate	8 - 1	1	Provide or modify door kickplate	Door stop mounted in kick plate. Kick plate 7" AFF (10" req.)	\$500.00
City Council Chambers		Door/Gate	8 - 1	1	Enlarge door opening	Left side entrance door width 27-3/4" (32" req.)	\$5,000.00
City Council Chambers		Door/Gate	8 - 2	1	Provide or modify door kickplate	Door stop mounted in kick plate. Kick plate is 7" AFF (10" req.)	\$500.00
City Council Chambers		Door/Gate	8 - 2	1	Enlarge door opening	Right side entrance door width is 24-1/2" (32" req.)	\$5,000.00
City Council Chambers		Door/Gate	8 - 3	1	Provide or modify door kickplate	Door stop mounted in kick plate.	\$500.00
City Council Chambers		Door/Gate	8 - 3	1	Enlarge door opening	Left side door width 30" (32" req.)	\$5,000.00

City Council Chambers		Door/Gate	8 - 3	1	Install or modify permanent room signs	No tactile exit sign provided.	\$250.00
City Council Chambers		Door/Gate	8 - 4	1	Provide or modify door kickplate	Door stop mounted in kick plate.	\$500.00
City Council Chambers		Door/Gate	8 - 4	1	Enlarge door opening	Right side door width is 30" (32" req.)	\$5,000.00
City Council Chambers		Door/Gate	8 - 5	2	Provide or modify door kickplate	Door stop mounted in kick plate.	\$500.00
City Council Chambers		Door/Gate	8 - 5	2	Adjust door closer	Operating effort 7lbs (5lbs max.)	\$250.00
City Council Chambers		Door/Gate	8 - 5	2	Enlarge door opening	Door width is 31" (32" min.) (Dimensional tolerance.)	\$0.00
City Council Chambers		Door/Gate	8 - 5	2	Provide additional strike edge clearance	Strike edge clearance on the push side 3-1/2" (12" min.)	\$2,500.00
City Council Chambers		Ramp	5 - 1	4	Regrade or replace ramp	Ramp slope is 8.4% - 8.7% (8.3% max.) Ramp width is 46-1/2" (48" min.) Ramp is 12' long.	\$50,000.00
City Council Chambers		Ramp	5 - 1	4	Provide level landing	Bottom landing 66" long (72" min.)	\$10,000.00
Civic Center Park		Parking Area	1 - 1	1	Install sign	"Minimum Fine \$250" sign not provided. The words "NO PARKING" are not painted in the access aisle.	\$500.00
Civic Center Park		Parking Area	1 - 1	1	Regrade surface	Slope in access aisle 3% (2% max.)	\$1,000.00
Civic Center Park		Parking Area	1 - 1	1	Provide or modify accessible access aisles	Access aisle border is white (blue req.)	\$1,000.00
Civic Center Park		Walk	4 - 1	1	Widen walk	Walk is 36" wide (48" min.) Walk is 50' 6" long.	\$1,000.00
Civic Center Park		Walk	4 - 2	1	Widen walk	Walk width varies from 26" - 47" (48" min.) Walk is 41' long.	\$1,000.00
Civic Center Park		Walk	4 - 2	1	Regrade surface	Cross slope, near stairs, is 8.8% (2% max.)	\$1,000.00
Civic Center Park		Drinking Fountain	10 - 1	3	Increase or provide maneuvering or clear floor area	Slope of clear floor space 10.3% (level req.)	\$2,000.00
Civic Center Park		Parking Area	1 - 2	1	Install sign	"Minimum Fine \$250" sign not provided. The words "NO PARKING" are not painted in the access aisle.	\$500.00
Civic Center Park		Parking Area	1 - 2	1	Provide or modify accessible access aisles	Access aisle border is white (blue req.)	\$1,000.00

Civic Center Park		Parking Area	1 - 2	1	Install van parking sign	Two van accessible stalls are identified but only one access aisle.	\$500.00
Civic Center Park		Parking Area	1 - 3	1	Install sign	"Minimum Fine \$250" sign not provided. The words "NO PARKING" are not painted in the access aisle.	\$500.00
Civic Center Park		Parking Area	1 - 3	1	Regrade surface	Slope in access aisle 2.1% - 2.6% (2% max.)	\$1,000.00
Civic Center Park		Parking Area	1 - 3	1	Provide or modify accessible access aisles	Access aisle border is white (blue req.) Accessible aisle missing striping.	\$1,000.00
Civic Center Park		Parking Area	1 - 3	1	Install van parking sign	Van accessible stall not provided.	\$500.00
Civic Center Park		Parking Area	1 - 3	1	Provide or modify accessible spaces	ISA not provided. Stall length is 16' (18' req.)	\$500.00
Civic Center Park		Single User Restroom	20 - 1	2	Install sign	Correct door signage not provided 64" AFF (60" req.) Latch side sign 56" AFF (60" req.)	\$500.00
Civic Center Park		Single User Restroom	20 - 1	2	Replace or reposition dispensers or mirrors	Paper towel dispenser 41" AFF (40" max.) Mirror 41" AFF (40" max.)	\$150.00
Civic Center Park		Single User Restroom	20 - 1	2	Increase or provide maneuvering or clear floor area	Turning area 51" (60" min.) Slope near drain is 3.5% (2% max.)	\$2,000.00
Civic Center Park		Single User Restroom	20 - 1	2	Replace toilet or adjust toilet seat height	Toilet seat height is 20" AFF (17" - 19" req.)	\$1,000.00
Civic Center Park		Single User Restroom	20 - 1	2	Replace or modify grab bars	Side grab bar is 47-1/2" from rear wall (54" req.)	\$1,000.00
Civic Center Park		Single User Restroom	20 - 2	2	Install sign	Correct door signage not provided 65" AFF (60" req.) Latch side sign 61" AFF (60" req.)	\$500.00
Civic Center Park		Single User Restroom	20 - 2	2	Replace or reposition dispensers or mirrors	Paper towel dispenser 41" AFF (40" max.) Mirror 41" AFF (40" max.)	\$150.00
Civic Center Park		Single User Restroom	20 - 2	2	Increase or provide maneuvering or clear floor area	Slope near drain is 4.5% (2% max.)	\$2,000.00
Civic Center Park		Single User Restroom	20 - 2	2	Replace toilet or adjust toilet seat height	Toilet seat height is 20" AFF (17" - 19" req.)	\$1,000.00
Civic Center Park		Single User Restroom	20 - 2	2	Replace or modify grab bars	Side grab bar is 47-1/2" from rear wall (54" req.)	\$1,000.00
Civic Center Park		Single User Restroom	20 - 2	2	Replace or reposition fixtures	Toilet centerline is 20" (18" req.)	\$1,500.00
Civic Center Park		Walk	4 - 3	1	Repair surface	Surface level change 1" (1/4" max.) (Near restrooms and water fountain.)	\$2,000.00
Civic Center Park		Fixed Bench	34 - 1	4	Provide accessible fixed bench	Seat height 16" AFF (17" - 19" req.) Total of 11 benches.	\$2,000.00

City Council Chambers		Drinking Fountain	10 - 1	3	Replace or reposition drinking fountain	Depth is 10" (18" - 19" req.) 26" AFF ((27" min.))	\$5,000.00
Civic Center Auditorium		Door/Gate	8 - 1	2	Install or modify permanent room signs	Tactile exit sign not provided.	\$250.00
Civic Center Auditorium		Door/Gate	8 - 1	2	Adjust door closer	Operating effort 20lbs (5lbs max.) (Unfeasable.)	\$0.00
Civic Center Auditorium		Door/Gate	8 - 2	2	Install or modify permanent room signs	Tactile exit sign not provided.	\$250.00
Civic Center Auditorium		Door/Gate	8 - 2	2	Adjust door closer	Operating effort 20lbs (5lbs max.) (Unfeasable.)	\$0.00
Civic Center Auditorium		Door/Gate	8 - 3	2	Install or modify permanent room signs	Tactile exit sign not provided.	\$250.00
Civic Center Auditorium		Door/Gate	8 - 3	2	Adjust door closer	Operating effort 15lbs (5lbs max.)	\$250.00
Civic Center Auditorium		Stairway	6 - 1	4	Install or modify handrails	Handrail not continuous. Bottom handrail extensions not provided. Handrails mounted 3" from wall (1-1/2" req.) 31 risers.	\$5,000.00
Civic Center Auditorium		Stairway	6 - 2	4	Install or modify handrails	Handrail not continuous. Bottom handrail extensions not provided. Handrails mounted 3" from wall (1-1/2" req.) 31 risers.	\$5,000.00
Civic Center Auditorium		Stairway	6 - 3	2	Install tread striping	Indicator striping not provided. Handrails mounted 3" from wall (1-1/2" req.) 22 risers.	\$500.00
Civic Center Auditorium		Stairway	6 - 4	2	Install tread striping	Indicator striping not provided. Handrails mounted 3" from wall (1-1/2" req.) 22 risers.	\$500.00
Civic Center Auditorium		Ramp	5 - 1	2	Install or modify handrails	Handrails not provided on both sides. Handrail 33" AFF (34" - 38" req.) Handrail 2-3/4" from wall (1-1/2" req.)	\$5,000.00
Civic Center Auditorium		Door/Gate	8 - 4	4	Increase or provide maneuvering or clear floor area	Clear floor space on the swing side 54" (60" min.)	\$2,000.00
Civic Center Auditorium		Door/Gate	8 - 4	4	Provide or modify door kickplate	Door stop mounted in kick plate.	\$500.00
Civic Center Auditorium		Door/Gate	8 - 4	4	Adjust door closer	Operating effort 6lbs (5lbs max.)	\$250.00
Civic Center Auditorium		Door/Gate	8 - 4	4	Adjust door closer	Door closer 77" AFF (80" minn.)	\$250.00

Civic Center Auditorium		Multiple User Restroom	19 - 1	4	Replace or reposition dispensers or mirrors	Paper towel dispenser 43" AFF (40" max.) Soap dispenser 44" AFF (40" max.) Toilet seat dispenser 43" AFF (40" max.)	\$150.00
Civic Center Auditorium		Multiple User Restroom	19 - 1	4	Modify lavatory/counter clearances	Sink is 28" AFF (29" min.) Clear space beneath sink 16-3/4" (17" min.)	\$2,500.00
Civic Center Auditorium		Multiple User Restroom	19 - 1	4	Provide or replace stall door hardware	U-shaped handles on back of door not provided.	\$250.00
Civic Center Auditorium		Multiple User Restroom	19 - 1	4	Replace or reposition fixtures	Toilet centerline 16-1/2" (18" req.)	\$1,500.00
Civic Center Auditorium		Multiple User Restroom	19 - 1	4	Modify stall partitions and doors	Toilet to wall 15-1/2" (32" min.) 28" in front of toilet (48" min.) Compartment width 37-1/2" (60" req.)	\$1,500.00
Civic Center Auditorium		Multiple User Restroom	19 - 1	4	Replace toilet or adjust toilet seat height	Toilet seat height 16" (17" - 19" req.)	\$1,000.00
Civic Center Auditorium		Multiple User Restroom	19 - 1	4	Replace or modify grab bars	Rear grab bar not provided. Side grab bar mounted 3" from wall (1-1/2" req.)	\$1,000.00
Civic Center Auditorium		Door/Gate	8 - 5	1	Provide or modify door kickplate	Door stop mounted in kick plate.	\$500.00
Civic Center Auditorium		Door/Gate	8 - 5	1	Install or modify permanent room signs	Tactile exit sign not provided.	\$250.00
Civic Center Auditorium		Door/Gate	8 - 6	4	Provide or modify door kickplate	Door stop mounted in kick plate.	\$500.00
Civic Center Auditorium		Door/Gate	8 - 6	4	Install or modify permanent room signs	Tactile exit sign not provided.	\$250.00
Civic Center Auditorium		Door/Gate	8 - 7	4	Provide or modify door kickplate	Door stop mounted in kick plate.	\$500.00
Civic Center Auditorium		Door/Gate	8 - 7	4	Install or modify permanent room signs	Tactile exit sign not provided.	\$250.00
Civic Center Auditorium		Door/Gate	8 - 8	4	Provide or modify door kickplate	Door stop mounted in kick plate.	\$500.00
Civic Center Auditorium		Door/Gate	8 - 8	4	Install or modify permanent room signs	Tactile exit sign not provided.	\$250.00
Civic Center Auditorium		Door/Gate	8 - 9	1	Provide or modify door kickplate	Door stop mounted in kick plate.	\$500.00
Civic Center Auditorium		Door/Gate	8 - 9	1	Adjust door closer	Operating effort 15lbs (5lbs max.)	\$250.00
Civic Center Auditorium		Door/Gate	8 - 10	4	Provide or modify door kickplate	Door stop mounted in kick plate.	\$500.00

Civic Center Auditorium		Door/Gate	8 - 10	4	Adjust door closer	Operating effort 15lbs (5lbs max.)	\$250.00
Civic Center Auditorium		Door/Gate	8 - 11	4	Provide or modify door kickplate	Door stop mounted in kick plate.	\$500.00
Civic Center Auditorium		Door/Gate	8 - 11	4	Adjust door closer	Operating effort 15lbs (5lbs max.)	\$250.00
Civic Center Auditorium		Door/Gate	8 - 12	4	Provide or modify door kickplate	Door stop mounted in kick plate.	\$500.00
Civic Center Auditorium		Door/Gate	8 - 12	4	Adjust door closer	Operating effort 15lbs (5lbs max.)	\$250.00
Civic Center Auditorium		Ramp	5 - 2	1	Regrade or replace ramp	Slope at lower end of ramp 9.2% (8.3% max.) Ramp is 56' long.	\$50,000.00
Civic Center Auditorium		Ramp	5 - 2	1	Install or modify handrails	Handrails 33" AFF (34" - 38" req.)	\$5,000.00
Civic Center Auditorium		Stairway	6 - 5	1	Install tread striping	Indicator stripe not provided. 8 risers.	\$500.00
Civic Center Auditorium		Stairway	6 - 6	2	Install or modify handrails	Handrail extensions, top and bottom, not provided.	\$5,000.00
Civic Center Auditorium		Stairway	6 - 6	2	Install tread striping	Indicator stripes faded. 8 risers.	\$500.00
Civic Center Auditorium		Building Level / Lift	12 - 1	2	Install ramp or lift	Accessible path of travel not provided.	\$35,000.00
Veteran's Building		Building Level / Lift	12 - 1	4	Install ramp or lift	Accessible path of travel not provided. (Equivalent facilitations can be provided.)	\$35,000.00
Lacey Park	Exterior	Drinking Fountain	10 - 1	3	Replace or reposition drinking fountain	Hi-lo fountain is not provided.	\$5,000.00
Lacey Park	Exterior	Door/Gate	8 - 1	1	Provide or modify door kickplate	Gate to children's area does not have a kickplate.	\$500.00
Lacey Park	Exterior	Picnic Area	32 - 1	4	Provide an accessible path of travel	There is no accessible path of travel to the picnic area.	\$10,000.00
Lacey Park	Exterior	Picnic Area	32 - 2	4	Provide an accessible path of travel	There is no accessible path of travel to the picnic area.	\$10,000.00
Lacey Park	Exterior	Door/Gate	8 - 2	1	Enlarge door opening	Height of restroom door is 75-3/4"	\$5,000.00
Lacey Park	Exterior	Door/Gate	8 - 2	1	Provide additional strike edge clearance	Clear floor space on the swing side is 56" (60" min).	\$5,000.00
Lacey Park	Exterior	Door/Gate	8 - 3	2	Provide additional strike edge clearance	Strike edge clearance from the swing side is 56-3/4" (60" min).	\$5,000.00
Lacey Park	Exterior	Door/Gate	8 - 3	2	Enlarge door opening	Height of restroom door is 75-3/4"	\$5,000.00

Lacey Park	Exterior	Hazard	7 - 1	4	Remove overhanging or protruding objects	Dumpster arm is a protruding object. Protrudes 6" (4" max) and is mounted 46-1/2" above the ground surface. (27" max and 80" min.).	\$1,000.00
Lacey Park	Exterior	Multiple User Restroom	19 - 1	2	Install sign	No signage on latch side of door. Federal signage is mounted 70" on center.	\$500.00
Lacey Park	Exterior	Multiple User Restroom	19 - 1	2	Replace or reposition urinal	Urinal rim is located 24" AFF (17" max) . Flush control is located 48" AFF (44" max).	\$3,000.00
Lacey Park	Exterior	Multiple User Restroom	19 - 1	2	Increase or provide maneuvering or clear floor area	Turn around space is 58" (60" min).	\$2,000.00
Lacey Park	Exterior	Multiple User Restroom	19 - 1	2	Provide or replace stall door hardware	U-shaped handle is provided on one side only. Latch is broken.	\$250.00
Lacey Park	Exterior	Multiple User Restroom	19 - 1	2	Replace or reposition fixtures	Centerline of toilet is 17" (18" req).	\$1,500.00
Lacey Park	Exterior	Multiple User Restroom	19 - 1	2	Replace or modify grab bars	Total length of side grab bar is 52" (54" min).	\$1,000.00
Lacey Park	Exterior	Multiple User Restroom	19 - 2	2	Install sign	No signage on latch side of door. Federal signage is mounted 70" on center.	\$500.00
Lacey Park	Exterior	Multiple User Restroom	19 - 2	2	Increase or provide maneuvering or clear floor area	Turn around space is 58" (60" min).	\$2,000.00
Lacey Park	Exterior	Multiple User Restroom	19 - 2	2	Provide or replace stall door hardware	U-shaped handle is provided on one side only. Latch is broken.	\$250.00
Lacey Park	Exterior	Multiple User Restroom	19 - 2	2	Replace or reposition fixtures	Centerline of toilet is 16-1/2" (18" req).	\$1,500.00
Lacey Park	Exterior	Multiple User Restroom	19 - 2	2	Replace or modify grab bars	Total length of side grab bar is 52" (54" min).	\$1,000.00
Hidden Valley Park	Exterior	Parking Area	1 - 1	1	Provide or modify accessible access aisles	Access aisle has a built up curb ramp. Slopes up to 7.8% (2% min).	\$1,000.00
Hidden Valley Park	Exterior	Parking Area	1 - 1	1	Install sign	Signage for \$250 minimum fine is not provided.	\$500.00
Hidden Valley Park	Exterior	Parking Area	1 - 1	1	Provide or modify accessible spaces	Length of stall is 16'-6" (18'-0" min). Blue striping required.	\$500.00
Hidden Valley Park	Exterior	Picnic Area	32 - 1	4	Provide an accessible table	Accessible picnic tables are not provided.	\$2,500.00
Hidden Valley Park	Exterior	Drinking Fountain	10 - 1	3	Provide an accessible path of travel	There is no accessible path of travel to the drinking fountain.	\$500.00
Hidden Valley Park	Exterior	Game and Sports Area	29 - 1	4			\$0.00

Hidden Valley Park	Exterior	Multiple User Restroom	19 - 1	2	Replace or reposition dispensers or mirrors	Paper towel dispenser is located 44" AFF. (40" max).	\$150.00
Hidden Valley Park	Exterior	Multiple User Restroom	19 - 1	2	Replace or modify grab bars	Grab bars are mounted 36" AFF (33" req).	\$1,000.00
Hidden Valley Park	Exterior	Multiple User Restroom	19 - 1	2	Provide or replace stall door hardware	Loopshape handles are located on one side of the compartment door. (Both sides req).	\$250.00
Hidden Valley Park	Exterior	Multiple User Restroom	19 - 2	2	Replace or reposition dispensers or mirrors	Paper towel dispenser is located 43" AFF. (40" max).	\$150.00
Hidden Valley Park	Exterior	Multiple User Restroom	19 - 2	2	Provide or replace stall door hardware	Loopshape handles are located on one side of the compartment door. (Both sides req).	\$250.00
Hidden Valley Park	Exterior	Door/Gate	8 - 1	2	Enlarge door opening	Height of restroom door is 76-3/4" due to magnetic closer.	\$5,000.00
Hidden Valley Park	Exterior	Door/Gate	8 - 2	2	Enlarge door opening	Height of restroom door is 76-1/2" due to magnetic closer.	\$5,000.00
Hidden Valley Park	Exterior	Picnic Area	32 - 2	4	Provide an accessible table	Accessible picnic tables are not provided.	\$2,500.00
Hidden Valley Park	Exterior	Parking Area	1 - 2	1	Install sign	Additional sign for \$250 minimum fine is required.	\$500.00
Hidden Valley Park	Exterior	Parking Area	1 - 2	1	Provide or modify accessible spaces	Accessible spaces are outlined in white (blue req).	\$500.00
Hidden Valley Park	Exterior	Parking Area	1 - 2	1	Install sign	The words NO PARKING are not painted in the access aisle.	\$500.00
Skate Park	Exterior	Parking Area	1 - 1	1	Install sign	"Minimum Fine \$250" sign not provided.	\$500.00
Skate Park	Exterior	Parking Area	1 - 1	1	Provide or modify accessible spaces	Access aisle striping painted in white (blue req.)	\$500.00
Coe Park Hall	Floor 1	Ramp	5 - 1	1	Provide level landing	Slope at top level landing ranges from 3.5-5.1%.	\$10,000.00
Coe Park Hall	Floor 1	Ramp	5 - 1	1	Regrade or replace ramp	Ramp slope ranges from 8.4 - 9.6%. (8.33 max).	\$50,000.00
Coe Park Hall	Floor 1	Stairway	6 - 3	2	Install tread striping	Indicator stripe is needed for one riser.	\$500.00
Coe Park Hall	Floor 1	Stairway	6 - 3	2	Install or modify handrails	Handrails are located 2" from wall. (Dimensional tolerance.)	\$0.00
Coe Park Hall	Floor 1	Door/Gate	8 - 1	2	Provide or modify door kickplate	There is a door stop in the kickplate	\$500.00
Coe Park Hall	Floor 1	Door/Gate	8 - 1	2	Provide sign(s) indicating accessible entries and facilities	Primary accessible entrance does not have ISA.	\$1,000.00

Coe Park Hall	Floor 1	Door/Gate	8 - 1	2	Install or modify permanent room signs	Illuminated exit sign is not accompanied by braille exit sign.	\$250.00
Coe Park Hall	Floor 1	Door/Gate	8 - 1	2	Adjust door closer	Door pressure is 18lbs. (5lbs min).	\$250.00
Coe Park Hall	Floor 1	Door/Gate	8 - 2	2	Provide an accessible path of travel	No accessible path of travel provided due to 7" step. Place directional signage on door to indicate location of accessible entrance.	\$250.00
Coe Park Hall	Floor 1	Door/Gate	8 - 2	2	Replace or modify door threshold	Threshold is 1" (1/2" max).	\$1,500.00
Coe Park Hall	Floor 1	Stairway	6 - 1	1	Install or modify handrails	4 risers. Handrails are not provided.	\$5,000.00
Coe Park Hall	Floor 1	Stairway	6 - 1	1	Install tread striping	Install indicator stripes on top and bottom riser.	\$500.00
Coe Park Hall	Floor 1	Stairway	6 - 2	4	Install or modify handrails	4 risers. Handrails are not provided.	\$5,000.00
Coe Park Hall	Floor 1	Stairway	6 - 2	4	Install tread striping	Install indicator stripes on top and bottom riser.	\$500.00
Coe Park Hall	Floor 1	Single User Restroom	20 - 1	2	Replace or reposition fixtures	Centerline of toilet is 19" (18" req.)	\$1,500.00
Coe Park Hall	Floor 1	Single User Restroom	20 - 1	2	Reposition toilet flush controls	Flush control is not on the wide side.	\$1,000.00
Coe Park Hall	Floor 1	Single User Restroom	20 - 1	2	Replace or reposition dispensers or mirrors	Paper towel dispenser is located 43" AFF. (40" max).	\$150.00
Coe Park Hall	Floor 1	Single User Restroom	20 - 1	2	Install sign	Door signage is mounted 52" AFF (60" req).	\$500.00
Coe Park Hall	Floor 1	Single User Restroom	20 - 1	2	Replace or modify grab bars	Side grab bar is 36" long (42" min.) Overall length of side grab bar is 51" (54" min).	\$1,000.00
Harris Ball Field	Exterior	Transaction Counter	16 - 1	4	Provide an accessible counter	Transaction counter to concession stand is 44" (34" max). (Equivalent facilitations can be provided.)	\$10,000.00
Lacey Park	Exterior	Swimming Pool / Wading Pools / Spas (int. or ext.)	31 - 1	4	Provide an accessible path of travel	There is no accessible path of travel to the water play/splash pad area. (Equivalent facilitations can be provided.)	\$10,000.00
Hidden Valley Park	Exterior	Walk	4 - 1	3	Provide an accessible path of travel	There is no accessible path of travel to the DogiPot. 8'-0" long 4'-0 wide path is needed.	\$320.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 1	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 1	0	Provide surface texturing	Grooved border not provided.	\$1,000.00

Downtown Core PROW	Exterior	Curb Ramp	3 - 1	0	Install, replace or modify curb ramp	Slope of curb ramp 11.3% (8.33% max.) Slope of flared sides 17% - 19% (8.33% max.) Gutter slope 12.2%. Top level landing 3.3% (2% max.)	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 1	0	Repair surface	Gutter lip 3/4" (1/4" max.)	\$500.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 2	0	Install, replace or modify curb ramp	Slope of flared sides 10.4% - 10.8% (8.33% max.) Top level landing 5.8% (2% max.)	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 2	0	Provide surface texturing	Curb ramp color contrast not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 3	0	Install, replace or modify curb ramp	Slope of curb ramp 10.2% (8.33% max.) Slope of flared sides up to 16% (8.33% max.) Top level landing 4.7% (2% max.), and 42" (48" x 48" min. Gutter slope 12.2%.	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 4	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 4	0	Provide surface texturing	Grooved border not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 4	0	Install, replace or modify curb ramp	Slope of curb ramp 10% (8.33% max.) Slope of flared sides 11% - 16% (8.33% max.) Top level landing 2.3% (2% max.) Bottom level landing 32" (48" x 48" min.) Gutter slope 8.4% (5% max.)	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 4	0	Repair surface	Gutter lip 1" (1/4" max.)	\$500.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 5	0	Provide detectable warning strip	Detectable warning not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 5	0	Provide surface texturing	Grooved border not provided. Curb ramp color contrast not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 5	0	Install, replace or modify curb ramp	Slope of curb ramp 8.4% - 9.5% (8.33% max.) Slope of flared sides 12.9% - 13.2% (8.33% max.) Gutter slope 9.4%.	\$10,000.00

Downtown Core PROW	Exterior	Curb Ramp	3 - 6	0	Install, replace or modify curb ramp	Slope of curb ramp 9.8% (8.33% max.) Slope of flared sides up to 10.3% (8.33% max.) Top level landing 4% (2% max.) Gutter slope 6.5 (5% max.)	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 7	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 7	0	Provide surface texturing	Grooved border not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 7	0	Install, replace or modify curb ramp	Slope of curb ramp 10.2% -11.5% (8.33% max.) Top level landing 5.3% (2% max.)	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 8	0	Repair surface	Gutter lip 3/4" (1/4" max.)	\$500.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 8	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 8	0	Provide surface texturing	Grooved border not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 8	0	Provide level landing	Top level landing 3.2% (2% max.)	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 9	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 9	0	Provide surface texturing	Grooved border not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 9	0	Install, replace or modify curb ramp	Slope of curb ramp 8.4% - 8.8% (8.33% max.) Slope of flared sides 13% - 17% (8.33% max.) Top level landing 5.8% (2% max.)	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 10	0	Install, replace or modify curb ramp	Slope of curb ramp 8.9% (8.33% max.)	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 11	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 11	0	Provide surface texturing	Grooved border not provided. Curb ramp color contrast not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 11	0	Install, replace or modify curb ramp	Slope of curb ramp 8.4% - 9.4% (8.33% max.) Top level landing 2.2 - 2.6% (2% max.) Gutter slope 12.2%.	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 11	0	Repair surface	Gutter lip 1/2" (1/4" max.) Standing water at bottom of curb ramp.	\$500.00

Downtown Core PROW	Exterior	Curb Ramp	3 - 12	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 12	0	Provide surface texturing	Grooved border not provided. Curb ramp color contrast not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 12	0	Install, replace or modify curb ramp	Slope of curb ramp 10% - 11.4% (8.33% max.) Slope of flared sides 15% - 19% (8.33% max.) Top level landing 2.5% - 4% (2% max.) Bottom level landing 33" (48" min.) Gutter slope 5.5% (5% max.)	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 13	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 13	0	Provide surface texturing	Grooved border not provided. Curb ramp color contrast not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 13	0	Install, replace or modify curb ramp	Top level landing 6.2% (2% max.)	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 13	0	Repair surface	Gutter lip 1" (1/4" max.)	\$500.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 14	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 14	0	Provide surface texturing	Grooved border not provided. Curb ramp color contrast not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 14	0	Install, replace or modify curb ramp	Slope of curb ramp 9.1% (8.33% max.) Top level landing 6.4% - 7.3% (2% max.)	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 14	0	Repair surface	Gutter lip 3/4" (1/4" max.)	\$500.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 15	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 15	0	Install, replace or modify curb ramp	Slope of curb ramp 9.4% - 9.7% (8.33% max.) Slope of flared sides 13.8% - 16% (8.33% max.) Top level landing 4% (2% max.)	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 16	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 16	0	Provide surface texturing	Grooved border not provided (one side only.)	\$1,000.00

Downtown Core PROW	Exterior	Curb Ramp	3 - 16	0	Install, replace or modify curb ramp	Slope of flared sides 9% - 14.1% (8.33% max.) Bottom level landing 27" (48" min.)	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 17	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 17	0	Provide surface texturing	Grooved border not provided. Curb ramp color contrast not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 17	0	Install, replace or modify curb ramp	Slope of curb ramp 8.6% - 9.0% (8.33% max.) Slope of flared sides 15.8% - 20.3% (8.33% max.) Top level landing 3.5% - 4.0% (2% max.) Bottom level landing 36" (48" min.) Gutter slope 5.8% - 6.3% (5% max.)	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 17	0	Repair surface	Gutter lip 1/2" (1/4" max.)	\$500.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 18	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 18	0	Provide surface texturing	Grooved border not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 18	0	Install, replace or modify curb ramp	Top level landing 3.8% (2% max.) Bottom level landing 36" (48" min.) Gutter slope 6.2% - 7.3% (5% max.)	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 18	0	Repair surface	Gutter lip 3/4" (1/4" max.)	\$500.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 19	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 19	0	Provide surface texturing	Grooved border not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 19	0	Install, replace or modify curb ramp	Top level landing 2.7% (2% max.) Bottom level landing 36" (48" min.)	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 20	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 20	0	Provide surface texturing	Grooved border not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 20	0	Install, replace or modify curb ramp	Slope of curb ramp 8.4% - 9.9% (8.33% max.) Slope of flared sides 9.2% - 11.6% (8.33% max.) Gutter slope 6.2% (5% max.)	\$10,000.00

Downtown Core PROW	Exterior	Curb Ramp	3 - 21	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 21	0	Provide surface texturing	Grooved border not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 21	0	Install, replace or modify curb ramp	Slope of curb ramp 12.3% - 13.1% (8.33% max.) Slope of flared sides 19.3% - 21.3% (8.33% max.) Top level landing 3% (2% max.) Gutter slope 6.1% - 7.3% (5% max.)	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 21	0	Repair surface	Gutter lip 3/4" (1/4" max.)	\$500.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 22	0	Install, replace or modify curb ramp	Top level landing 6.9% (2% max.) Gutter slope 6.3% (5% max.)	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 23	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 23	0	Provide surface texturing	Grooved border not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 23	0	Install, replace or modify curb ramp	Slope of flared sides 13.6% - 16.4% (8.33% max.) Gutter slope 7.2% - 6.7% (5% max.)	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 23	0	Repair surface	Gutter lip 1" (1/4" max.)	\$500.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 24	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 24	0	Install, replace or modify curb ramp	Slope of curb ramp 9.6% - 10.1% (8.33% max.) Slope of flared sides 9.6%, one side (8.33% max.) Top level landing 3.3% (2% max.) Gutter slope 8% (5% max.)	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 24	0	Repair surface	Gutter lip 3/4" (1/4" max.)	\$2,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 25	0	Install, replace or modify curb ramp	Gutter slope 7.3% (5% max.)	\$2,500.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 26	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 26	0	Provide surface texturing	Grooved border not provided. Curb ramp color contrast not provided.	\$1,000.00

Downtown Core PROW	Exterior	Curb Ramp	3 - 26	0	Install, replace or modify curb ramp	Slope of curb ramp 10.5% - 12.6% (8.33% max.) Slope of flared sides 10.4% - 10.5% (8.33% max.) Top level landing 2.5% - 4% (2% max.)	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 26	0	Repair surface	Gutter lip 1/2" (1/4" max.)	\$2,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 27	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 27	0	Provide surface texturing	Curb ramp color contrast not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 27	0	Install, replace or modify curb ramp	Slope of curb ramp 10.2% (8.33% max.) Slope of flared sides 11.2% - 15.3% (8.33% max.) Gutter slope 8% (5% max.)	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 27	0	Repair surface	Gutter lip 1/2" (1/4" max.)	\$2,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 28	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 28	0	Provide surface texturing	Grooved border not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 28	0	Install, replace or modify curb ramp	Slope of curb ramp 9.8% - 10.7% (8.33% max.) Slope of flared sides 11.3% - 14.2% (8.33% max.) Top level landing not provided. Gutter slope 5.7% - 5.93% (5% max.)	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 29	0	Provide detectable warning strip	Detectable warning not Provided. Curb ramp color contrast not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 29	0	Provide surface texturing	Grooved border not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 30	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 30	0	Provide surface texturing	Grooved border not provided. Curb ramp color contrast not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 30	0	Provide level landing	Gutter slope 6.7% (5% max.)	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 30	0	Repair surface	Gutter lip 1/2" (1/4" max.)	\$2,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 31	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00

Downtown Core PROW	Exterior	Curb Ramp	3 - 31	0	Provide surface texturing	Grooved border not provided. Curb ramp color contrast not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 31	0	Install, replace or modify curb ramp	Slope of curb ramp 10.5% (8.33% max.) Slope of flared sides 17.8% - 9.4% (8.33% max.) Top level landing not provided. Gutter slope 10.3% (5% max.)	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 31	0	Repair surface	Gutter lip 1" (1/4" max.)	\$2,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 32	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 32	0	Provide surface texturing	Grooved border not provided. Curb ramp color contrast not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 32	0	Install, replace or modify curb ramp	Slope of curb ramp 10.5% (8.33% max.) Slope of flared sides 15% - 18.3% (8.33% max.) Top level landing not provided.	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 33	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 33	0	Provide surface texturing	Grooved border not provided. Curb ramp color contrast not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 33	0	Provide level landing	Gutter slope 11% (5% max.)	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 33	0	Install, replace or modify curb ramp	Slope of curb ramp 8.4% - 9.3% (8.33% max.) Slope of flared sides 11.1% - 12.6% (8.33% max.) Top level landing 5.8% (2% max.) Bottom level landing 24" (48" min.)	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 33	0	Repair surface	Gutter lip 1" (1/4" max.)	\$2,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 34	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 34	0	Provide surface texturing	Grooved border not provided. Curb ramp color contrast not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 34	0	Install, replace or modify curb ramp	Slope of curb ramp 8.4% - 9% (8.33% max.) Slope of flared sides 8.7% - 10% (8.33% max.) Top level landing 2.7% (2% max.) Gutter slope 7.8% (5% max.)	\$10,000.00

Downtown Core PROW	Exterior	Curb Ramp	3 - 34	0	Repair surface	Gutter lip 1" (1/4" max.)	\$2,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 35	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 35	0	Provide surface texturing	Grooved border not provided. Curb ramp color contrast not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 36	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 36	0	Provide surface texturing	Curb ramp color contrast not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 36	0	Install, replace or modify curb ramp	Slope of curb ramp 10.3% - 11.6% (8.33% max.) Slope of flared sides 10.1% - 11.8% (8.33% max.) Top level landing not provided.	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 36	0	Repair surface	Gutter lip 1" (1/4" max.)	\$2,000.00
Downtown Core PROW	Exterior	Walk	4 - 1	0	Regrade surface	Cross slope 3.1% (2.0% max.) Width 31'-7". Length 13'-7". Fuller Alley.	\$1,240.00
Downtown Core PROW	Exterior	Walk	4 - 2	0	Regrade surface	Cross slope 9.8% (2.0% max.) Width 24'. Length 4'-6" APN# 010234020000	\$960.00
Downtown Core PROW	Exterior	Walk	4 - 3	0	Regrade surface	Cross slope 7.3% (2.0% max.) Width 30'-5". Length 10'-0" Fuller Alley.	\$1,200.00
Downtown Core PROW	Exterior	Walk	4 - 4	0	Regrade surface	Cross slope 9.8% (2.0% max.) Width 18'-10". Length 8'-10" APN# 010265001000	\$720.00
Downtown Core PROW	Exterior	Walk	4 - 5	0	Regrade surface	Cross slope 7.6% (2.0% max.) Width 19'-2". Length 8'-10" APN# 010265001000	\$760.00
Downtown Core PROW	Exterior	Walk	4 - 6	0	Regrade surface	Cross slope 2.5% (2.0% max.) Width . Length " APN# 010265001000	\$1,000.00
Downtown Core PROW	Exterior	Walk	4 - 7	0	Regrade surface	Cross slope 4.8% (2.0% max.) Width Length APN# 010276001000	\$1,000.00
Downtown Core PROW	Exterior	Walk	4 - 9	0	Regrade surface	Cross slope 9.8% (2.0% max.) Width 32-4". Length 9'-10" APN# 010276021000	\$1,280.00
Downtown Core PROW	Exterior	Walk	4 - 10	0	Regrade surface	Cross slope 6.1% (2.0% max.) Width 24'-0". Length 10'-10" APN# 010276021000	\$960.00

Downtown Core PROW	Exterior	Walk	4 - 11	0	Regrade surface	Cross slope 6.8% (2.0% max.) Width 40'-0". Length 11'-9" APN# 010276012000	\$1,600.00
Downtown Core PROW	Exterior	Walk	4 - 12	0	Regrade surface	Cross slope 9.8% (2.0% max.) Width 28'-7". Length 11'-8" Alley.	\$1,120.00
Downtown Core PROW	Exterior	Walk	4 - 13	0	Regrade surface	Cross slope 9.8% (2.0% max.) Width 21'-69". Length 9'-8" Alley.	\$840.00
Downtown Core PROW	Exterior	Walk	4 - 15	0	Regrade surface	Cross slope 6.3% (2.0% max.) Width 21'-3". Length 9'-10" APN# 010271015000	\$840.00
Downtown Core PROW	Exterior	Walk	4 - 16	0	Regrade surface	Cross slope 4.2% (2.0% max.) Width 25'-0". Length 11'-10" APN# 010271015000	\$1,000.00
Downtown Core PROW	Exterior	Walk	4 - 17	0	Regrade surface	Cross slope 4.2% (2.0% max.) Width 36'-1". Length 11'-6" APN# 010271015000	\$1,440.00
Downtown Core PROW	Exterior	Walk	4 - 18	0	Regrade surface	Cross slope 6.4% (2.0% max.) Width 21'-5". Length 10'-4" Alley	\$840.00
Downtown Core PROW	Exterior	Walk	4 - 19	0	Regrade surface	Cross slope 3.9% (2.0% max.) Width 234'-11". Length 9'-11" APN# 010271017000	\$920.00
Downtown Core PROW	Exterior	Walk	4 - 20	0	Regrade surface	Cross slope 6.7% (2.0% max.) Width 23'-0". Length 10'-3" APN# 010271017000	\$920.00
Downtown Core PROW	Exterior	Walk	4 - 21	0	Regrade surface	Cross slope 6.8% (2.0% max.) Width 31'-0". Length 12'-6" APN# 010241014000	\$1,240.00
Downtown Core PROW	Exterior	Walk	4 - 22	0	Regrade surface	Cross slope 8.9% (2.0% max.) Width 31'-0". Length 12'-6" APN# 010241014000	\$1,240.00
Downtown Core PROW	Exterior	Walk	4 - 23	0	Regrade surface	Cross slope 8.7% (2.0% max.) Width 20'-0". Length 12'-0" APN# 010241015000	\$800.00
Downtown Core PROW	Exterior	Walk	4 - 24	0	Regrade surface	Cross slope 10.9% (2.0% max.) Width 20'-0". Length 12'-0" APN# 010241015000	\$800.00
Downtown Core PROW	Exterior	Walk	4 - 25	0	Regrade surface	Cross slope 4.2% (2.0% max.) Width 20'-10". Length 11'-2" Alley.	\$800.00

Downtown Core PROW	Exterior	Walk	4 - 26	0	Regrade surface	Cross slope 3.9% (2.0% max.) Width 18'-4". Length 11'-7" APN# 010241006000	\$720.00
Downtown Core PROW	Exterior	Walk	4 - 27	0	Regrade surface	Cross slope 3.2% (2.0% max.) Width 19'-4". Length 12'-0" Alley.	\$760.00
Downtown Core PROW	Exterior	Walk	4 - 28	0	Regrade surface	Cross slope 4.3% (2.0% max.) Width 21'-0". Length 12'-3" Alley.	\$840.00
Downtown Core PROW	Exterior	Walk	4 - 29	0	Regrade surface	Cross slope 4.2% (2.0% max.) Width 21'-0". Length 12'-5" Alley.	\$840.00
Downtown Core PROW	Exterior	Walk	4 - 30	0	Regrade surface	Cross slope 2.2% (2.0% max.) Width 32'-0". Length 11'-4" APN# 010253016000	\$1,280.00
Downtown Core PROW	Exterior	Walk	4 - 31	0	Regrade surface	Cross slope 2.4% (2.0% max.) Width 32'-8". Length 11'-3" APN# 010253002000	\$1,280.00
Downtown Core PROW	Exterior	Walk	4 - 32	0	Regrade surface	Cross slope 605% (2.0% max.) Width 23'-4". Length 15'-1" APN# 010252004000	\$920.00
Downtown Core PROW	Exterior	Walk	4 - 33	0	Regrade surface	Cross slope 5.8% (2.0% max.) Width 172'-10". Length 12'-0" Alley.	\$680.00
Downtown Core PROW	Exterior	Walk	4 - 34	0	Regrade surface	Cross slope 3.9% (2.0% max.) Width 26'-0". Length 12'-0" APN# 010252008000	\$1,040.00
Downtown Core PROW	Exterior	Walk	4 - 35	0	Regrade surface	Cross slope 5.9% (2.0% max.) Width 33'-0". Length 12'-0" APN# 010252008000	\$1,320.00
Downtown Core PROW	Exterior	Walk	4 - 36	0	Regrade surface	Cross slope 6.1% (2.0% max.) Width 19'-8". Length 12'-0" APN# 010252014000	\$760.00
Downtown Core PROW	Exterior	Walk	4 - 37	0	Regrade surface	Cross slope 7.9% (2.0% max.) Width 36'-7". Length 10'-0" APN# 010252014000	\$1,440.00
Downtown Core PROW	Exterior	Walk	4 - 38	0	Regrade surface	Cross slope 7.4% (2.0% max.) Width 22'-6". Length 10'-0" Alley.	\$880.00
Downtown Core PROW	Exterior	Walk	4 - 39	0	Regrade surface	Cross slope 5.9% (2.0% max.) Width 25'-7". Length 11'-9" APN# 010252001000	\$1,000.00

Downtown Core PROW	Exterior	Walk	4 - 40	0	Regrade surface	Cross slope 4.3% (2.0% max.) Width 34'-2". Length 12'-0" APN# 010252015000	\$1,360.00
Downtown Core PROW	Exterior	Walk	4 - 41	0	Regrade surface	Cross slope 4.3% (2.0% max.) Width 34'-4". Length 12'-0" APN# 010252015000	\$1,360.00
Downtown Core PROW	Exterior	Walk	4 - 42	0	Regrade surface	Cross slope 6.8% (2.0% max.) Width 25'-0". Length 12'-0" APN# 010252014000	\$1,000.00
Downtown Core PROW	Exterior	Walk	4 - 43	0	Regrade surface	Cross slope 4.2% (2.0% max.) Width 25'-0". Length 11'-6" APN# 012046002000	\$1,000.00
Downtown Core PROW	Exterior	Walk	4 - 44	0	Regrade surface	Cross slope 4.6% (2.0% max.) Width 26'-0". Length 11'-6" APN# 012046019000	\$1,040.00
Downtown Core PROW	Exterior	Walk	4 - 45	0	Regrade surface	Cross slope 4.5% (2.0% max.) Width 18'-2". Length 12'-0" APN# 012046005000	\$720.00
Downtown Core PROW	Exterior	Walk	4 - 46	0	Regrade surface	Cross slope 6.9% (2.0% max.) Width 19'-5". Length 12'-2" Alley.	\$760.00
Downtown Core PROW	Exterior	Walk	4 - 47	0	Regrade surface	Cross slope 5.5% (2.0% max.) Width 44'-0". Length 9'-10" APN# 012046006000	\$1,760.00
Downtown Core PROW	Exterior	Walk	4 - 48	0	Regrade surface	Cross slope 3.9% (2.0% max.) Width 20'-11". Length 11'-9" Alley.	\$840.00
Downtown Core PROW	Exterior	Walk	4 - 49	0	Regrade surface	Cross slope 5.4% (2.0% max.) Width 30'-0". Length 12'-0" APN# 012054010000	\$1,200.00
Downtown Core PROW	Exterior	Walk	4 - 50	0	Regrade surface	Cross slope 2.7% (2.0% max.) Width 21'-10". Length 12'-0" Alley.	\$880.00
Downtown Core PROW	Exterior	Walk	4 - 51	0	Regrade surface	Cross slope 4.6% (2.0% max.) Width 19'-8". Length 12'-7" Alley.	\$800.00
Downtown Core PROW	Exterior	Walk	4 - 52	0	Regrade surface	Cross slope 5.3% (2.0% max.) Width 19'-10". Length 13'-0" Alley.	\$800.00
Downtown Core PROW	Exterior	Walk	4 - 53	0	Regrade surface	Cross slope 4.4% (2.0% max.) Width 21'-1". Length 13'-0" APN# 012055010000	\$840.00

Downtown Core PROW	Exterior	Walk	4 - 54	0	Regrade surface	Cross slope 4.7% (2.0% max.) Width 41'-4". Length 12'-5" APN# 012055016000	\$1,640.00
Downtown Core PROW	Exterior	Walk	4 - 55	0	Regrade surface	Cross slope 8.6% (2.0% max.) Width 33'-5". Length 9'-10" APN# 012055016000	\$1,320.00
Downtown Core PROW	Exterior	Walk	4 - 56	0	Regrade surface	Cross slope 4.2% (2.0% max.) Width 29'-6". Length 9'-10" APN# 012055012000	\$1,160.00
Downtown Core PROW	Exterior	Walk	4 - 57	0	Regrade surface	Cross slope 6.9% (2.0% max.) Width 27'-3". Length 9'-8" APN# 012055014000	\$1,080.00
Downtown Core PROW	Exterior	Walk	4 - 58	0	Regrade surface	Cross slope 6.5% (2.0% max.) Width 14'-3". Length 9'-7" APN# 012055014000	\$560.00
Downtown Core PROW	Exterior	Walk	4 - 59	0	Regrade surface	Cross slope 5.1% (2.0% max.) Width 38'-6". Length 10'-4" Alley.	\$1,520.00
Downtown Core PROW	Exterior	Walk	4 - 60	0	Regrade surface	Cross slope 7.0% (2.0% max.) Width 26'-2". Length 11'-9" APN# 012055017000	\$1,040.00
Downtown Core PROW	Exterior	Walk	4 - 61	0	Regrade surface	Cross slope 6.9% (2.0% max.) Width 33'-2". Length 11'-10" APN# 012055017000	\$1,320.00
Downtown Core PROW	Exterior	Walk	4 - 62	0	Regrade surface	Cross slope 6.3% (2.0% max.) Width 18'-0". Length 11'-7" APN# 012022011000	\$720.00
Downtown Core PROW	Exterior	Walk	4 - 63	0	Regrade surface	Cross slope 5.6% (2.0% max.) Width 18'-0". Length 11'-7" APN# 012022011000	\$720.00
Downtown Core PROW	Exterior	Walk	4 - 64	0	Regrade surface	Cross slope 6.8% (2.0% max.) Width 24'-3". Length 11'-7" APN# 012022010000	\$960.00
Downtown Core PROW	Exterior	Walk	4 - 65	0	Regrade surface	Cross slope 7.6% (2.0% max.) Width 21'-0". Length 9'-8" APN# 012022010000	\$840.00
Downtown Core PROW	Exterior	Walk	4 - 66	0	Regrade surface	Cross slope 7.5% (2.0% max.) Width 26'-0". Length 11'-9" APN# 012022010000	\$1,040.00

Downtown Core PROW	Exterior	Walk	4 - 67	0	Regrade surface	Cross slope 6.5% (2.0% max.) Width 45'-4". Length 11'-8" APN# 012022004000	\$1,800.00
Downtown Core PROW	Exterior	Walk	4 - 68	0	Regrade surface	Cross slope 7.1% (2.0% max.) Width 18'-3". Length 11'-8" APN# 012022011000	\$720.00
Downtown Core PROW	Exterior	Walk	4 - 69	0	Regrade surface	Cross slope 6.8% (2.0% max.) Width 18'-0". Length 11'-7" APN# 012022007000	\$720.00
Downtown Core PROW	Exterior	Walk	4 - 70	0	Regrade surface	Cross slope 2.4% (2.0% max.) Width 30'-2". Length 9'-8" APN# 010263014000	\$1,200.00
Downtown Core PROW	Exterior	Walk	4 - 71	0	Regrade surface	Cross slope 4.8% (2.0% max.) Width 30'-5". Length 10'-0" APN# 010263018000	\$1,200.00
Downtown Core PROW	Exterior	Walk	4 - 72	0	Regrade surface	Cross slope 14.6% (2.0% max.) Width 30'-7". Length 8'-1" APN# 010263018000	\$1,240.00
Downtown Core PROW	Exterior	Walk	4 - 73	0	Regrade surface	Cross slope 8.0% (2.0% max.) Width 30'-0". Length 8'-0" APN# 010263012000	\$1,200.00
Downtown Core PROW	Exterior	Walk	4 - 74	0	Regrade surface	Cross slope 9.5% (2.0% max.) Width 18'-0". Length 7'-6" APN# 010263017000	\$720.00
Downtown Core PROW	Exterior	Walk	4 - 75	0	Regrade surface	Cross slope 9.0% (2.0% max.) Width 27'-10". Length 7'-9" APN# 010263017000	\$1,120.00
Downtown Core PROW	Exterior	Walk	4 - 76	0	Regrade surface	Cross slope 7.6% (2.0% max.) Width 34'-2". Length 9'-1" APN# 010263017000	\$1,360.00
Downtown Core PROW	Exterior	Walk	4 - 77	0	Regrade surface	Cross slope 7.3% (2.0% max.) Width 158'-0". Length 9'-8" Alley.	\$6,320.00
Downtown Core PROW	Exterior	Walk	4 - 78	0	Regrade surface	Cross slope 2.8% (2.0% max.) Width 19'-8". Length 12'-9" Alley.	\$800.00
Downtown Core PROW	Exterior	Walk	4 - 79	0	Regrade surface	Cross slope 5.4% (2.0% max.) Width 26'-0". Length 9'-10" Alley.	\$1,040.00
Downtown Core PROW	Exterior	Walk	4 - 80	0	Regrade surface	Cross slope 8.4% (2.0% max.) Width 44'-5". Length 8'-4" APN# 010262006000	\$1,760.00

Downtown Core PROW	Exterior	Walk	4 - 81	0	Regrade surface	Cross slope 8.4% (2.0% max.) Width 29'-3". Length 8'-6" APN# 010262006000	\$1,160.00
Downtown Core PROW	Exterior	Walk	4 - 82	0	Regrade surface	Cross slope 6.8% (2.0% max.) Width 26'-6". Length 9'-1" APN# 010262016000	\$1,080.00
Downtown Core PROW	Exterior	Walk	4 - 83	0	Regrade surface	Cross slope 7.9% (2.0% max.) Width 25'-8". Length 9'-1" APN# 010262016000	\$1,040.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 37	0	Install, replace or modify curb ramp	Slope of curb ramp 8.5% (8.33% max.) Slope of flared sides 23.7% - 21.0% (8.33% max.) Top level landing 4.1% (2% max.) Gutter slope 6.5% (5.0% max.)	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 37	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 37	0	Provide surface texturing	Grooved border not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 38	0	Install, replace or modify curb ramp	Slope of curb ramp 9.3% (8.33% max.) Slope of flared sides 15.1% - 16.1% (8.33% max.) Top level landing 2.8% (2% max.)	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 38	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 38	0	Provide surface texturing	Grooved border not provided. <input type="checkbox"/> Surface color contrast not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 39	0	Install, replace or modify curb ramp	Slope of curb ramp 10.7% (8.33% max.) Slope of flared sides 12.2% - 12.8% (8.33% max.) Top level landing 2.8% (2% max.)	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 39	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 39	0	Provide surface texturing	Surface color contrast not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 40	0	Install, replace or modify curb ramp	Slope of curb ramp 9.1% (8.33% max.) Slope of flared sides 18.7% - 23.0% (8.33% max.) Top level landing 4.5% (2% max.)	\$10,000.00

Downtown Core PROW	Exterior	Curb Ramp	3 - 40	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 40	0	Provide surface texturing	Grooved border not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 41	0	Install, replace or modify curb ramp	Slope of curb ramp 8.9% (8.33% max.) Slope of flared sides 22.0% - 27.0% (8.33% max.) Gutter slope 8.3% (5.0% max.)	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 41	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 41	0	Provide surface texturing	Surface color contrast not provided. Grooved border not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 42	0	Install, replace or modify curb ramp	Slope of flared sides 22.7% - 22.2% (8.33% max.) Gutter slope 7.8% (5.0% max.)	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 42	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 42	0	Provide surface texturing	Surface color contrast not provided. Grooved border not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 43	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 43	0	Provide surface texturing	Surface color contrast not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 44	0	Provide detectable warning strip	Detectable warning not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 44	0	Provide surface texturing	Surface color contrast not provided. Grooved border not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 45	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 45	0	Provide surface texturing	Surface color contrast not provided. Grooved border not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 46	0	Install, replace or modify curb ramp	Slope of flared sides 21.6% - 21.0% (8.33% max.) Gutter slope 7.0% (5.0% max.)	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 46	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 46	0	Provide surface texturing	Surface color contrast not provided. Grooved border not provided.	\$1,000.00

Downtown Core PROW	Exterior	Curb Ramp	3 - 47	0	Install, replace or modify curb ramp	Slope of flared sides 15.2% - 26.9% (8.33% max.) Gutter slope 6.9% (5.0% max.)	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 47	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 47	0	Provide surface texturing	Surface color contrast not provided. Grooved border not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 48	0	Install, replace or modify curb ramp	Slope of curb ramp 9.3% (8.33% max.) Slope of flared sides 24.1% - 24.7% (8.33% max.) Top level landing 5.8% (2% max.) Gutter slope 5.4% (5.0% max.)	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 48	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 48	0	Provide surface texturing	Grooved border not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 49	0	Install, replace or modify curb ramp	Slope of curb ramp 10.6% (8.33% max.) Slope of flared sides 22.1% - 22.4% (8.33% max.) Top level landing 2.3% (2% max.)	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 49	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 49	0	Provide surface texturing	Surface color contrast not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 50	0	Install, replace or modify curb ramp	Slope of curb ramp 11.2% (8.33% max.) Slope of flared sides 19.4% - 11.9% (8.33% max.) Top level landing 4.8% (2% max.) Gutter slope 10.1% (5.0% max.)	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 50	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 50	0	Provide surface texturing	Surface color contrast not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 51	0	Install, replace or modify curb ramp	Slope of curb ramp 9.8% (8.33% max.) Slope of flared sides 11.7% - 14.8% (8.33% max.) Gutter slope 6.8% (5.0% max.)	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 51	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00

Downtown Core PROW	Exterior	Curb Ramp	3 - 51	0	Provide surface texturing	Surface color contrast not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 52	0	Install, replace or modify curb ramp	Slope of curb ramp 8.6% (8.33% max.) Slope of flared sides 12.6% - 13.1% (8.33% max.) Top level landing 2.8% (2% max.)	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 52	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 52	0	Provide surface texturing	Surface color contrast not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 53	0	Install, replace or modify curb ramp	Slope of curb ramp 11.0% (8.33% max.) Slope of flared sides 20.0% - 14.5% (8.33% max.) Gutter slope 8.7% (5.0% max.) 1" lip at base of gutter.	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 53	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 53	0	Provide surface texturing	Surface color contrast not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 54	0	Install, replace or modify curb ramp	Slope of curb ramp 13.8% (8.33% max.) Slope of flared sides 17.9% - 17.8% (8.33% max.) Top level landing 6.0% (2% max.)	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 54	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 54	0	Provide surface texturing	Grooved border not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 55	0	Install, replace or modify curb ramp	Slope of flared sides 12.0% - 13.1% (8.33% max.) Gutter slope 7.0% (5.0% max.)	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 55	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 55	0	Provide surface texturing	Surface color contrast not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 56	0	Install, replace or modify curb ramp	Slope of curb ramp 13.4% (8.33% max.) Slope of flared sides 10.9% - 16.9% (8.33% max.) Top level landing 3.5% (2% max.) Gutter slope 8.7% (5.0% max.)	\$10,000.00

Downtown Core PROW	Exterior	Curb Ramp	3 - 56	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 56	0	Provide surface texturing	Surface color contrast not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 57	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 57	0	Provide surface texturing	Surface color contrast not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 58	0	Install, replace or modify curb ramp	Slope of curb ramp 10.1% (8.33% max.) Slope of flared sides 18.0% - 15.1% (8.33% max.) Top level landing 4.0% (2% max.) 3/4" lip at base of gutter.	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 58	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 58	0	Provide surface texturing	Surface color contrast not provided. Grooved border not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 59	0	Install, replace or modify curb ramp	Slope of curb ramp 9.0% (8.33% max.) Slope of flared sides 11.4% - 12.4% (8.33% max.) Top level landing 3.7% (2% max.) Gutter slope 9.0% (5.0% max.)	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 59	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 59	0	Provide surface texturing	Surface color contrast not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 59	0	Repair surface	3/4" lip at base of gutter.	\$500.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 60	0	Provide level landing	Top level landing 3.0% (2.0% max.)	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 60	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 60	0	Provide surface texturing	Surface color contrast not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 61	0	Install, replace or modify curb ramp	Slope of curb ramp 10.2% (8.33% max.) Slope of flared sides 15.8% - 12.4% (8.33% max.) Top level landing 3.0% (2% max.) Gutter slope 7.9% (5.0% max.)	\$10,000.00

Downtown Core PROW	Exterior	Curb Ramp	3 - 61	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 61	0	Provide surface texturing	Surface color contrast not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 62	0	Install, replace or modify curb ramp	Slope of curb ramp 9.3% (8.33% max.) Slope of flared sides 9.7% - 9.4% (8.33% max.) Top level landing 4.0% (2% max.) Gutter slope 6.7% (5.0% max.)	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 62	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 62	0	Provide surface texturing	Surface color contrast not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 63	0	Install, replace or modify curb ramp	Slope of curb ramp 10.2% (8.33% max.) Slope of flared sides 7.7% - 9.4% (8.33% max.) Top level landing 3.3% (2% max.) Gutter slope 6.3% (5.0% max.)	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 63	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 63	0	Provide surface texturing	Surface color contrast not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 64	0	Install, replace or modify curb ramp	Slope of curb ramp 9.0% (8.33% max.) Top level landing 3.9% (2% max.) Gutter slope 7.8% (5.0% max.)	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 64	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 64	0	Provide surface texturing	Surface color contrast not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 65	0	Install, replace or modify curb ramp	Slope of curb ramp 17.0% (8.33% max.) Slope of flared sides 21.3% - 21.4% (8.33% max.) Top level landing 7.8% (2% max.)	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 65	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 65	0	Provide surface texturing	Surface color contrast not provided.	\$1,000.00

Downtown Core PROW	Exterior	Curb Ramp	3 - 66	0	Install, replace or modify curb ramp	Slope of curb ramp 13.0% (8.33% max.) Slope of flared sides 12.2% - 9.9% (8.33% max.) Top level landing 3.1% (2% max.)	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 66	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 66	0	Provide surface texturing	Surface color contrast not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 67	0	Install, replace or modify curb ramp	Slope of curb ramp 8.7% (8.33% max.) Slope of flared sides 7.8% - 8.9% (8.33% max.) Top level landing 3.4% (2% max.)	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 67	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 67	0	Provide surface texturing	Surface color contrast not provided. Grooved border not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 67	0	Repair surface	1" lip at base of gutter.	\$500.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 68	0	Install, replace or modify curb ramp	Slope of curb ramp 10.2% (8.33% max.) Gutter slope 6.3% (5.0% max.)	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 69	0	Install, replace or modify curb ramp	Slope of curb ramp 8.7% (8.33% max.) Slope of flared sides 10.9% - 11.6% (8.33% max.) Top level landing not provided.	\$10,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 69	0	Provide detectable warning strip	Truncated domes are not provided.	\$1,000.00
Downtown Core PROW	Exterior	Curb Ramp	3 - 69	0	Provide surface texturing	Surface color contrast not provided.	\$1,000.00
Public Parking Lot 01	Exterior	Parking Area	1 - 1	0	Provide or modify accessible spaces	Stall length is 16'-8" (18'-0" min). Space is outlined in white (blue req.)	\$500.00
Public Parking Lot 02	Exterior	Parking Area	1 - 1	0	Provide or modify accessible access aisles	One accessible space provided. Access aisle is 79" (96" min).	\$1,000.00
Public Parking Lot 02	Exterior	Parking Area	1 - 1	0	Install sign	The words "No Parking" are not painted in the access aisle. \$250 min. signage is not provided.	\$500.00
Public Parking Lot 02	Exterior	Parking Area	1 - 1	0	Provide or modify accessible spaces	Space is outlined in white (blue req).	\$500.00

Public Parking Lot 01	Exterior	Parking Area	1 - 2	0	Install sign	Two spaces share one van access aisle. The words "No Parking" are not painted in the access aisle. \$250 min. signage is not provided.	\$500.00
Public Parking Lot 01	Exterior	Parking Area	1 - 2	0	Provide or modify accessible spaces	Stall length is 15'-4" (18'-0" min). Space is outlined in white. (blue req).	\$500.00
Public Parking Lot 03	Exterior	Parking Area	1 - 1	0	Install sign	Two spaces share van access aisle. The words "No Parking" are not painted in access aisle. \$250 min. signage is not provided.	\$500.00
Public Parking Lot 03	Exterior	Parking Area	1 - 2	0	Provide or modify accessible access aisles	60" access aisle is not provided.	\$1,000.00
Public Parking Lot 03	Exterior	Parking Area	1 - 2	0	Install sign	\$250 min. signage is not provided.	\$500.00
Public Parking Lot 04	Exterior	Parking Area	1 - 1	0	Provide or modify accessible spaces	Stall length is 14'-0" (18'-0" min).	\$500.00
Public Parking Lot 04	Exterior	Parking Area	1 - 1	0	Regrade surface	Slope of space and access aisle recorded at 2.8-3% (2% min).	\$1,000.00
Public Parking Lot 05	Exterior	Parking Area	1 - 1	0	Regrade surface	Two spaces share van access aisle. Slopes recorded at 8.7% due to built up curb ramp in access aisle (2% min).	\$1,000.00
Public Parking Lot 05	Exterior	Parking Area	1 - 1	0	Provide or modify accessible spaces	Spaces are outlined in white (blue req).	\$500.00
Public Parking Lot 05	Exterior	Parking Area	1 - 1	0	Install sign	The words "No Parking" are not painted in the access aisle. \$250 min. signage is not provided.	\$500.00
Public Parking Lot 06	Exterior	Parking Area	1 - 1	0	Provide or modify accessible spaces	Stall length is 16'-8" (18'-0" min). Spaces outlined in white (blue req).	\$500.00
Public Parking Lot 06	Exterior	Parking Area	1 - 1	0	Install sign	The words "No Parking" are not painted in the access aisle. \$250 min. signage not provided.	\$500.00
Public Parking Lot 06	Exterior	Parking Area	1 - 1	0	Provide or modify accessible access aisles	Access aisle is 56" (60" min).	\$1,000.00
Public Parking Lot 06	Exterior	Parking Area	1 - 1	0	Regrade surface	Slopes were recorded up to 6.8% due to built up curb ramp in access aisle (2% min).	\$1,000.00
Public Parking Lot 06	Exterior	Parking Area	1 - 2	0	Regrade surface	Two spaces share van access aisle. Access aisle slope recorded at 7.5% due to built up curb ramp (2% min.)	\$1,000.00

Public Parking Lot 06	Exterior	Parking Area	1 - 2	0	Provide or modify accessible spaces	Stall length is 16'-0" (18'-0" min). Space is outlined in white (blue req).	\$500.00
Public Parking Lot 06	Exterior	Parking Area	1 - 2	0	Install sign	The words "No Parking" are not painted in the access aisle. \$250 min. signage is not provided.	\$500.00
Public Parking Lot 07	Exterior	Parking Area	1 - 1	0	Provide or modify accessible spaces	Two spaces share van access aisle. Stall length is 13'-6" (18'-0" min). Space is outlined with white (blue req).	\$500.00
Public Parking Lot 07	Exterior	Parking Area	1 - 1	0	Install sign	The words "No Parking" are not provided in the access aisle. \$250 min. signage is not provided.	\$500.00
Public Parking Lot 07	Exterior	Parking Area	1 - 2	0	Provide or modify accessible spaces	Stall length is 16'-0" (18'-0" min). Space is outlined with white (blue req).	\$500.00
Public Parking Lot 07	Exterior	Parking Area	1 - 2	0	Install sign	The words "No Parking" are not provided in the access aisle. \$250 min. signage is not provided.	\$500.00
Public Parking Lot 08	Exterior	Parking Area	1 - 1	0	Install sign	The words "No Parking" are not painted in the access aisle. \$250 min. signage is not provided.	\$500.00
Public Parking Lot 08	Exterior	Parking Area	1 - 1	0	Provide or modify accessible spaces	Space is outlined in white (blue req).	\$500.00
Public Parking Lot 08	Exterior	Parking Area	1 - 2	0	Install sign	The words "No Parking" are not painted in the van access aisle. \$250 min. signage is not provided.	\$500.00
Public Parking Lot 08	Exterior	Parking Area	1 - 2	0	Provide or modify accessible spaces	Stall length is 16'-0" (18'-0" min). Space is outlined in white (blue req).	\$500.00
Public Parking Lot 09	Exterior	Parking Area	1 - 1	0	Install sign	The words "No Parking" are not painted in the access aisle.	\$500.00
Public Parking Lot 09	Exterior	Parking Area	1 - 1	0	Provide or modify accessible spaces	Stall length is 17'-4" (18'-0" min).	\$500.00
Public Parking Lot 09	Exterior	Parking Area	1 - 2	0	Provide or modify accessible spaces	Stall length is 15'-10" (18'-0" min).	\$500.00
Public Parking Lot 09	Exterior	Parking Area	1 - 2	0	Provide or modify accessible access aisles	Access aisle is not provided.	\$1,000.00
Public Parking Lot 09	Exterior	Parking Area	1 - 3	0	Install sign	The words "No Parking" are not painted in the access aisle. \$250 min. signage is not provided.	\$500.00

Public Parking Lot 09	Exterior	Parking Area	1 - 3	0	Provide or modify accessible spaces	Two spaces share one access aisle. Stall length is 14'-0" (18'-0" min) for both spaces.	\$500.00
Public Parking Lot 10	Exterior	Parking Area	1 - 1	0	Provide or modify accessible spaces	Space is outlined in white (blue req).	\$500.00
Public Parking Lot 10	Exterior	Parking Area	1 - 1	0	Install sign	The words "No Parking" are not painted in the access aisle. \$250 min. signage not provided.	\$500.00
Public Parking Lot 10	Exterior	Parking Area	1 - 2	0	Install sign	The words "No Parking" are not painted in the access aisle. \$250 min. signage not provided.	\$500.00
Public Parking Lot 10	Exterior	Parking Area	1 - 2	0	Install van parking sign	Two spaces share van access aisle. Signage for van space is not provided.	\$500.00
Public Parking Lot 10	Exterior	Parking Area	1 - 2	0	Provide or modify accessible access aisles		\$1,000.00
Public Parking Lot 10	Exterior	Parking Area	1 - 2	0	Regrade surface	Van access aisle has slopes up to 8.0% due to built up curb ramp (2% max).	\$1,000.00
Public Parking Lot 11	Exterior	Parking Area	1 - 1	0	Install sign	The words "No Parking" are not painted in the access aisle. \$250 min. signage not provided.	\$500.00
Public Parking Lot 11	Exterior	Parking Area	1 - 1	0	Provide or modify accessible spaces	Space is outlined in white (blue req).	\$500.00
Public Parking Lot 11	Exterior	Parking Area	1 - 2	0	Install sign	The words "No Parking" are not painted in the access aisle. \$250 min. signage not provided.	\$500.00
Public Parking Lot 11	Exterior	Parking Area	1 - 2	0	Provide or modify accessible spaces	Space is outlined in white (blue req).	\$500.00
Public Parking Lot 11	Exterior	Parking Area	1 - 2	0	Provide an accessible path of travel	Asphalt path of travel from access aisle to sidewalk has a slope of 8.2% (2% max). 4'-0" linear feet.	\$160.00